

Pharmacy Intelligence Hub Release 4.9

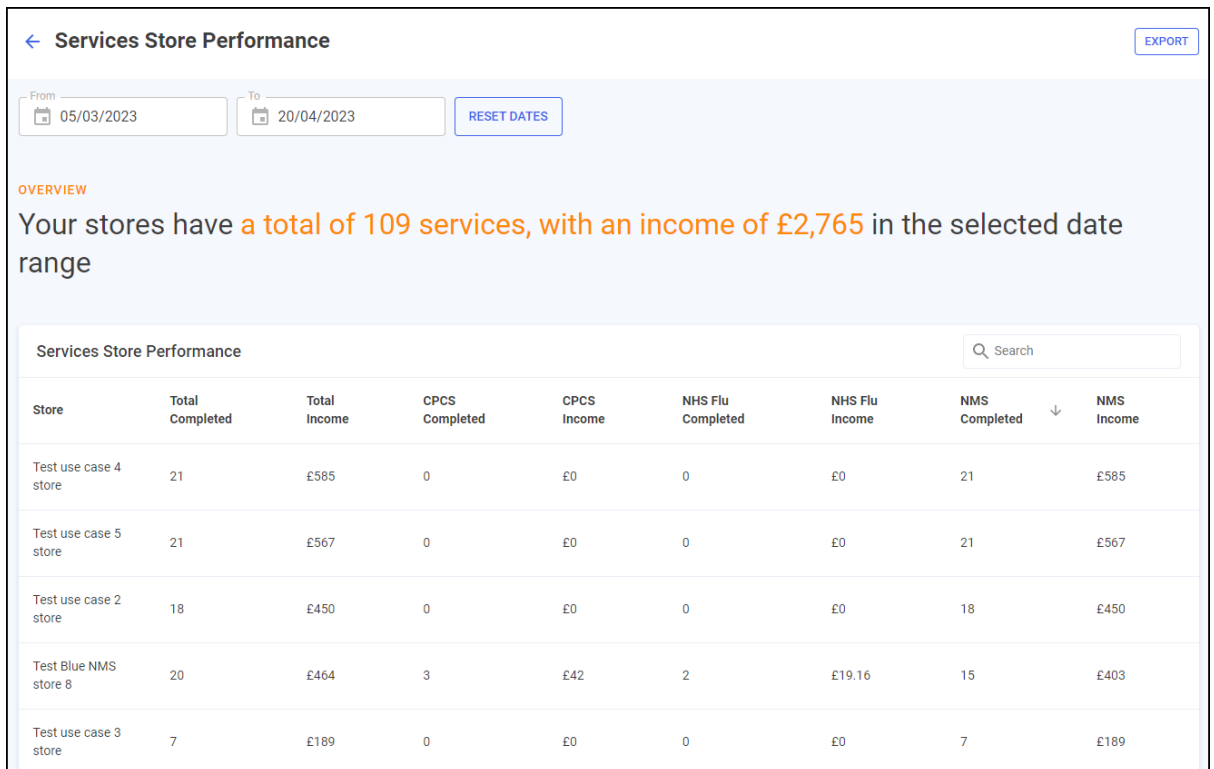
Summary of Changes

May 2023

Pharmacy Intelligence Hub release 4.9 includes the following new features and improvements:

England Only

- **Services Store Performance** - We have introduced the **Services Store Performance** screen to provide you with an overview of **Services Performance** across all stores in your group:



← Services Store Performance EXPORT

From: 05/03/2023 To: 20/04/2023 RESET DATES

OVERVIEW

Your stores have a total of 109 services, with an income of £2,765 in the selected date range

| Services Store Performance Search | | | | | | | | |
|--|-----------------|--------------|----------------|-------------|-------------------|----------------|-----------------|------------|
| Store | Total Completed | Total Income | CPCS Completed | CPCS Income | NHS Flu Completed | NHS Flu Income | NMS Completed ↓ | NMS Income |
| Test use case 4 store | 21 | £585 | 0 | £0 | 0 | £0 | 21 | £585 |
| Test use case 5 store | 21 | £567 | 0 | £0 | 0 | £0 | 21 | £567 |
| Test use case 2 store | 18 | £450 | 0 | £0 | 0 | £0 | 18 | £450 |
| Test Blue NMS store B | 20 | £464 | 3 | £42 | 2 | £19.16 | 15 | £403 |
| Test use case 3 store | 7 | £189 | 0 | £0 | 0 | £0 | 7 | £189 |



See **Services Store Performance** on page 4 for more details.

