

Pharmacy Intelligence Hub Release 5.0

Summary of Changes

June 2023

Pharmacy Intelligence Hub release 5.0 includes the following new features and improvements:

England Only

- NMS Targets** - The new **NMS Targets** screen provides an overview of **New Medicine Service (NMS)** targets for all stores in your group. It allows you to set and achieve realistic NMS targets for each of your stores, helping you to easily track your progress through the current month:

← NMS Targets EXPORT

Month: June 2023

OVERVIEW

This month, your stores are predicted to achieve **39% NMS Target** with a value of **£2,228**. If your stores reach the **40% target** they could generate an **additional £2,784**. The **100% target** is worth a predicted **£9,800**.

NMS Targets Search

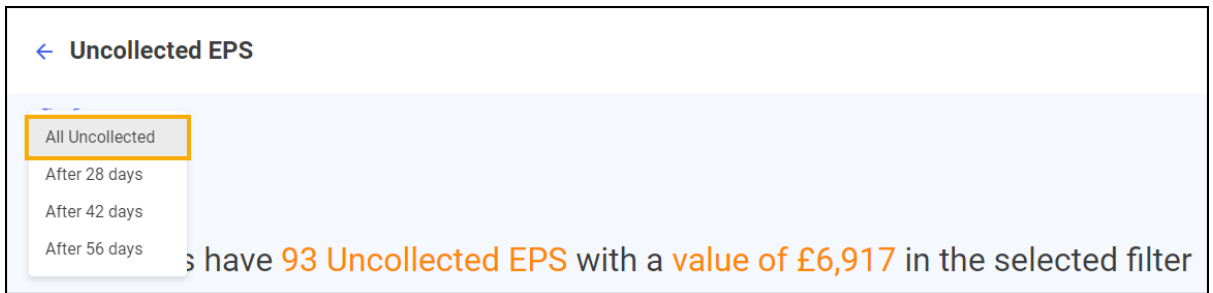
All
 Target Progress
 Completed
 Potential
 At Risk
 40% Target
 100% Target

Store	Target Progress	Completed (?)		Potential (?)		At Risk (?)		40% Target (?)		100% Target (?)	
		Count ↓	Value	Count	Value	Count	Value	Count	Value	Count	Value
Test store		10	£280	1	£0	1	£0	4	£112	10	£280
Test store		10	£280	3	£84	1	£28	8	£224	20	£560
Test store		8	£224	22	£616	0	£0	8	£224	20	£560
Test store		3	£60	0	£0	2	£65	16	£448	40	£1,120

Important - Cegedim Healthcare Solutions uses an automated model to predict your items claimed and bases your predicted NMS targets on that.

See **New Medicine Service (NMS) Targets** on page 4 for details.

- **Uncollected EPS** - From the **Uncollected EPS** screen, you now have the option to filter by **All Uncollected** prescriptions:



➔ See **Uncollected EPS** on page 9 for details.

If there are no alerts for **Uncollected EPS** prescriptions, for example, prescriptions uncollected for 28, 42 or 56 days or more, the **Dashboard** tile simply displays the number and value of all uncollected EPS prescriptions on the shelf:

Uncollected EPS		→
On the shelf		
Uncollected EPS	Value	
5,222	£100,060	

➔ See [Dashboard](#) in the **Pharmacy Intelligence Hub Help Centre** for details.

- **Services Store Performance** - The **Services Store Performance** is redesigned to make it easier for you to view **Services** performance across all stores in your group:

← **Services Store Performance** EXPORT

From To

OVERVIEW

Your stores completed **41 services worth £1,068** in the selected date range

Services Store Performance Search

All
 Totals
 CPCS
 NHS Flu
 NMS

Store	Totals		CPCS		NHS Flu		NMS	
	Completed ↓	Income	Completed	Income	Completed	Income	Completed	Income
Test store	10	£280	0	£0	0	£0	10	£280
Test store	10	£280	0	£0	0	£0	10	£280
Test store	8	£224	0	£0	0	£0	8	£224

➔ See [Services Store Performance](#) in the **Pharmacy Intelligence Hub Help Centre** for details.

- The issue where the **Claimed Items** column on the **NMS Completed** screen displays EPS items only, has been fixed. The **Claimed Items** column now displays both EPS and paper items.

