


Pharmacy Intelligence Hub Release 5.2

Summary of Changes

Pharmacy Intelligence Hub release 5.2 includes the following new features and improvements:


England Only

- **Services Overview** - Two new tiles, **Hypertension Case-Finding Service** and **Pharmacy Contraception Service** are now available from the **Services Overview** screen:


Hypertension Case-Finding Service

Services Completed →
This Month

Type	Total Completed	Income
Clinic BP Checks	3	£90
ABPM Checks	7	£240
Total	10	£330


Pharmacy Contraception Service

Services Completed →
This Month

Total Completed	Income
30	£540

- **Services Store Performance** - The **Services Store Performance** screen is updated to include **Hypertension** and **Contraception** data:

HEADLINE
Your stores completed **23 services worth £514** in the selected date range

Services Store Performance



All Totals CPCS NHS Flu NMS **Hypertension** Contraception

Store	ncome	Hypertension				Contraception		
		Completed BP Checks	Income BP	Completed ABPM Checks	Income ABPM	Total Income	Completed	Income
B	£25	5	£75	2	£90	£165	2	£36

- **NMS Targets** - The **Potential** and **At Risk** columns on the **NMS Targets** table are merged to form the **Scheduled Follow Ups** column. **Scheduled Follow Ups** displays the number and value of **In Progress** and **Overdue Follow Up** consultations and the number and value of **At Risk Follow Up** consultations:

NMS Targets

All Target Progress Completed Scheduled Follow Ups At Risk 40% Target 100% Target

Store	Target Progress	Completed ?		Scheduled Follow Ups ?				40% Target ?		100% Target ?	
		Count ↓	Value	In Progress	Value	At Risk	Value	Count	Value	Count	Value
Test store		27	£675	4	£131	19	£567	56	£1,568	140	£3,920
Test store		26	£650	6	£182	12	£338	60	£1,680	150	£4,200

 See [NMS Targets Table](#) on page 3 for details.

- **NMS Active** - The **NMS Active** table is improved to help you view your **Intervention** and **Follow Up** NMS consultations including those that are **Overdue** and **At Risk**:

NMS Active

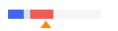


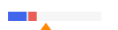
All Intervention Follow Up

Store ↑	Intervention ?			Follow Up ?			Total	VIEW DETAILS
	In Progress	Overdue	At Risk	In Progress	Overdue	At Risk		
A	0	9	49	6	11	4	79	VIEW DETAILS
A	0	1	9	11	0	9	30	VIEW DETAILS
B	0	5	7	2	0	1	15	VIEW DETAILS

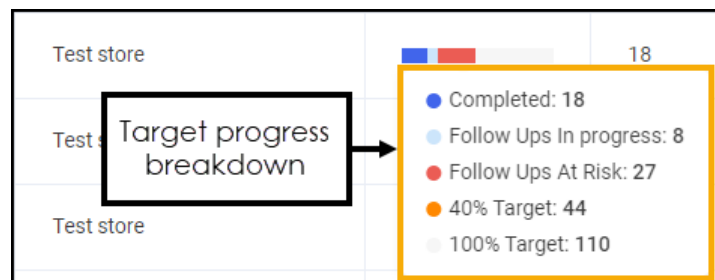
 See [NMS Active Table](#) on page 5 for details.

NMS Targets Table

The **NMS Targets** table displays the NMS performance of each store in your group:


NMS Targets Q Search											
All Target Progress Completed Scheduled Follow Ups At Risk 40% Target 100% Target											
Store ↑	Target Progress	Completed (?)		Scheduled Follow Ups (?)				40% Target (?)		100% Target (?)	
		Count	Value	In Progress	Value	At Risk	Value	Count	Value	Count	Value
Test store		18	£450	8	£226	27	£810	44	£1,232	110	£3,080
Test store		14	£350	1	£25	12	£326	48	£1,344	120	£3,360
Test store		4	£100	1	£25	13	£376	16	£448	40	£1,120
Test store		12	£312	1	£26	5	£130	24	£672	60	£1,680

