



Pharmacy Intelligence Hub 6.3

Release Guide

Version 1.0

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Pharmacy Intelligence Hub Release 6.3

Summary of Changes

Pharmacy Intelligence Hub release 6.3 includes the following improvements:

- Pharmacy First Supply** - The **Pharmacy First Supply** screen is updated to display **Patient NHS No.** for each supply.

Supply Details Q Search							
Store Name	Supply Status	Supply Type	Pharmacist	Patient NHS No.	Condition Treated	Item No.	Medication
Test Store	FORWARDED	N/A	Fiona Pharma	[REDACTED]	N/A	1 of 2	Lixiana 30mg tablets (Daiichi Sa
Test Store	SUPPLIED	N/A	Fiona Pharma	[REDACTED]	N/A	2 of 2	Janumet 50mg/1000mg tablets
Test Store	SUPPLIED	N/A	Fiona Pharma	[REDACTED]	N/A	1 of 1	Warfarin 1.5mg/5ml oral solution

➔ See [Pharmacy First Supply on page 6](#) for details.

- Dispensing Statistics** - The **Dispensing Statistics** screen now includes a graph to easily view dispensing data.



➔ See [Dispensing Statistics on page 9](#) for details.

- **Auto Clinical Checks** - We have introduced a new screen to track the number of auto clinical checks performed at your stores.

← Clinical Check Statistics
EXPORT

HEADLINE

Your stores have **Automatically Clinically Checked 78.13%** of electronic prescriptions downloaded in the selected date range

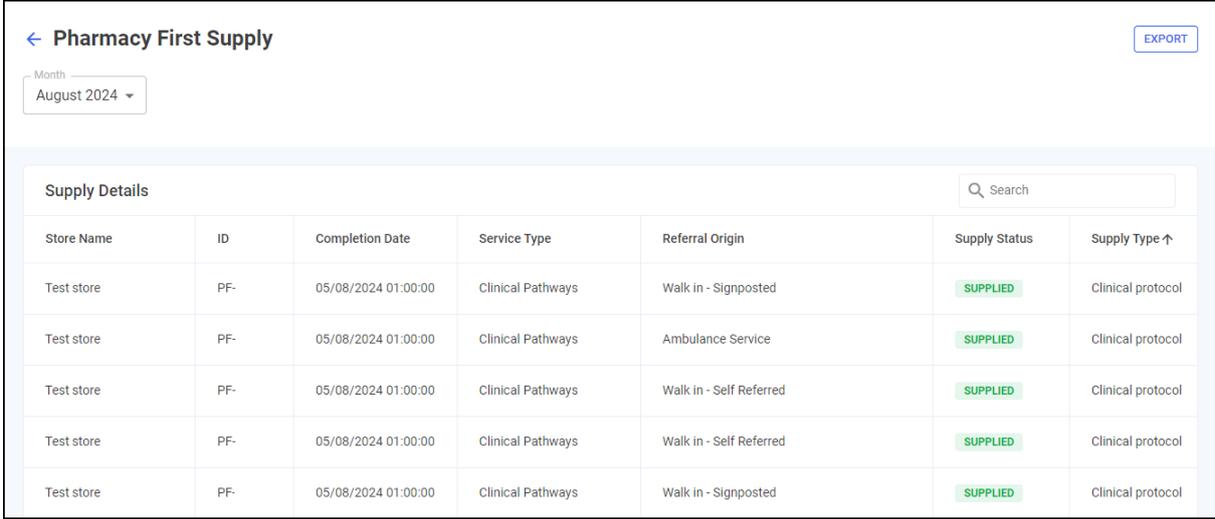
Clinical Check Statistics 🔍 Search				
Store	Downloaded Prescriptions	Manually Checked	Auto Checked	% Auto Checked ↓
Test Store	1	0	1	100%
Test Store	1	0	1	100%
Test Store	64	19	22	34.38%

 See [Clinical Check Statistics on page 16](#) for details.

This release also includes some background fixes and improvements to **Pharmacy Intelligence Hub**.

Pharmacy First Supply

Pharmacy First Supply displays a group level view of all medication supplied, not supplied or forwarded as part of **Pharmacy First** consultations across your stores.