- NMS Completed** - The **NMS Completed** table now provides you with **Income**, **NMS Band** and **Claimed Items** data for your completed New Medicine Service (NMS) episodes:

← NMS Completed EXPORT

From: 01/04/2023 To: 11/04/2023

OVERVIEW

Your stores have completed 25 NMS worth £649 in the selected date range

| NMS Completed | | | | | | |
|---------------|------------|-------------|----------|---------------|------------|-----------------|
| Store | Eligible ? | Completed ↓ | Income ? | Unclaimable ? | NMS Band ? | Claimed Items ? |
| NMS store 8 | 4 | 11 | £308 | 0 | £28 | 900 |
| NMS store 11 | 7 | 6 | £150 | 0 | £25 | 3501 |
| NMS store 7 | 3 | 3 | £81 | 0 | £27 | 30 |

➔ See [New Medicine Service \(NMS\) Completed](#) on page 7 for more details.

- NMS Active** - The **NMS Active Store Details** screen now displays the NMS case ID and stage Outcomes for each active New Medicine Service (NMS) consultation:

| | | | |
|---|-------------------------------------|-----------------------------|---|
| Status | ID NMS-710 ← NMS Case ID | | Stage Outcomes |
| IN PROGRESS | | | |
| Session Engagement | Pharmacist Edna Eleventhmsuser | Appointment Date 19/04/2023 | Outcomes Weight management advice given 5 lots of other healthy living advice given Outcomes Weight management advice given 2 lots of other healthy living advice given No medications used as prescribed Outcomes |
| Session Intervention | Pharmacist Edna Eleventhmsuser | Appointment Date 19/04/2023 | |
| Session Follow Up | Pharmacist Not Yet Assigned | Appointment Date 03/05/2023 | |
| Medication Warfarin 1.5mg/5ml oral solution | Conditions Atrial fibrillation (AF) | | |

➔ See [NMS Active Store Details](#) in the **Pharmacy Intelligence Hub Help Centre** for more details.

- **Services Income** - The **Services Income** tile on the **Services Overview** screen now displays your New Medicine Service (NMS) income:

| Services Income | | |
|-----------------|-------------|----------------|
| This month | | |
| All Stores ▾ | | |
| Status | #Delivered | Income |
| CPCS | 0 | £0 |
| NHS Flu Vac | 9,229 | £88,414 |
| NMS | 112 | £2,912 |
| Total | 9341 | £91,326 |

➔ See [Services Overview](#) in the **Pharmacy Intelligence Hub Help Centre** for more details.

Services Store Performance

The **Services Store Performance** screen provides an overview of **Services** performance across all stores in your group:

← **Services Store Performance** EXPORT

From To RESET DATES

OVERVIEW

Your stores have a total of 109 services, with an income of £2,765 in the selected date range

| Services Store Performance Search | | | | | | | | |
|--|-----------------|--------------|----------------|-------------|-------------------|----------------|-----------------|------------|
| Store | Total Completed | Total Income | CPCS Completed | CPCS Income | NHS Flu Completed | NHS Flu Income | NMS Completed ↓ | NMS Income |
| Test use case 4 store | 21 | £585 | 0 | £0 | 0 | £0 | 21 | £585 |
| Test use case 5 store | 21 | £567 | 0 | £0 | 0 | £0 | 21 | £567 |
| Test use case 2 store | 18 | £450 | 0 | £0 | 0 | £0 | 18 | £450 |
| Test Blue NMS store 8 | 20 | £464 | 3 | £42 | 2 | £19.16 | 15 | £403 |
| Test use case 3 store | 7 | £189 | 0 | £0 | 0 | £0 | 7 | £189 |

Time Frame

To filter the data that displays on the **Services Store Performance** screen, simply enter the time frame required in **From** and **To**. To reset the dates to the current month, select **RESET DATES** RESET DATES:

