

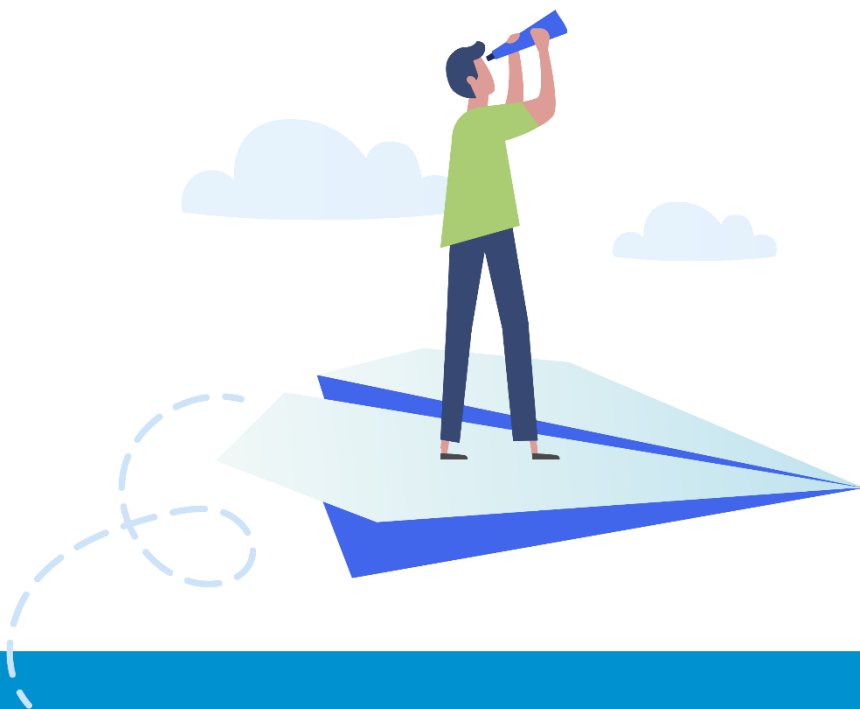


Pharmacy Intelligence Hub

Pharmacy Intelligence Hub 4.7 Release Guide

Version 1.0

06 February 2023



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Registered name: Cegedim Rx Ltd. Registered number: 02855109

Registered name: In Practice Systems Limited. Registered number: 01788577

Registered address: Studio F5 Battersea Studios 1, 82 Silverthorne Road, London SW8 3HE

Website: <https://www.cegedim-healthcare.co.uk/>



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Pharmacy Intelligence Hub Release 4.7

Summary of Changes

February 2023

Pharmacy Intelligence Hub release 4.7 includes the following new features and improvements:

All Countries

- **Owings Store Details** - The new **Owings Store Summary** screen displays details of items owed across all pharmacies in your group. See [Owings Store Summary](#) on page 6 for more details.

England Only

- **Nominated Patients** - You can now view the nominations competitor view for each of your stores. See [Nominated Patients Competitor View](#) on page 8 for more details.
- **Reimbursements** - The FP34 report is updated in line with the recent discount deduction scale changes. The new rate discount grouping and the weighted discount percentage, old rate versus new rate, display in the **Drug and Appliance Costs** section of the report:

Drug And Appliance Costs	Times Claimed	Value
Total of basic prices at standard discount rate		£5,214.38
Discount (Old rate)	6.35%	-£331.11
Discount (New rate)		-£714.04
Appliance Discount	9.85%	-£22.98
Generic Discount	17.52%	-£618.52
Branded Discount	5.00%	-£72.53
Total Weighted Discount	70%/30%	-£445.99
Total of basic prices at zero discount		£1,627.48
Out of Pocket expenses	0	£0
Payment for consumables	995	£12.34
Payment for containers	372	£37.20
Total of drug and appliance costs		£6,445.41

The weighted discount percentage automatically updates with your system date every three months, so you can be confident that you are seeing an up to date weighted discount.



See [Changes to Discount Deduction Arrangements \(opens the PSNC website\)](#) and [Discount Deduction Scale Changes Explained \(PDF\)](#) for more details.



See [Reimbursements](#) in the **Pharmacy Intelligence Hub** Help Centre for more information on exporting an FP34 report for a store.