New Medicine Service (NMS) Targets

The **NMS Targets** screen provides an overview of **New Medicine Service (NMS)** targets for all stores in your group. It allows you to set and achieve realistic NMS targets for each of your stores, helping you to easily track your progress through the current month:

← NMS Targets
EXPORT

Month: June 2023

OVERVIEW

This month, your stores are predicted to achieve **39% NMS Target** with a value of **£2,228**. If your stores reach the **40% target** they could generate an **additional £2,784**. The **100% target** is worth a predicted **£9,800**.

NMS Targets Search

All
Target Progress
Completed
Potential
At Risk
40% Target
100% Target

Store	Target Progress	Completed (?)		Potential (?)		At Risk (?)		40% Target (?)		100% Target (?)	
		Count ↓	Value	Count	Value	Count	Value	Count	Value	Count	Value
Test store	<div style="width: 39%; height: 10px; background-color: blue; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%);">▲</div></div>	10	£280	1	£0	1	£0	4	£112	10	£280
Test store	<div style="width: 39%; height: 10px; background-color: blue; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%);">▲</div></div>	10	£280	3	£84	1	£28	8	£224	20	£560
Test store	<div style="width: 39%; height: 10px; background-color: blue; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%);">▲</div></div>	8	£224	22	£616	0	£0	8	£224	20	£560
Test store	<div style="width: 39%; height: 10px; background-color: blue; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%);">▲</div></div>	3	£60	0	£0	2	£65	16	£448	40	£1,120



Important - Cegedim Healthcare Solutions uses an automated model to predict your items claimed and therefore predicts your NMS targets accordingly.



Note - The number of completed and potential NMS services is taken from live **Pharmacy Services** data.

Time Frame

To filter the data that displays on the **NMS Targets** screen, simply select from the list available:

← NMS Targets

Month: June 2023

Select from the list available



Training Tip - The current month displays as default. Selecting a historical month displays the data as of the end of the month selected.

NMS Targets Overview

The **NMS Targets** overview provides a dynamic summary of the NMS targets for the selected month:

OVERVIEW

This month, your stores are predicted to achieve **21% NMS Target** with a **value of £536**. If your stores reach the **40% target** they could generate an **additional £2,208**. The **100% target** is worth a predicted **£6,440**.

In this example:

- Your stores are currently predicted to complete 21% of the NMS services available, providing a value of £536.
- If your stores reach the 40% NMS band value target, they could generate an additional £2,208.
- If your stores reach the 100% NMS band value target, they could achieve a potential income of £6,440.

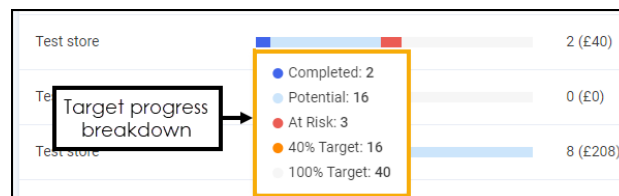
 **Note** - The predicted income is based on an automated model to predict your items claimed for the month. The income is then based on the NMS Tariff, see [New Medicine Service \(NMS\) Band Tariff](#) in the **Pharmacy Intelligence Hub Help Centre** for details.

NMS Targets Table

The **NMS Targets** table displays the NMS performance of each store in your group:

NMS Targets											
<input type="text" value="Search"/>											
All Target Progress Completed Potential At Risk 40% Target 100% Target											
		Completed (?)		Potential (?)		At Risk (?)		40% Target (?)		100% Target (?)	
Store	Target Progress	Count ↓	Value	Count	Value	Count	Value	Count	Value	Count	Value
Test store		10	£280	1	£0	1	£0	4	£112	10	£280
Test store		10	£280	3	£84	1	£28	8	£224	20	£560
Test store		8	£224	22	£616	0	£0	8	£224	20	£560
Test store		3	£60	0	£0	2	£65	16	£448	40	£1,120

- **Store** - Displays the store name.
- **Target Progress** - Displays the target progress as a bar with the full bar representing the 100% NMS band target and the orange marker representing the 40% target point. Hover over the bar to display a breakdown of the statistics:




- **Completed:**
 - **Count** - Displays the number of completed NMS consultations taken from **Pharmacy Services**.
 - **Value** - Displays the predicted income based on a predicted number of items claimed for the month.
- **Potential:**
 - **Count** - Displays the number of Potential NMS consultations that are in the Follow Up stage and the scheduled date is before the end of the current month.
 - **Value** - Displays the predicted income from the **Potential** consultations.
- **At Risk:**
 - **Count** - Displays the number of At Risk NMS consultations that are in the Follow Up stage with more than 19 days since the completion of the Intervention stage.
 - **Value** - Displays the predicted income from the **At Risk** consultations.