← **Services Store Performance** Filter the **Services Store Performance** data

From To RESET DATES Select to reset date to current month

Overview

The **Services Store Performance** overview provides a real time summary of the number of services completed and income due over the selected date range:

OVERVIEW

Your stores have a total of 109 services, with an income of £2,765 in the selected date range

Services Store Performance Table

The **Services Store Performance** table displays the number of completed services and income due for each store in your group:

| Services Store Performance Q Search | | | | | | | | |
|--|-----------------|--------------|----------------|-------------|-------------------|----------------|---------------|------------|
| Store | Total Completed | Total Income | CPCS Completed | CPCS Income | NHS Flu Completed | NHS Flu Income | NMS Completed | NMS Income |
| Test use case 4 store | 21 | £585 | 0 | £0 | 0 | £0 | 21 | £585 |
| Test use case 5 store | 21 | £567 | 0 | £0 | 0 | £0 | 21 | £567 |
| Test use case 2 store | 18 | £450 | 0 | £0 | 0 | £0 | 18 | £450 |
| Test Blue NMS store 8 | 20 | £464 | 3 | £42 | 2 | £19.16 | 15 | £403 |
| Test use case 3 store | 7 | £189 | 0 | £0 | 0 | £0 | 7 | £189 |

- **Store** - The store name.
- **Total Completed** - Displays the number of services completed for the store in the date range selected.
- **Total Income** - Displays the total income due for the store in the date range selected.
- **CPCS Completed** - Displays the number of completed Community Pharmacy Consultation Services (CPCS) referrals for the store in the date range selected.
- **CPCS Income** - Displays the total income due for completed Community Pharmacy Consultation Services (CPCS) referrals for the store in the date range selected.
- **NHS Flu Completed** - Displays the number of completed flu vaccinations for the store in the date range selected.
- **NHS Flu Income** - Displays the total income due for completed flu vaccinations for the store in the date range selected.
- **NMS Completed** - Displays the number of completed New Medicine Service (NMS) consultations for the store in the date range.
- **NMS Income** - Displays the total income due for completed New Medicine Service (NMS) consultations for the store in the date range selected.

Searching, Sorting and Exporting Services Store Performance Data

← Services Store Performance Export data → **EXPORT**

From: 05/03/2023 To: 20/04/2023 RESET DATES

OVERVIEW

Your stores have a total of 109 services, with an income of £2,765 in the selected date range

Search for a store

Services Store Performance Store data Q Search

| Store | Total Completed | Total Income ↓ | CPCS Completed | CPCS Income | NHS Flu Completed | NHS Flu Income | NMS Completed | NMS Income |
|-----------------------|-----------------|----------------|----------------|-------------|-------------------|----------------|---------------|------------|
| Test use case 4 store | 21 | £585 | 0 | £0 | 0 | £0 | 21 | £585 |

- Search** - To search for an individual store, simply enter the store name in **Search** , the table updates as you type.
- Sorting Data** - Select any header to sort your pharmacies by the chosen header, for example, select **Total Completed** to sort pharmacies by the number of completed services. You can sort ascending or descending as required.
- Exporting Data** - To export the **Service Store Performance** data to a CSV file, simply select **EXPORT** **EXPORT** to export the CSV file to your local **Downloads** folder.



Training Tip - To view the **Downloads** folder, open **Windows File Explorer**, and then locate and select **Downloads**. A list of your recently downloaded files displays.

New Medicine Service (NMS) Completed

The **NMS Completed** screen provides an overview of completed **New Medicine Service (NMS)** consultations across all stores in your group:

← NMS Completed EXPORT

From To

OVERVIEW

Your stores have **completed 25 NMS worth £649** in the selected date range

| NMS Completed Search | | | | | | |
|---|-----------------------|-------------|---------------------|--------------------------|-----------------------|----------------------------|
| Store | Eligible [?] | Completed ↓ | Income [?] | Unclaimable [?] | NMS Band [?] | Claimed Items [?] |
| NMS store 8 | 4 | 11 | £308 | 0 | £28 | 900 |
| NMS store 11 | 7 | 6 | £150 | 0 | £25 | 3501 |
| NMS store 7 | 3 | 3 | £81 | 0 | £27 | 30 |