- **NMS Completed** - The new **NMS Completed** screen provides an overview of completed **New Medicine Service (NMS)** consultations across all stores in your group. See **NMS Completed** on page **11** for more details.
- **Hub Fulfilment** - The new **Hub Fulfilment** screen provides visibility of items processed across your Hub and Spoke stores. See **Hub Fulfilment Reporting** on page **13** for more details.



Owings Store Summary

The **Owings Store Summary** screen displays details of items owed across all pharmacies in your group:

← Outstanding Owings
High Street
EXPORT

HEADLINE

This store has **44 Outstanding Owings**, with **44 Over 7 Days Old**

Product	Created	Days Outstanding ↓	Owed Quantity	Auto Order
Cinnarizine 15mg Tablets (84)	17/12/2022	48	110	Y
Cinnarizine 15mg Tablets (100)	22/12/2022	43	84	Y
Fostair 100mcg/6mcg Inhaler 120dse (1)	28/12/2022	37	0	Y
Hypromellose 0.3% Eye Drops (10)	28/12/2022	37	10	Y

To access the **Owings Store Summary** screen, from the **Owings** screen simply select **VIEW OWINGS** VIEW OWINGS next to the required store.



See [Owings](#) in the **Pharmacy Intelligence Hub** Help Centre for more information.

Owings Store Headline

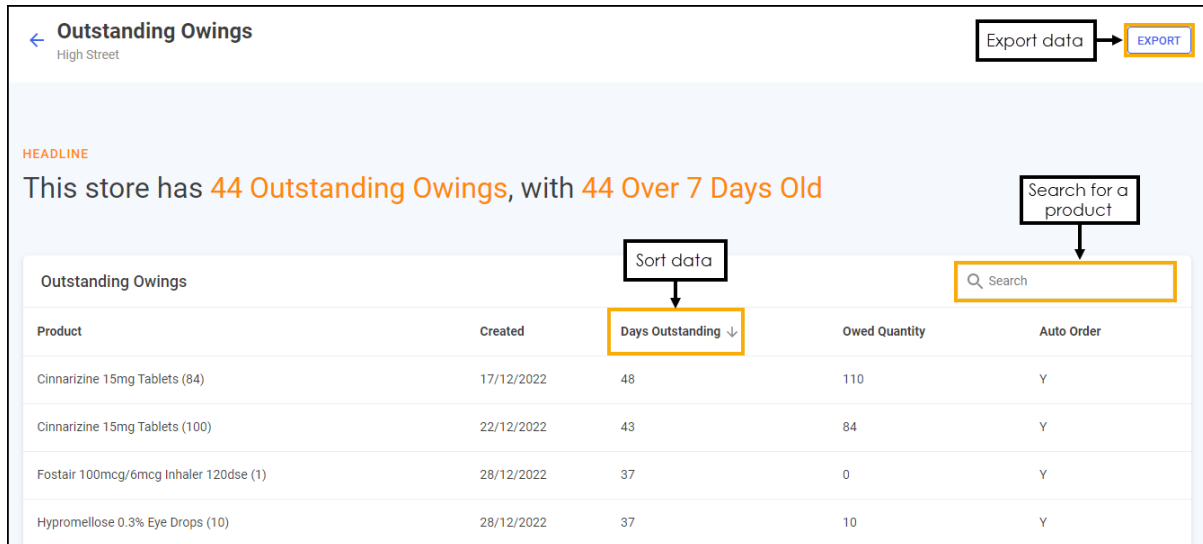
The headline provides a dynamic summary of outstanding owings for the store:

HEADLINE

This store has **26 Outstanding Owings**, with **10 Over 7 Days Old**

Owings Table

The **Owings - Store** table lists all medication owed at the store, the date of owing, number of days outstanding, quantity owed, whether the medication is on auto order at the store and the patient ID for the owing:



Outstanding Owings
High Street

Export data → EXPORT

HEADLINE
This store has **44 Outstanding Owings**, with **44 Over 7 Days Old**

Search for a product

Sort data

Q Search

Product	Created	Days Outstanding ↓	Owed Quantity	Auto Order
Cinnarizine 15mg Tablets (84)	17/12/2022	48	110	Y
Cinnarizine 15mg Tablets (100)	22/12/2022	43	84	Y
Fostair 100mcg/6mcg Inhaler 120dse (1)	28/12/2022	37	0	Y
Hypromellose 0.3% Eye Drops (10)	28/12/2022	37	10	Y

- **Search** - To search for a product, simply enter the criteria in **Search** , the table updates as you type.
- **Sorting Data** - Select any header to sort the owings by the chosen header, for example, select **Days Outstanding** to sort pharmacies by the highest/lowest number of days outstanding.
- **Exporting Data** - Select **EXPORT** to export **Owings** data for the store to a CSV file in your local **Downloads** folder.