- **40% Target:**
 - **Count** - Displays the number of NMS consultations required to reach the 40% NMS band target.
 - **Value** - Displays the predicted income if the stores reach the 40% target.
- **100% Target:**
 - **Count** - Displays the number of NMS consultations required to reach the 100% NMS band target.
 - **Value** - Displays the predicted income if the stores reach the 100% target.


 **Note** - The predicted income is based on an automated model to predict your items claimed for the month. The income is then based on the NMS Tariff, see [New Medicine Service \(NMS\) Band Tariff](#) in the **Pharmacy Intelligence Hub Help Centre** for details.

Select from **All**, **Target Progress**, **Completed**, **Potential**, **At Risk**, **40% Target** and **100% Target** to filter the data that displays:

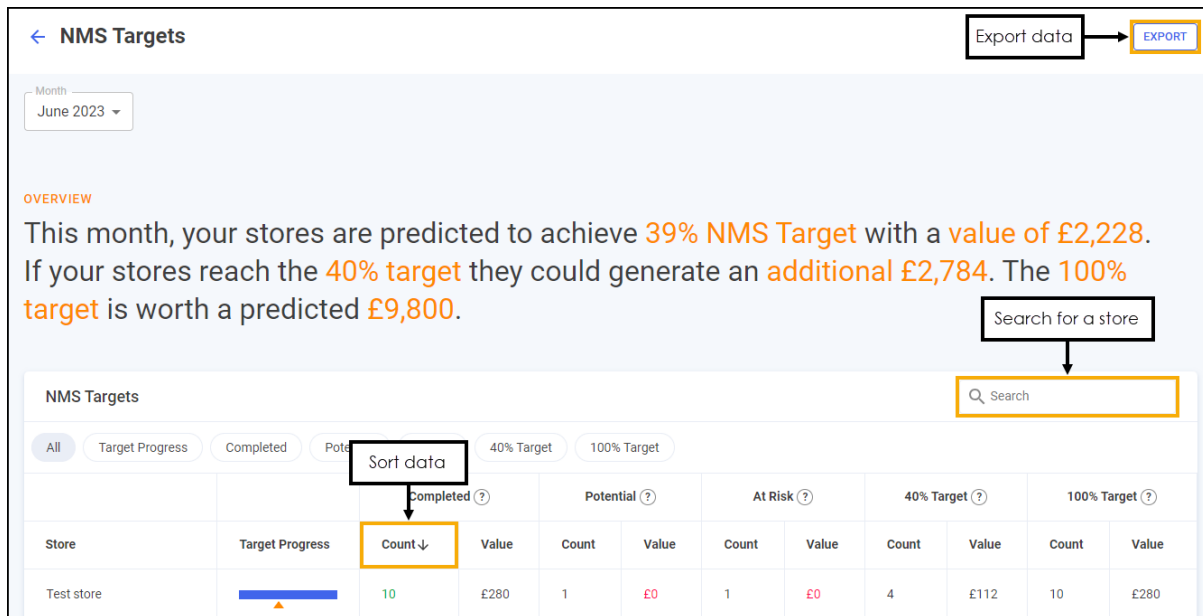
NMS Targets											
All Target Progress Completed Potential At Risk 40% Target 100% Target											
Completed ? Potential ? At Risk ? 40% Target ? 100% Target ?											
Store	Target Progress	Count ↓	Value	Count	Value	Count	Value	Count	Value	Count	Value
Test store		10	£280	1	£0	1	£0	4	£112	10	£280

100% Target Reached

Should a store reach the 100% NMS band target based on the predicted items claimed, the **Completed Count** displays in green and the **Potential** and **At Risk Values** display in red. This is to highlight that they have already reached the 100% NMS band target and so will not be paid for any more NMS consultations that they carry out:

NMS Targets											
All Target Progress Completed Potential At Risk 40% Target 100% Target											
Completed ? Potential ? At Risk ? 40% Target ? 100% Target ?											
Store	Target Progress	Count ↓	Value	Count	Value	Count	Value	Count	Value	Count	Value
Test store		10	£280	1	£0	1	£0	4	£112	10	£280

Searching, Sorting and Exporting NMS Targets Data



The screenshot shows the 'NMS Targets' dashboard for June 2023. It includes an overview section with a summary of performance, a search bar for finding specific stores, a table with various columns for metrics like 'Completed', 'Potential', 'At Risk', and '40% Target', and an 'Export data' button.