← Pharmacy First Supply EXPORT

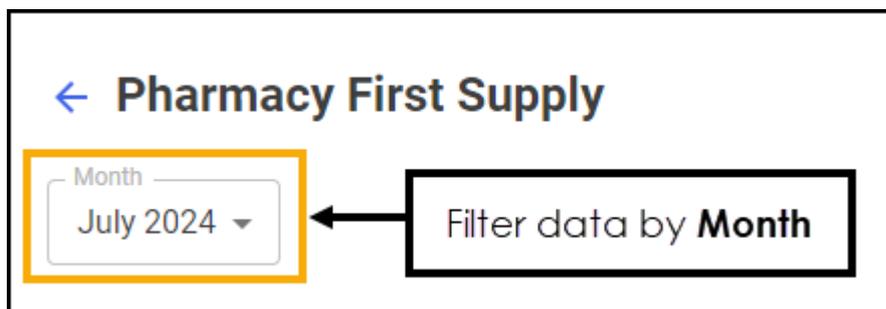
Month: August 2024 ▾

Supply Details							Q Search
Store Name	ID	Completion Date	Service Type	Referral Origin	Supply Status	Supply Type ↑	
Test store	PF-	05/08/2024 01:00:00	Clinical Pathways	Walk in - Signposted	SUPPLIED	Clinical protocol	
Test store	PF-	05/08/2024 01:00:00	Clinical Pathways	Ambulance Service	SUPPLIED	Clinical protocol	
Test store	PF-	05/08/2024 01:00:00	Clinical Pathways	Walk in - Self Referred	SUPPLIED	Clinical protocol	
Test store	PF-	05/08/2024 01:00:00	Clinical Pathways	Walk in - Self Referred	SUPPLIED	Clinical protocol	
Test store	PF-	05/08/2024 01:00:00	Clinical Pathways	Walk in - Signposted	SUPPLIED	Clinical protocol	

To access the **Pharmacy First Supply** screen, either:

- Select **Pharmacy First Supply** from the **Side Navigation Bar**, or
- Select **SUPPLY DETAILS** SUPPLY DETAILS when viewing a store's completed consultations, see [Pharmacy First Performance - Store Summary](#).

To view data for a particular month, select a month from the drop-down list.



Pharmacy First Supply Table

Supply Details						Search
Store Name	ID	Completion Date	Service Type	Referral Origin	Supply Status	Supply Type ↑
Test store	PF-	05/08/2024 01:00:00	Clinical Pathways	Walk in - Signposted	SUPPLIED	Clinical protocol
Test store	PF-	05/08/2024 01:00:00	Clinical Pathways	Ambulance Service	SUPPLIED	Clinical protocol
Test store	PF-	05/08/2024 01:00:00	Clinical Pathways	Walk in - Self Referred	SUPPLIED	Clinical protocol

The **Supply Details** table displays the following:

- **Store Name** - Displays the store name.
- **ID** - Displays the referral ID. This is linked to the referral in **Pharmacy Services**.
- **Completion Date** - Displays the date and time the referral was completed or closed.
- **Service Type** - Displays the referral service, **Clinical Pathways**, **Minor Illness** or **Urgent Supply**.
- **Referral Origin** - Displays the origin of the referral, for example, NHS 111 or Walk in Centre.
- **Supply Status** - Displays whether the medication was **SUPPLIED**, **NOT SUPPLIED** (Urgent Supply only) or **FORWARDED** (Urgent Supply only).
- **Supply Type** (Minor Illness and Clinical Pathways only) - Displays the type of supply where available:
 - **OTC** - Over the counter medication.
 - **MAS** (Minor Illness only) - Minor Ailments Service.
 - **PGD** - Patient Group Direction.
 - **Clinical Protocol** (Clinical Pathways only) - Clinical protocol.
- **Pharmacist** - The name of the pharmacist who carried out the referral.
- **Patient NHS No.** - The patient's NHS number, if no NHS number is available, **Not Provided** displays.

- **Condition Treated** - The patient's condition where available. For clinical pathways this is the gateway criteria taken from **Pharmacy Services**.
- **Item No** - Displays n/x where n is the item number and x is the total number of items, for example 1/3 details the first item supplied out of three.
- **Medication** - The name of the medication item supplied, forwarded or not supplied.
- **Quantity** - The quantity of medication supplied, forwarded or not supplied.
- **Days Supplied** - The number of days supplied, forwarded or not supplied.