Training Tip - To view the **Downloads** folder, open **Windows File Explorer**, and then locate and select **Downloads**. A list of your recently downloaded files displays.

Nominated Patients Competitor View

The **Nominated Patients Local Competitor** screen details the local competitor data for the selected store:

← **Nominated Patients Competitor View**
High Street
EXPORT

HEADLINE


This store's **Nomination Total is 2,921** with a **change of -9** since last week
 Your closest 5 competitors **Average Total Nomination is 4,360** with a **change of 2**

Nominated Patients Q Search					
Store	Total Nominations	Change from Last Week ↑	3 Month Trend	6 Month Trend	12 Month Trend
High Street	2,921	↓9	-2.5%	-18.45%	-22.44%
TESCO (FP999)	2,990	↓1	0.78%	-7.46%	-4.23%
TESCO (FP999)	4,757	↑1	1.08%	-3.18%	-0.83%
TESCO (FP999)	3,880	↑2	2.92%	0.54%	5.81%
TESCO (FP999)	4,130	↑4	2.03%	-4.55%	-0.05%
TESCO (FP999)	6,045	↑4	2.28%	0.37%	3.09%
Local Average	4,360	↑2	1.82%	-2.86%	0.76%

← ▶ 1 - 7 of 7 Rows per page: 10 ▼

 **Note** - The **Nominated Patients** data updates every Monday with data provided by NHS Digital.

To access the **Nominated Patients Competitor View** screen, from the **Nominated Patients** screen simply select **COMPETITOR VIEW** COMPETITOR VIEW next to the required store.

 See [Nominated Patients](#) in the **Pharmacy Intelligence Hub** Help Centre for more information.

Total Nominations Headline

The headline provides a dynamic summary of the current total nominations for the selected store and then the numerical change from a week ago. Below highlights the average total nomination data across the 5 closest competitors:

HEADLINE

This store's **Nomination Total is 2,921** with a **change of -9** since last week
 Your closest 5 competitors **Average Total Nomination is 4,360** with a **change of 2**

Competitor Nominations Table

The **Total Nominations** table displays the nomination details for the selected store, the 5 closest competitors (including their organisational code) and the local average:

Nominated Patients Q Search					
Store	Total Nominations	Change from Last Week ↑	3 Month Trend	6 Month Trend	12 Month Trend
High Street	2,921	↓9	-2.5%	-18.45%	-22.44%
TESCO (FP999)	2,990	↓1	0.78%	-7.46%	-4.23%
TESCO (FP999)	4,757	↑1	1.08%	-3.18%	-0.83%
TESCO (FP999)	3,880	↑2	2.92%	0.54%	5.81%
TESCO (FP999)	4,130	↑4	2.03%	-4.55%	-0.05%
TESCO (FP999)	6,045	↑4	2.28%	0.37%	3.09%
Local Average	4,360	↑2	1.82%	-2.86%	0.76%

1 - 7 of 7 Rows per page: 10


The table displays the follow data:

- **Total Current Nominations** - Displays the total current nominations for the store as provided by NHS Digital.
- **Change from last week** - Displays the numerical change from a week ago.
- **3 Month Trend** - Displays the percentage change from 3 months ago to the current date.
- **6 Month Trend** - Displays the percentage change from 6 months ago to the current date.
- **12 Month Trend** - Displays the percentage change from 12 months ago to the current date.



Searching for a Store

To search for a particular store start typing the stores name in **Search**:

Nominated Patients Search for a store → Q Search					
Store	Total Nominations	Change from Last Week ↑	3 Month Trend	6 Month Trend	12 Month Trend

The list automatically updates when you start typing. Select **Close**  to clear the search.

