Pharmacy Intelligence Hub Release 4.9
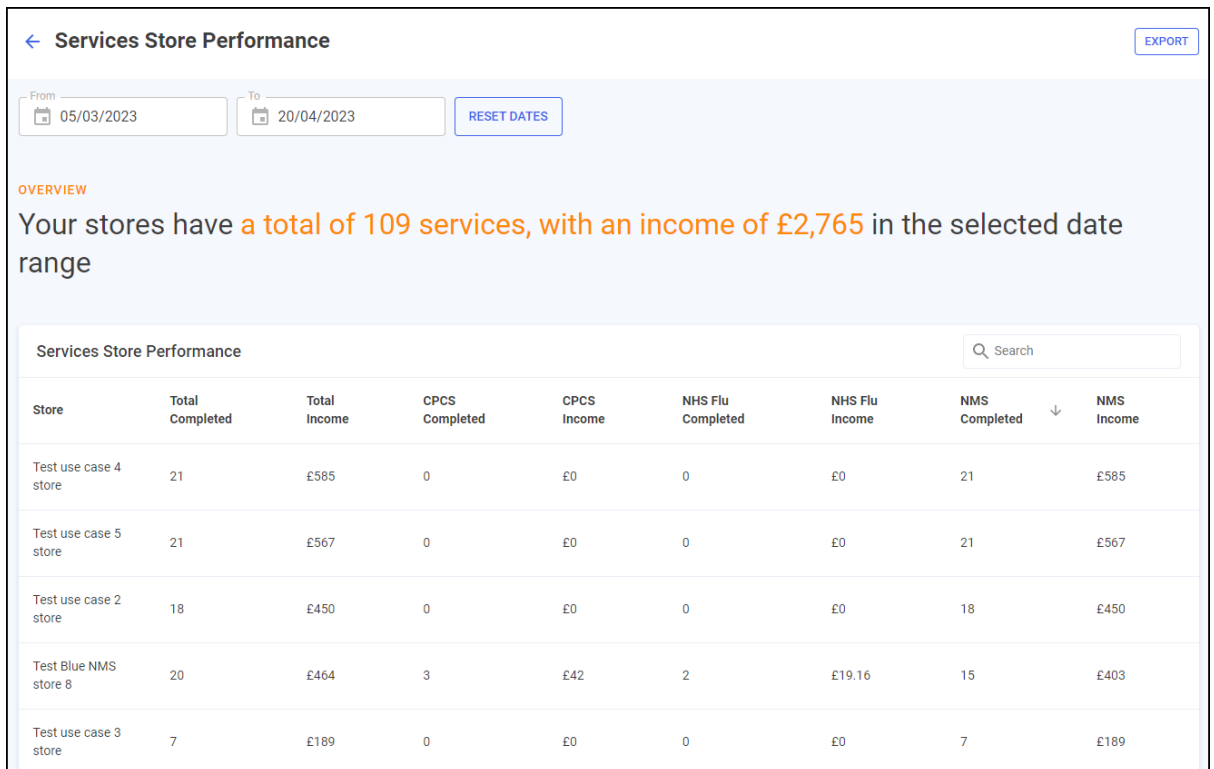
Summary of Changes

May 2023

Pharmacy Intelligence Hub release **4.9** includes the following new features and improvements:

England Only

- **Services Store Performance** - We have introduced the **Services Store Performance** screen to provide you with an overview of **Services** performance across all stores in your group:

See **Services Store Performance** on page **4** for more details.

- **NMS Completed** - The **NMS Completed** table now provides you with **Income**, **NMS Band** and **Claimed Items** data for your completed New Medicine Service (NMS) episodes:

See **New Medicine Service (NMS) Completed** on page **7** for more details.

- **NMS Active** - The **NMS Active Store Details** screen now displays the NMS case **ID** and stage **Outcomes** for each active New Medicine Service (NMS) consultation:

See NMS Active Store Details in the **Pharmacy Intelligence Hub Help Centre** for more details.

- **Services Income** - The **Services Income** tile on the **Services Overview** screen now displays your New Medicine Service (NMS) income:

   ➡ See Services Overview in the **Pharmacy Intelligence Hub Help Centre** for more details.

Services Store Performance

The **Services Store Performance** screen provides an overview of **Services** performance across all stores in your group:

Store	Total Completed	Total Income	CPCS Completed	CPCS Income	NHS Flu Completed	NHS Flu Income	NMS Completed	NMS Income
Test use case 4 store	21	£585	0	£0	0	£0	21	£585
Test use case 5 store	21	£567	0	£0	0	£0	21	£567
Test use case 2 store	18	£450	0	£0	0	£0	18	£450
Test Blue NMS store 8	20	£464	3	£42	2	£19.16	15	£403
Test use case 3 store	7	£189	0	£0	0	£0	7	£189

OVERVIEW

Your stores have a total of 109 services, with an income of £2,765 in the selected date range

Time Frame

To filter the data that displays on the **Services Store Performance** screen, simply enter the time frame required in **From** and **To**. To reset the dates to the current month, select **RESET DATES**:

Overview

The **Services Store Performance** overview provides a real time summary of the number of services completed and income due over the selected date range:

OVERVIEW

Your stores have a total of 109 services, with an income of £2,765 in the selected date range

Services Store Performance Table

The **Services Store Performance** table displays the number of completed services and income due for each store in your group:

Services Store Performance								Q Search
Store	Total Completed	Total Income	CPCS Completed	CPCS Income	NHS Flu Completed	NHS Flu Income	NMS Completed ↓	NMS Income
Test use case 4 store	21	£585	0	£0	0	£0	21	£585
Test use case 5 store	21	£567	0	£0	0	£0	21	£567
Test use case 2 store	18	£450	0	£0	0	£0	18	£450
Test Blue NMS store 8	20	£464	3	£42	2	£19.16	15	£403
Test use case 3 store	7	£189	0	£0	0	£0	7	£189

- **Store** - The store name.