Exporting Pharmacy First Supply Data

To export supply data to a CSV (spreadsheet) file:

1. From the **Pharmacy First Supply** screen, select a month to export data.



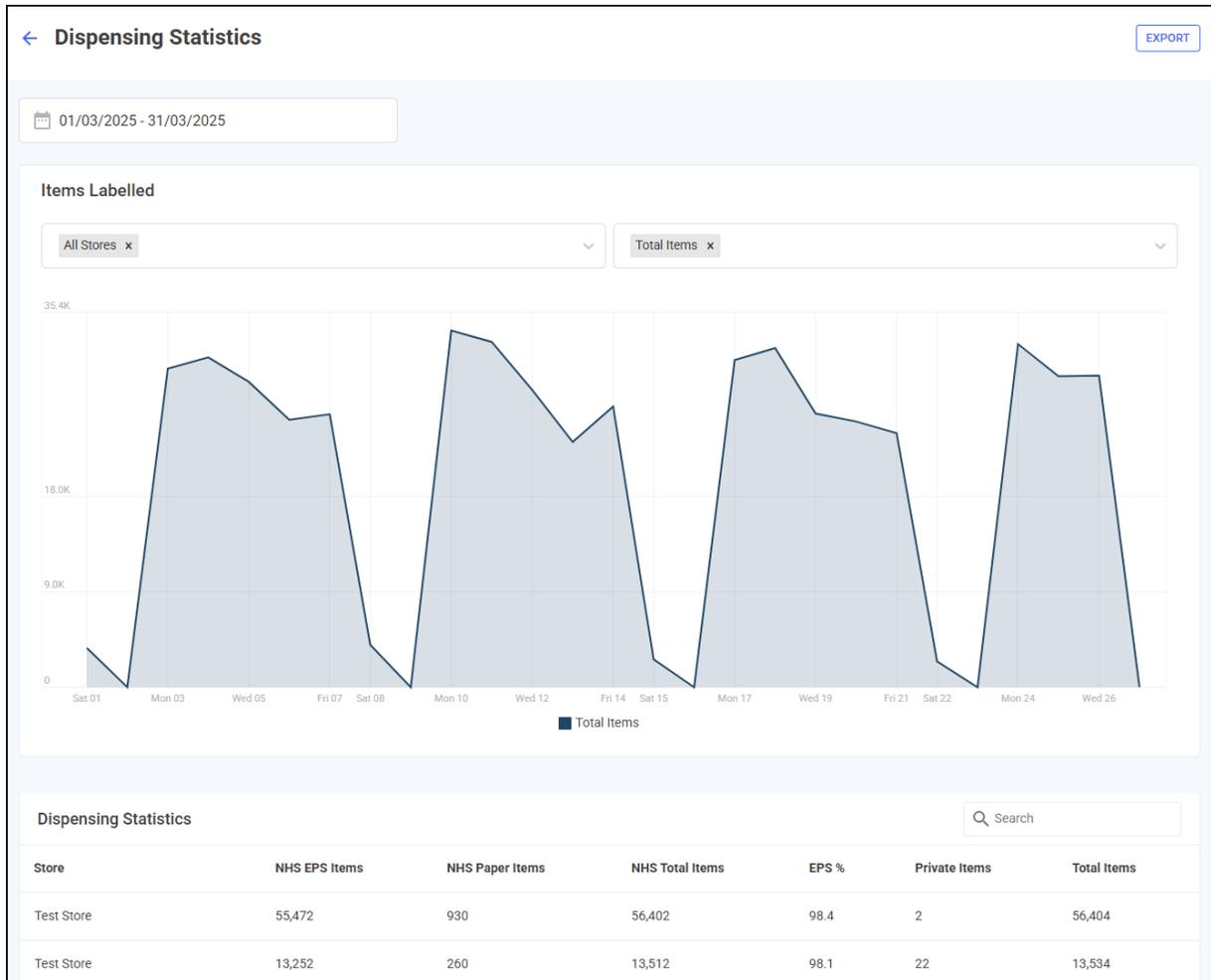
2. Select **EXPORT**  to export the CSV (spreadsheet) file to your local **Downloads** folder.



Training Tip - To view the **Downloads** folder, open **Windows File Explorer**, locate and open **Downloads**. A list of your recently downloaded files display.