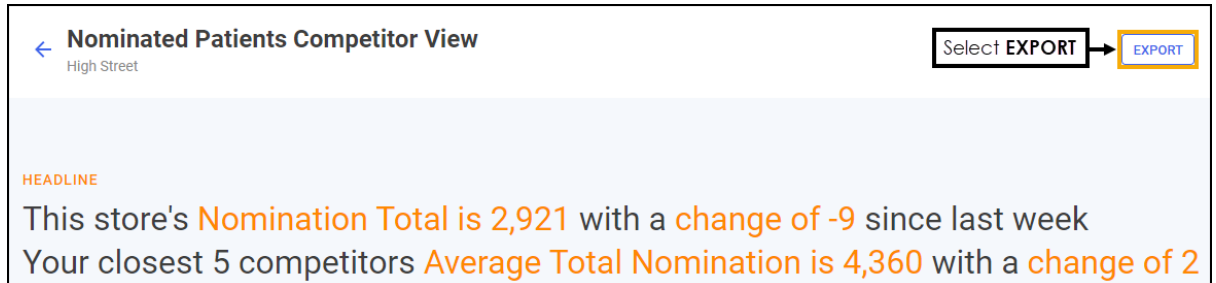
Sorting Nomination Data

Stores display alphabetically as default, to manually sort the stores then simply select the column header to sort smallest to largest / A-Z  or largest to smallest / Z-A .


Exporting the Nominated Patients Data

To export the Nominated Patients data:

1. From the **Nominated Patients** screen select **EXPORT** 

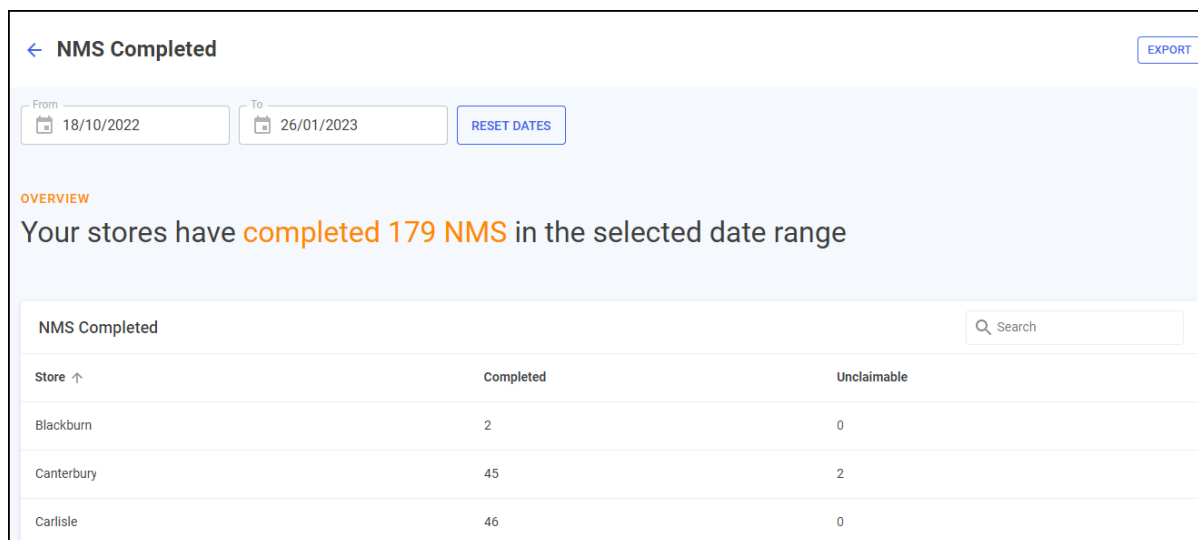


2. The CSV file saves to your local **Downloads** folder.

 **Training Tip** - To view the **Downloads** folder, open **Windows File Explorer**, and then locate and select **Downloads**. A list of your recently downloaded files displays.

NMS Completed

The **NMS Completed** screen provides an overview of completed **New Medicine Service (NMS)** consultations across all stores in your group:



← NMS Completed EXPORT

From 18/10/2022 To 26/01/2023 RESET DATES

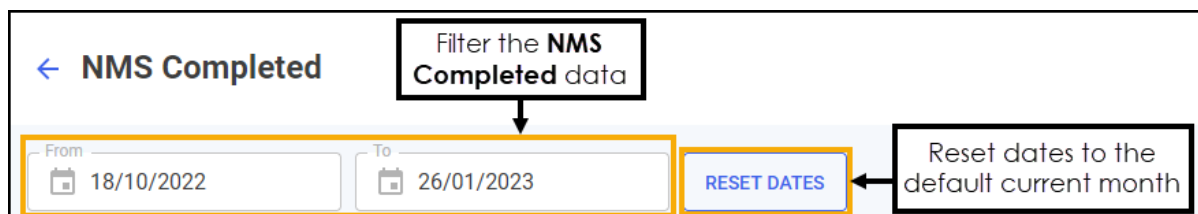
OVERVIEW

Your stores have **completed 179 NMS** in the selected date range

NMS Completed Q Search		
Store ↑	Completed	Unclaimable
Blackburn	2	0
Canterbury	45	2
Carlisle	46	0