- **Total Completed** - Displays the number of services completed for the store in the date range selected.

- **Total Income** - Displays the total income due for the store in the date range selected.

- **CPCS Completed** - Displays the number of completed Community Pharmacy Consultation Services (CPCS) referrals for the store in the date range selected.

- **CPCS Income** -Displays the total income due for completed Community Pharmacy Consultation Services (CPCS) referrals for the store in the date range selected.

- **NHS Flu Completed** - Displays the number of completed flu vaccinations for the store in the date range selected.

- **NHS Flu Income** - Displays the total income due for completed flu vaccinations for the store in the date range selected.

- **NMS Completed** - Displays the number of completed New Medicine Service (NMS) consultations for the store in the date range.

- **NMS Income** - Displays the total income due for completed New Medicine Service (NMS) consultations for the store in the date range selected.

Searching, Sorting and Exporting Services Store Performance Data

- **Search** - To search for an individual store, simply enter the store name in **Search** [Q Search], the table updates as you type.

- **Sorting Data** - Select any header to sort your pharmacies by the chosen header, for example, select **Total Completed** to sort pharmacies by the number of completed services. You can sort ascending or descending as required.

- **Exporting Data** - To export the **Service Store Performance** data to a CSV file, simply select **EXPORT** [EXPORT] to export the CSV file to your local **Downloads** folder.

  Training Tip - To view the **Downloads** folder, open **Windows File Explorer**, and then locate and select **Downloads**. A list of your recently downloaded files displays.

New Medicine Service (NMS) Completed

The **NMS Completed** screen provides an overview of completed **New Medicine Service (NMS)** consultations across all stores in your group:

Time Frame

To filter the data that displays on the **NMS Completed** screen, simply enter the time frame required in **From** and **To**. To reset the dates to the current month, select **RESET DATES** [RESET DATES]:

Overview
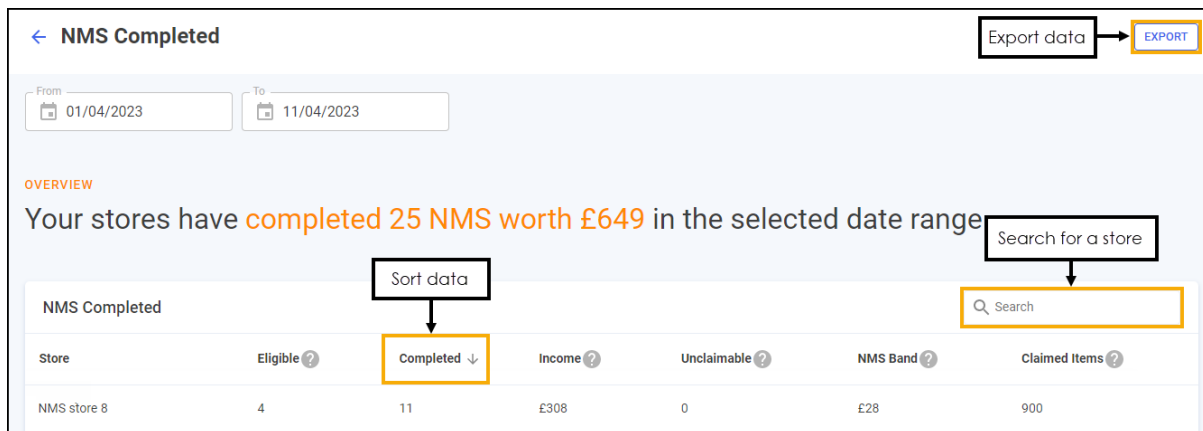
The **NMS Completed** headline provides a real time summary of the number of NMS consultations completed over the selected date range:

NMS Completed Table

The **NMS Completed** table displays number of **NMS** consultations of each store in your group in ranked order:

- **Eligible** - Displays the total number of declined, deferred and consented NMS episodes identified by dispensing activity in **Pharmacy Manager** at the store.

- **Completed** - Displays the number of completed NMS episodes at the store.

- **Income** - Displays the NMS income which is calculated by multiplying the total number of **Completed** NMS episodes by the **NMS Band** for the selected date range.

- **Unclaimable** - Displays the number of NMS episodes that are closed and cannot be claimed for at the store.

- **NMS Band** - Displays the NMS band tariff based on the number of **Claimed Items** and **Completed** NMS episodes for the selected date range.

  See NMS Band Tariff in the **Pharmacy Intelligence Hub Help Centre** for more details.

- **Claimed Items** - Displays the current total of items claimed in **Pharmacy Manager** at the store.

Searching, Sorting and Exporting NMS Data

- **Search** - To search for an individual store, simply enter the store name in **Search** [🔍 Search], the table updates as you type.

- **Sorting Data** - Select any header to sort your pharmacies by the chosen header, for example, select **Completed** to sort pharmacies by number of NMS consultations completed. You can sort ascending or descending as required.

- **Exporting Data** - To export the **NMS Completed** data to a CSV file, simply select **EXPORT** [EXPORT] to export the CSV file to your local **Downloads** folder.

💡 **Training Tip** - To view the **Downloads** folder, open **Windows File Explorer**, and then locate and select **Downloads**. A list of your recently downloaded files displays.