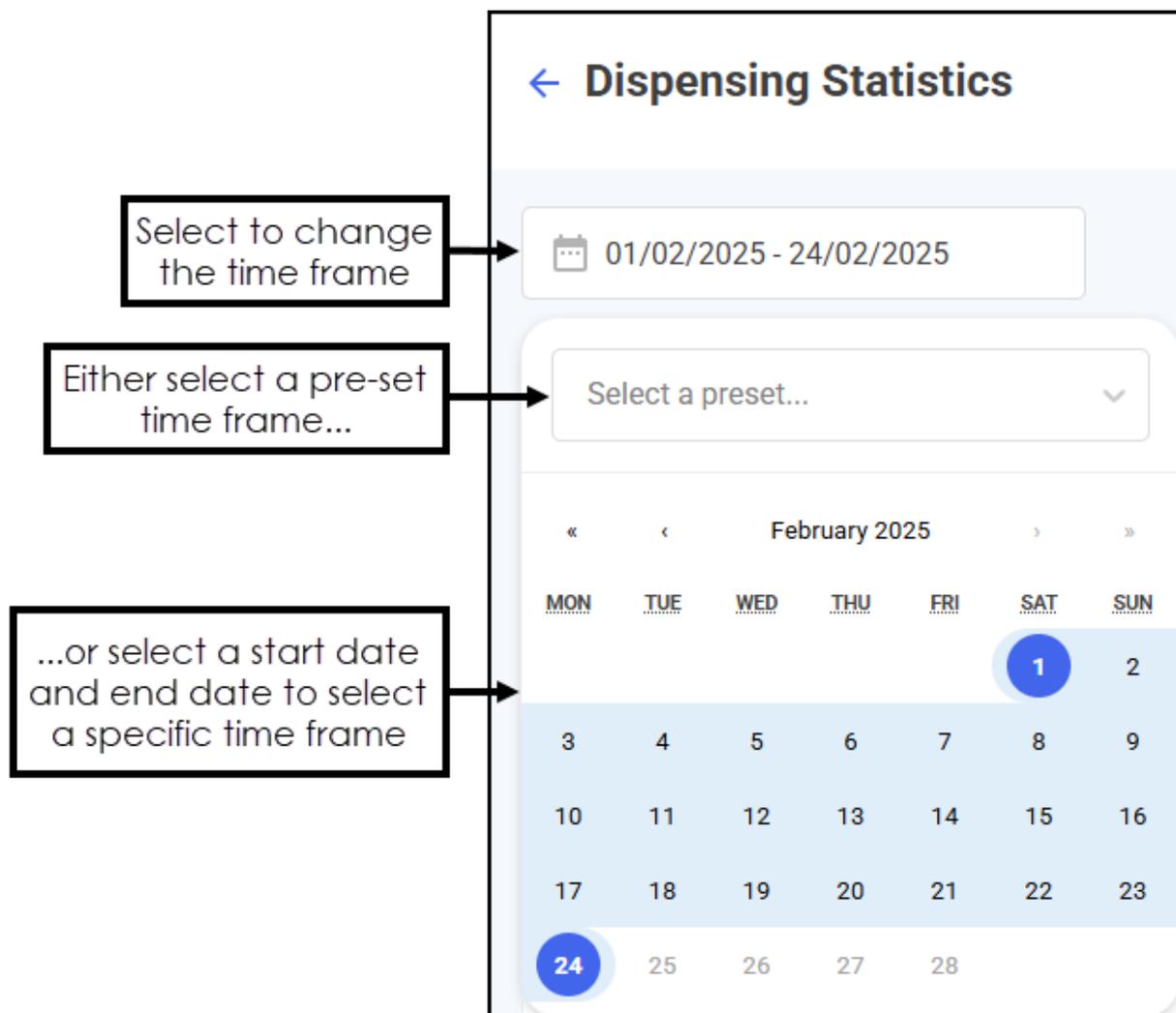
Dispensing Statistics

The **Dispensing Statistics** screen displays the volume of prescription items labelled across your pharmacy group.



Time Frame

You can easily filter the data that displays on the **Dispensing Statistics** screen, select the date picker and then you can either select a pre-set time frame, for example, **This Week** or **Last Month**, or you can select a start date and end date to select a specific time frame.



The screenshot shows the 'Dispensing Statistics' interface. At the top, there is a date range '01/02/2025 - 24/02/2025'. Below this is a dropdown menu labeled 'Select a preset...'. At the bottom is a calendar for February 2025. Three callout boxes point to these elements:

- 'Select to change the time frame' points to the date range field.
- 'Either select a pre-set time frame...' points to the dropdown menu.
- '...or select a start date and end date to select a specific time frame' points to the calendar.