OVERVIEW
 This month, your stores are predicted to achieve **39% NMS Target** with a value of **£2,228**. If your stores reach the **40% target** they could generate an **additional £2,784**. The **100% target** is worth a predicted **£9,800**.

NMS Targets

Search for a store

Export data → EXPORT

Month: June 2023

Sort data

Store	Target Progress	Completed ?		Potential ?		At Risk ?		40% Target ?		100% Target ?	
		Count	Value	Count	Value	Count	Value	Count	Value	Count	Value
Test store		10	£280	1	£0	1	£0	4	£112	10	£280

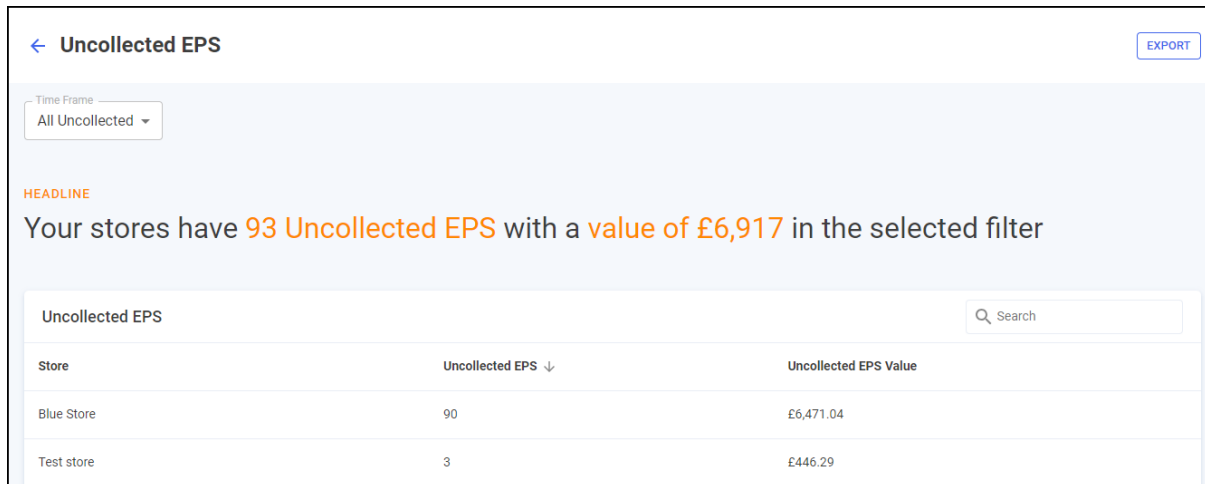
- Search** - To search for an individual store, simply enter the store name in the **Search** , the table updates as you type.
- Sorting Data** - Select any header to sort your pharmacies by the chosen header, for example, select **Count** under **Completed** to sort pharmacies by the number of completed NMS consultations. You can sort ascending or descending as required.
- Exporting Data** - To export the **NMS Targets** data to a CSV file, simply select **EXPORT** to export the CSV file to your local **Downloads** folder.



Training Tip - To view the **Downloads** folder, open **Windows File Explorer** and then locate and select **Downloads**. A list of your recently downloaded files display.

Uncollected EPS

The **Uncollected EPS** screen displays the number of uncollected Electronic Prescription Service (EPS) prescriptions across all English pharmacies in your group:



← Uncollected EPS EXPORT

Time Frame
All Uncollected ▾

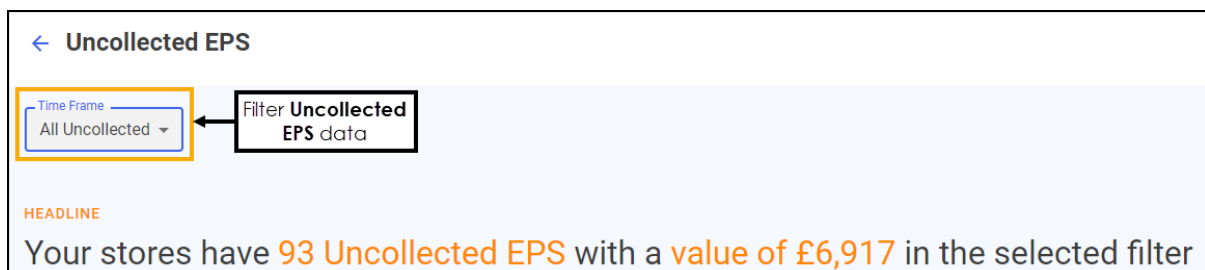
HEADLINE
Your stores have **93 Uncollected EPS** with a **value of £6,917** in the selected filter