Time Frame

To filter the data that displays on the **NMS Completed** screen, simply enter the time frame required in **From** and **To**. To reset the dates to the default current month, select **RESET DATES** RESET DATES:



← NMS Completed

Filter the **NMS Completed** data

From 18/10/2022 To 26/01/2023 RESET DATES

Reset dates to the default current month

Overview

The **NMS Completed** headline provides a real time summary of the number of NMS consultations completed over the select date range:

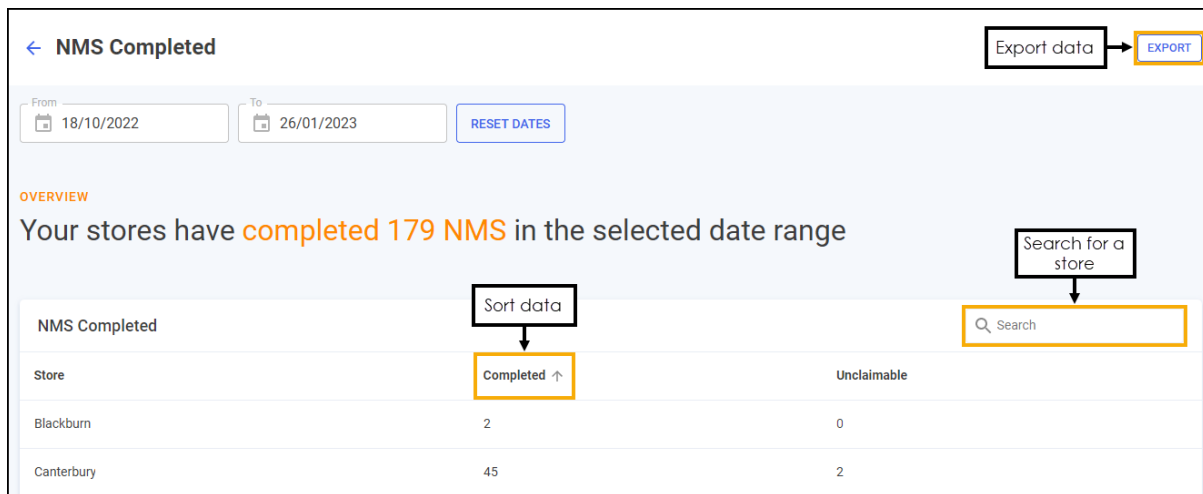


OVERVIEW

Your stores have **completed 179 NMS** in the selected date range

NMS Completed Table

The **NMS Completed** table displays the financial performance of each store in your group in ranked order:



← NMS Completed Export data → EXPORT

From 18/10/2022 To 26/01/2023 RESET DATES

OVERVIEW
Your stores have **completed 179 NMS** in the selected date range

NMS Completed	Sort data	Search for a store
Store	Completed ↑	Unclaimable
Blackburn	2	0
Canterbury	45	2