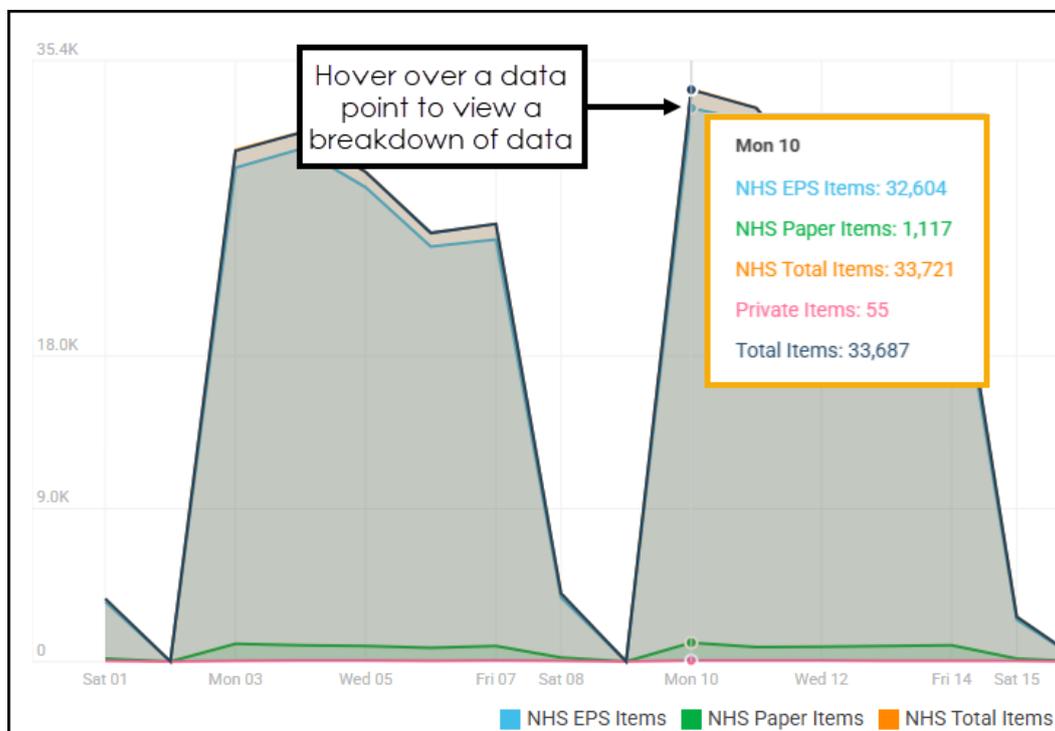
Training Tip - The time frame defaults to the current month.

Dispensing Statistics Graph

The **Items Labelled** graph displays the total number of items labelled across all stores for the current month by default.

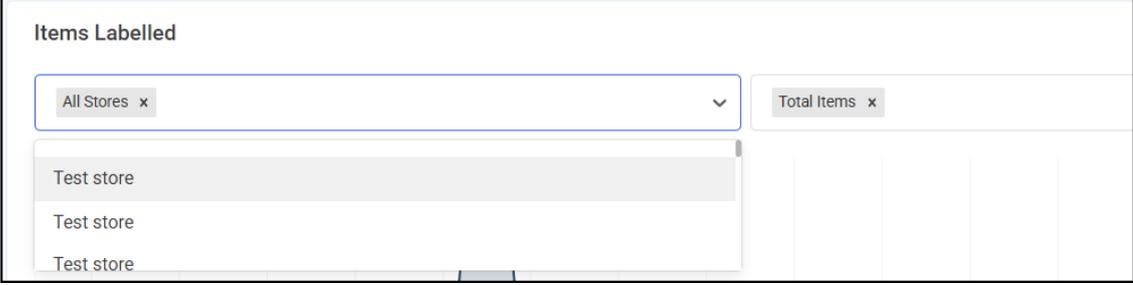


Hover over a data point on the graph to display a breakdown of data for that particular date.



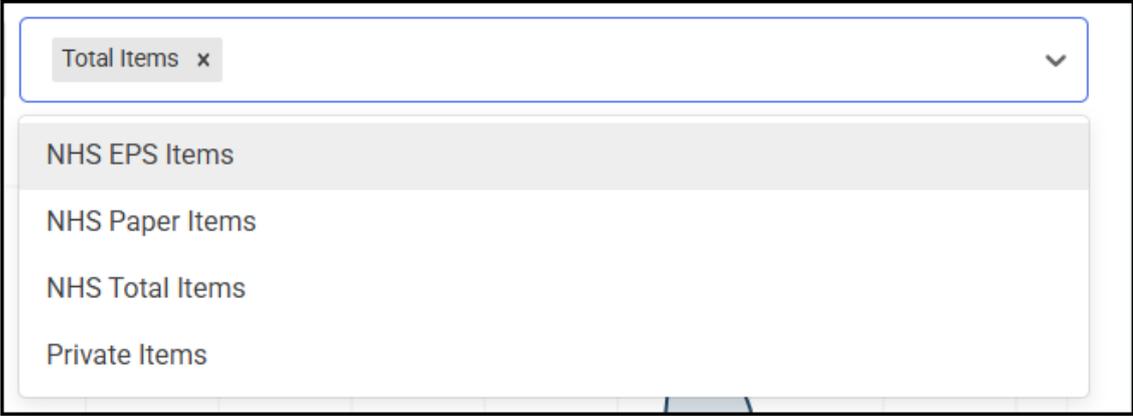
Filtering Dispensing Statistics Graph Data

- Filter by store** - To filter the stores that display select the down arrow to view the filter options and select the stores required. You can select multiple stores.