Uncollected EPS Q Search

Store	Uncollected EPS ↓	Uncollected EPS Value
Blue Store	90	£6,471.04
Test store	3	£446.29

Time Frame

You can easily filter the data that displays on the **Uncollected EPS** screen, select **Time Frame** and choose the time range required:



← Uncollected EPS

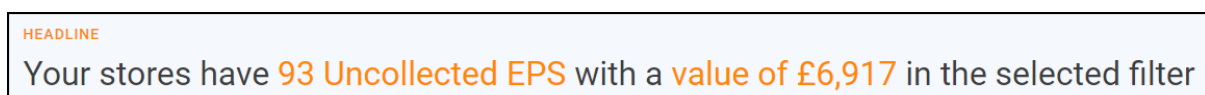
Time Frame
All Uncollected ▾

Filter **Uncollected** EPS data

HEADLINE
Your stores have **93 Uncollected EPS** with a **value of £6,917** in the selected filter

Uncollected EPS Headline

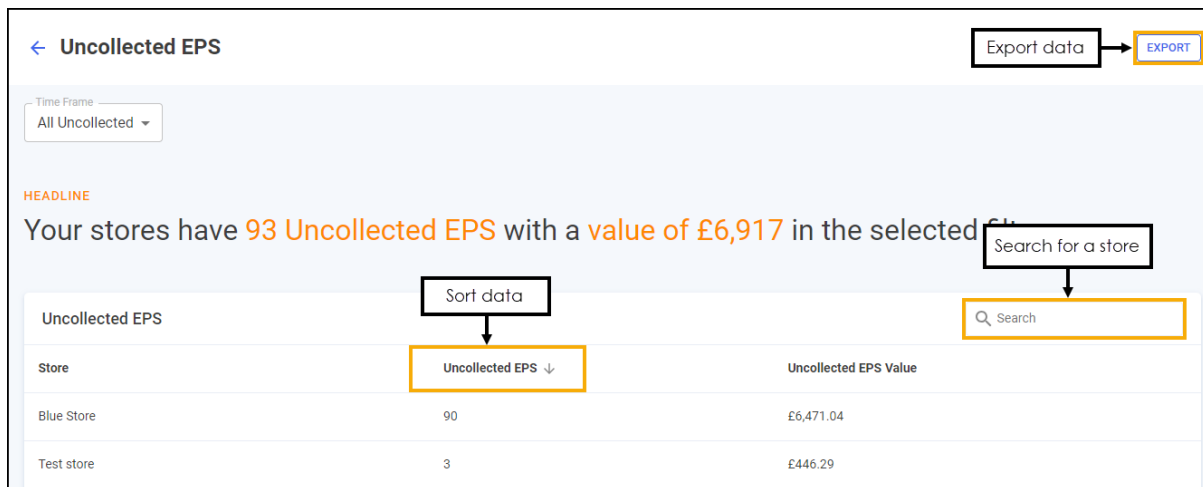
The **Uncollected EPS** headline provides a dynamic summary of the uncollected EPS prescriptions over the selected date range:



HEADLINE
Your stores have **93 Uncollected EPS** with a **value of £6,917** in the selected filter

Uncollected EPS Table

Uncollected EPS displays the financial performance of each store in your group, in ranked order:



← Uncollected EPS Export data → **EXPORT**

Time Frame
All Uncollected ▾

HEADLINE
Your stores have **93 Uncollected EPS** with a value of **£6,917** in the selected City

Store	Uncollected EPS ↓	Uncollected EPS Value
Blue Store	90	£6,471.04
Test store	3	£446.29

- **Search** - To search for an individual store, simply enter the store name in the **Search** , the table updates as you type.
- **Sort Data** - Select any header to sort pharmacies by the chosen header, for example, select **Uncollected EPS** to sort pharmacies by the highest/lowest number of uncollected EPS prescriptions.
- **Export Data** - Select **EXPORT** **EXPORT** to save **Uncollected EPS** data within your group to a CSV file in your local **Downloads** folder.



Training Tip - To view the **Downloads** folder, open **Windows File Explorer** and then locate and select **Downloads**. A list of your recently downloaded files displays.