- **Store** - Displays the store name.
- **Target Progress** - Displays the target progress as a bar. The full bar represents the 100% NMS band target and the orange marker represents the 40% target point. Hover over the bar to display a breakdown of the statistics:




- **Completed:**
 - **Count** - Displays the number of completed NMS consultations taken from live **Pharmacy Services** data.
 - **Value** - Displays the predicted income based on the number of completed NMS consultations.
- **Scheduled Follow Ups:**
 - **In Progress** - Displays the number of NMS consultations in the **Follow Up** stage that are **In Progress** or **Overdue**, scheduled before the end of the selected calendar month.
 - **Value** - Displays the predicted income from the scheduled **Follow Up** consultations that are **In Progress** or **Overdue**.
 - **At Risk** - Displays the number of **At Risk** NMS consultations that are in the **Follow Up** stage with more than 19 days since the completion of the **Intervention** stage.
 - **Value** - Displays the predicted income from the scheduled **Follow Up** consultations that are **At Risk**.

- 40% Target:**
 - Count** - Displays the number of NMS consultations required to reach the 40% NMS band target.
 - Value** - Displays the predicted income if the stores reach the 40% target.
- 100% Target:**
 - Count** - Displays the number of NMS consultations required to reach the 100% NMS band target.
 - Value** - Displays the predicted income if the stores reach the 100% target.


 **Note** - The predicted income is based on an automated model to predict your items claimed for the month. The income is then based on the NMS Tariff.

Select from **All, Target Progress, Completed, Potential, At Risk, 40% Target** and **100% Target** to filter the data that displays:

NMS Targets											
All Target Progress Completed Scheduled Follow Ups At Risk 40% Target 100% Target											
Store ↑	Target Progress	Completed ?		Scheduled Follow Ups ?				40% Target ?		100% Target ?	
		Count	Value	In Progress	Value	At Risk	Value	Count	Value	Count	Value
Test store		18	£450	8	£226	27	£810	44	£1,232	110	£3,080

100% Target Reached

Should a store reach the 100% NMS band target based on the predicted items claimed, the **Completed Count** displays in green and the two **Scheduled Follow Ups - Value** amounts display in red. This is to highlight that they have reached the 100% NMS band target and so they are not paid for any more NMS consultations that they carry out:

NMS Targets											
All Target Progress Completed Scheduled Follow Ups At Risk 40% Target 100% Target											
Store ↑	Target Progress	Completed ?		Scheduled Follow Ups ?				40% Target ?		100% Target ?	
		Count	Value	In Progress	Value	At Risk	Value	Count	Value	Count	Value
Test store		10	£280	1	£0	1	£0	4	£112	10	£280

NMS Active Table

The **NMS Active** table displays an overview of NMS consultations for each store in your group:

NMS Active								Search
All Intervention Follow Up								
Store ↑	Intervention ?			Follow Up ?			Total	
	In Progress	Overdue	At Risk	In Progress	Overdue	At Risk		
A	0	9	49	6	11	4	79	VIEW DETAILS
A	0	1	9	11	0	9	30	VIEW DETAILS
B	0	5	7	2	0	1	15	VIEW DETAILS

- **Store** - The store name.
- **Intervention:**
 - **In Progress** - The number of active NMS consultations that are currently at the **Intervention** stage.
 - **Overdue** - The number of **Overdue** NMS consultations at the **Intervention** stage where the scheduled date has passed.
 - **At Risk** - The number of **At Risk** NMS consultations at **Intervention** stage exceeding 12 days since the **Engagement** stage.
- **Follow Up:**
 - **In Progress** - The number of active NMS consultations that are currently at the **Follow Up** stage.
 - **Overdue** - The number of **Overdue** NMS consultations at the **Follow Up** stage where the scheduled date has passed.
 - **At Risk** - The number of **At Risk** NMS consultations at **Follow Up** stage exceeding 12 days since the **Engagement** stage.
- **Total** - The number of active NMS consultations in your group where the **Engagement** stage is complete.
- **View Details** - Enables you to drill down to store level to view a breakdown of active NMS consultations.