Training Tip - Select  to remove a filter, for example, **All Stores** or an individual store.

- Filter by items** - To filter the category of items that display select the down arrow to view the filter options and select category required. Multiple categories can be selected.




Training Tip - Select  to remove a filter, such as **Total Items** or **NHS Total Items**.

Dispensing Statistics Table

The **Dispensing Statistics** table displays additional information relating to the dispensing statistics of pharmacies across your group, in ranked order.

Dispensing Statistics						
Store	NHS EPS Items	NHS Paper Items	NHS Total Items	EPS %	Private Items	Total Items
Test store	12	0	12	100	0	12
Test store	3	0	3	100	0	3
Test store	0	0	0	0	0	0

The **Dispensing Statistics** table displays the following:

- **Store** - Displays the store name.
- **NHS EPS Items** - Displays the number of NHS electronic items dispensed for this store.
- **NHS Paper Items** - Displays the number of NHS paper items dispensed for this store.
- **NHS Total Items** - Displays the number of NHS items, electronic and paper, dispensed for this store.
- **EPS %** - Displays the percentage of EPS items dispensed for this store.
- **Private Items** - Displays the number of private items dispensed for this store.
- **Total Items** - Displays the total number of items dispensed for this store.

Sorting and Searching Dispensing Statistics Table Data

Dispensing Statistics							Q Search	Search for a store
Store	NHS EPS Items	NHS Paper Items	NHS Total Items	EPS %	Private Items	Total Items ↓	Sort data	
Test store	12	0	12	100	0	12		
Test store	3	0	3	100	0	3		
Test store	0	0	0	0	0	0		

- Search** - To search for an individual store, enter the store name in **Search**

 Search

, the table updates as you type.
- Sort Data** - Select any header to sort pharmacies by the chosen header, for example, select **Total Items** to sort pharmacies by the highest/lowest number of total items.

Exporting Data

To export **Dispensing Statistics** data of your group to a CSV (spreadsheet) file:

- From the **Dispensing Statistics** screen, select **EXPORT**

EXPORT

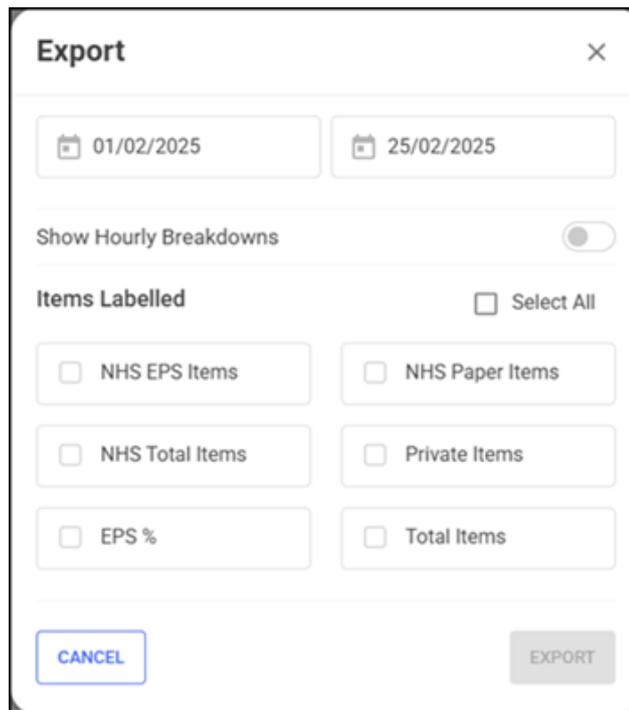
← **Dispensing Statistics**

Select to export data
→

EXPORT

 01/02/2025 - 25/02/2025

2. The **Export** screen displays.



Select from the following:

- **From/To** - Set the time frame for the export.
- **Show Hourly Breakdowns** - Toggle on to export an hourly breakdown.

 **Important** - Selecting hourly increments over an extended time frame produces a large data output and therefore takes longer to export.

- **Items Labelled** - Select the data to export. Tick individual options or choose from **Select All** to tick all available options.

3. Select **EXPORT**  to export the CSV (spreadsheet) file to your local **Downloads** folder.

 **Training Tip** - To view the **Downloads** folder, open **Windows File Explorer**, locate and open **Downloads**. A list of your recently downloaded files display.