Time Frame

To filter the data that displays on the **NMS Completed** screen, simply enter the time frame required in **From** and **To**. To reset the dates to the current month, select **RESET DATES**

← NMS Completed

Filter the **NMS Completed** data

From To Select to reset date to current month

Overview

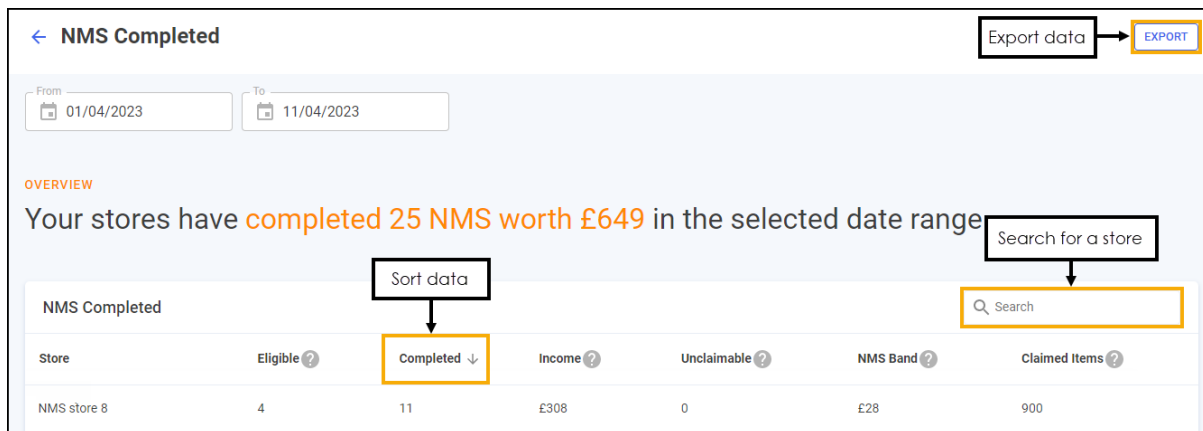
The **NMS Completed** headline provides a real time summary of the number of NMS consultations completed over the selected date range:

OVERVIEW

Your stores have **completed 25 NMS worth £649** in the selected date range

NMS Completed Table

The **NMS Completed** table displays number of **NMS** consultations of each store in your group in ranked order:



← NMS Completed Export data → EXPORT

From: 01/04/2023 To: 11/04/2023

OVERVIEW

Your stores have **completed 25 NMS worth £649** in the selected date range

Search for a store

Sort data

| Store | Eligible ? | Completed ↓ | Income ? | Unclaimable ? | NMS Band ? | Claimed Items ? |
|-------------|------------|-------------|----------|---------------|------------|-----------------|
| NMS store 8 | 4 | 11 | £308 | 0 | £28 | 900 |

- **Eligible** - Displays the total number of declined, deferred and consented NMS episodes identified by dispensing activity in **Pharmacy Manager** at the store.
- **Completed** - Displays the number of completed NMS episodes at the store.
- **Income** - Displays the NMS income which is calculated by multiplying the total number of **Completed** NMS episodes by the **NMS Band** for the selected date range.
- **Unclaimable** - Displays the number of NMS episodes that are closed and cannot be claimed for at the store.
- **NMS Band** - Displays the NMS band tariff based on the number of **Claimed Items** and **Completed** NMS episodes for the selected date range.

➔ See [NMS Band Tariff](#) in the **Pharmacy Intelligence Hub Help Centre** for more details.

- **Claimed Items** - Displays the current total of items claimed in **Pharmacy Manager** at the store.

Searching, Sorting and Exporting NMS Data

- **Search** - To search for an individual store, simply enter the store name in **Search** , the table updates as you type.
- **Sorting Data** - Select any header to sort your pharmacies by the chosen header, for example, select **Completed** to sort pharmacies by number of NMS consultations completed. You can sort ascending or descending as required.
- **Exporting Data** - To export the **NMS Completed** data to a CSV file, simply select **EXPORT** to export the CSV file to your local **Downloads** folder.



Training Tip - To view the **Downloads** folder, open **Windows File Explorer**, and then locate and select **Downloads**. A list of your recently downloaded files displays.