Clinical Check Statistics

The **Clinical Check Statistics** screen displays the volume of auto clinical checks performed across your pharmacy group.

← Clinical Check Statistics
EXPORT

📅 01/04/2025 - 15/04/2025

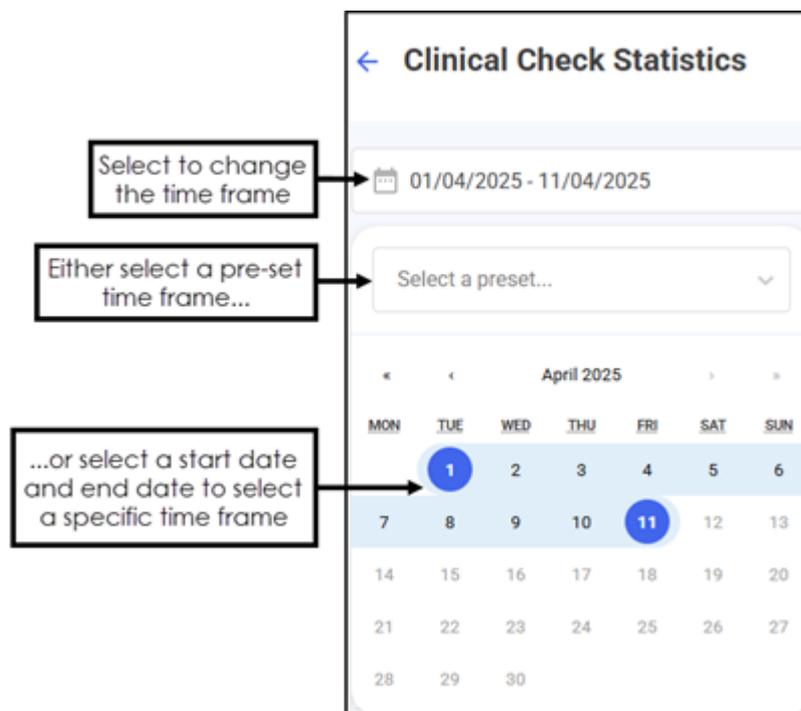
HEADLINE

Your stores have **Automatically Clinically Checked 78.13%** of electronic prescriptions downloaded in the selected date range

Clinical Check Statistics 🔍 Search				
Store	Downloaded Prescriptions	Manually Checked	Auto Checked	% Auto Checked ↓
Test Store	1	0	1	100%
Test Store	1	0	1	100%
Test Store	64	19	22	34.38%

Time Frame

To filter the data that displays on the **Clinical Check Statistics** screen, select the date picker and then you can either choose a pre-set time frame, for example, **This Week** or **Last Month**, or you can select a start date and an end date to select a specific period of time.



Training Tip - The time frame defaults to the current month.

Clinical Check Statistics Table

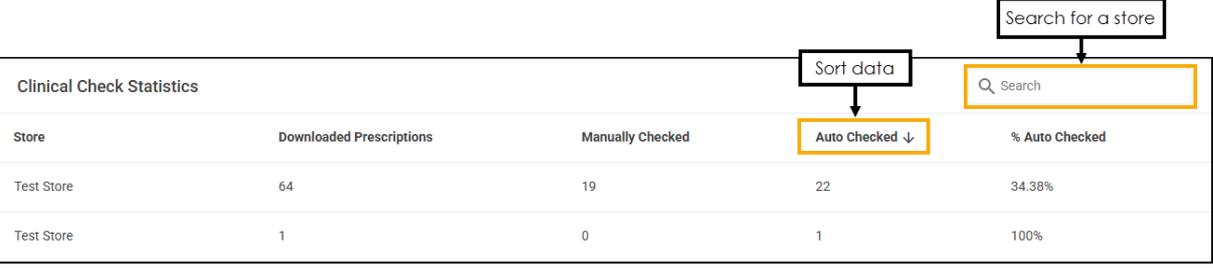
The **Clinical Check Statistics** table displays additional information relating to the auto clinical checks performed across your group, in ranked order.

Clinical Check Statistics <input type="text" value="Search"/>				
Store	Downloaded Prescriptions	Manually Checked	Auto Checked	% Auto Checked ↓
Test Store	1	0	1	100%
Test Store	1	0	1	100%
Test Store	64	19	22	34.38%

The **Clinical Check Statistics** table displays the following:

- **Store** - The store name.
- **Downloaded Prescriptions** - The total number of electronic prescriptions downloaded at the store.
- **Manually Checked** - The total number of prescriptions manually clinically checked at the store.
- **Auto Checked** - The total number of prescriptions automatically clinically checked at the store.
- **% Auto Checked** - The percentage of prescriptions automatically clinically checked at the store.

Sorting and Searching Clinical Check Statistics Table Data



Store	Downloaded Prescriptions	Manually Checked	Auto Checked ↓	% Auto Checked
Test Store	64	19	22	34.38%
Test Store	1	0	1	100%

- Search** - To search for an individual store, enter the store name in **Search**

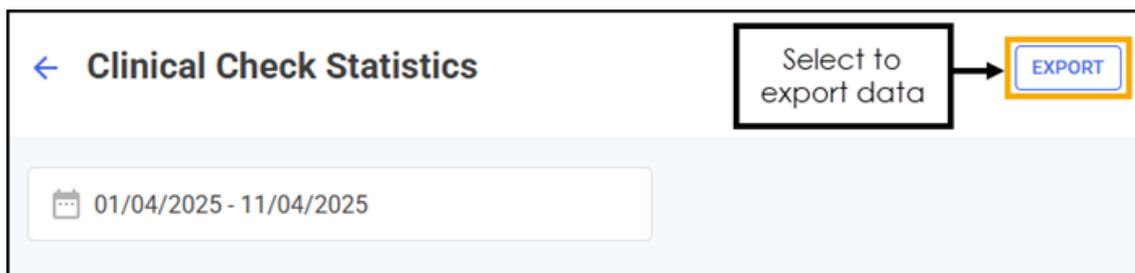
, the table updates as you type.
- Sort Data** - Select any header to sort pharmacies by the chosen header, for example, select **Auto Checked** to sort pharmacies by the highest/lowest number of automatically clinically checked prescriptions.

Exporting Data

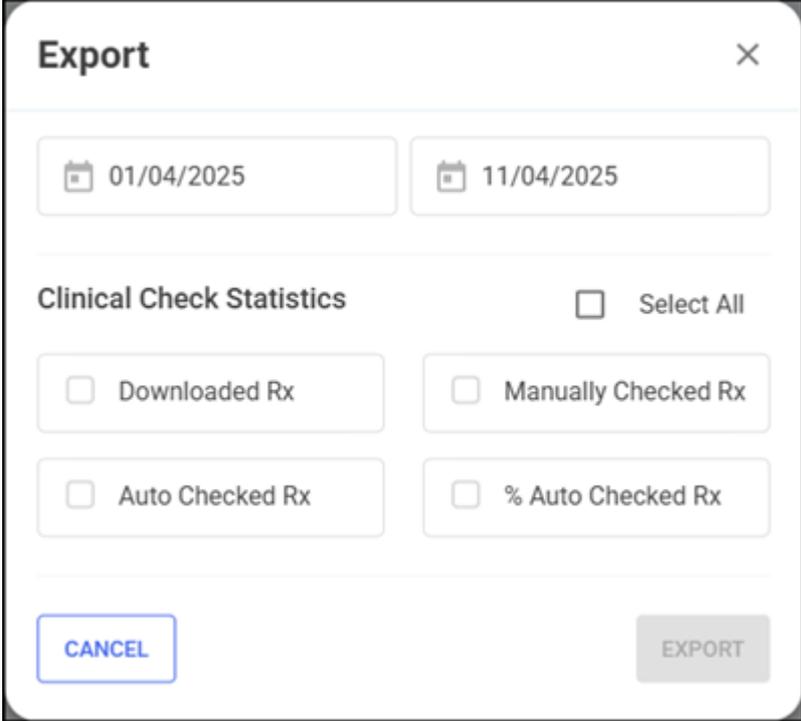
To export **Clinical Check Statistics** data within your group to a CSV (spreadsheet) file:

- From the **Clinical Check Statistics** screen, select **EXPORT**

.



2. The **Export** screen displays.



The screenshot shows an 'Export' dialog box with a close button (X) in the top right corner. It features two date input fields: '01/04/2025' and '11/04/2025'. Below these is a section titled 'Clinical Check Statistics' with a 'Select All' checkbox. Underneath are four individual checkboxes: 'Downloaded Rx', 'Manually Checked Rx', 'Auto Checked Rx', and '% Auto Checked Rx'. At the bottom, there are two buttons: 'CANCEL' and 'EXPORT'.

Select from the following:

- **From/To** - Set the time frame for the export.
 - **Clinical Check Statistics** - Select the data to export. Choose individual options or tick **Select All** to select all available options.
3. Select **EXPORT**  to export the CSV (spreadsheet) file to your local **Downloads** folder.

 **Training Tip** - To view the **Downloads** folder, open **Windows File Explorer**, locate and open **Downloads**. A list of your recently downloaded files display.