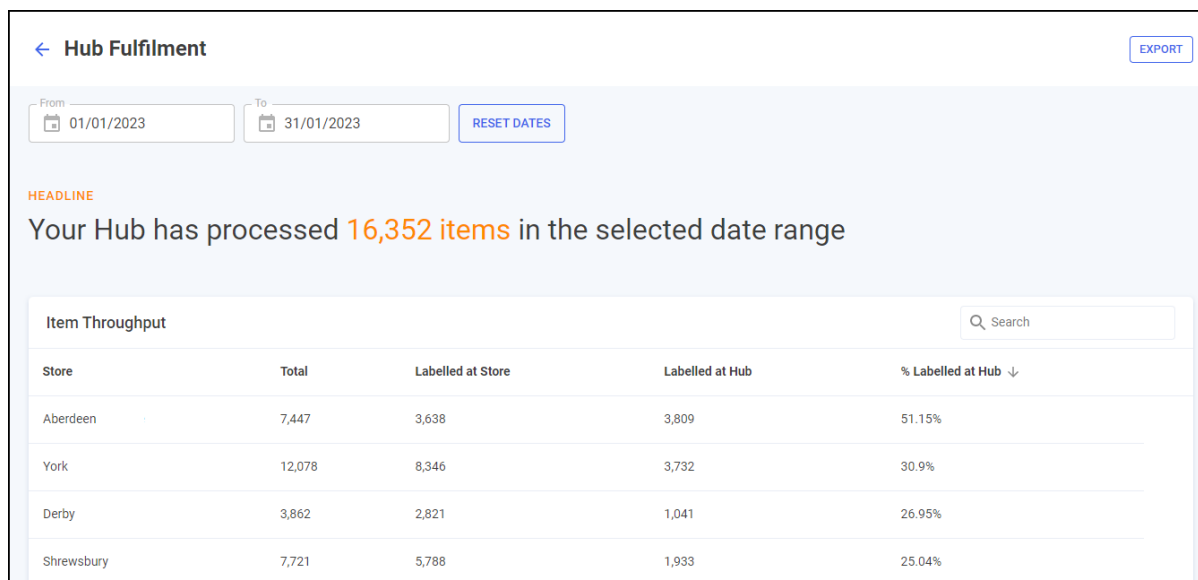
- **Search** - To search for an individual store, simply enter the store name in **Search** , the table updates as you type.
- **Sorting Data** - Select any header to sort your pharmacies by the chosen header, for example, select **Completed** to sort pharmacies by number of NMS consultations completed. You can sort ascending or descending as required.
- **Exporting Data** - To export the **NMS Completed** data to a CSV file, simply select **EXPORT** EXPORT to export the CSV file to your local **Downloads** folder.



Training Tip - To view the **Downloads** folder, open **Windows File Explorer**, and then locate and select **Downloads**. A list of your recently downloaded files displays.

Hub Fulfilment Reporting

The **Hub Fulfilment** screen provides visibility of items processed across your Hub and Spoke stores:



← Hub Fulfilment EXPORT

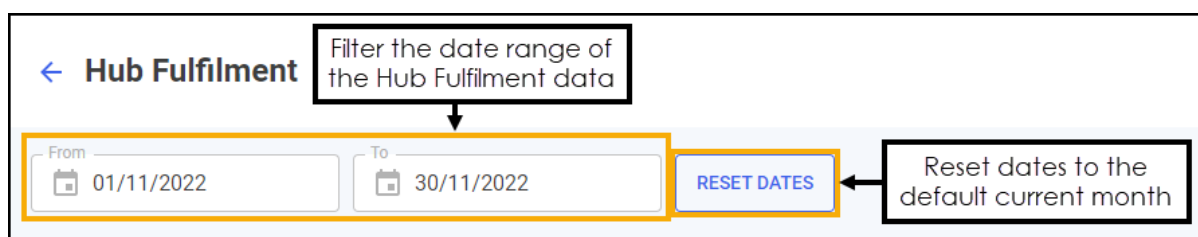
From 01/01/2023 To 31/01/2023 RESET DATES

HEADLINE
Your Hub has processed **16,352 items** in the selected date range

Item Throughput Q Search				
Store	Total	Labelled at Store	Labelled at Hub	% Labelled at Hub ↓
Aberdeen	7,447	3,638	3,809	51.15%
York	12,078	8,346	3,732	30.9%
Derby	3,862	2,821	1,041	26.95%
Shrewsbury	7,721	5,788	1,933	25.04%

Hub Fulfilment Time Frame

You can easily filter the data that displays on the **Hub Fulfilment** screen, simply enter the time frame required in **From** and **To**. To reset the dates to the default current month, select **RESET DATES** RESET DATES:



← Hub Fulfilment

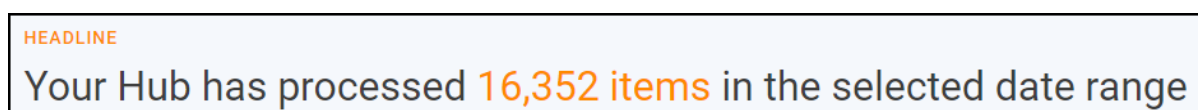
Filter the date range of the Hub Fulfilment data

From 01/11/2022 To 30/11/2022 RESET DATES

Reset dates to the default current month

Hub Fulfilment Headline

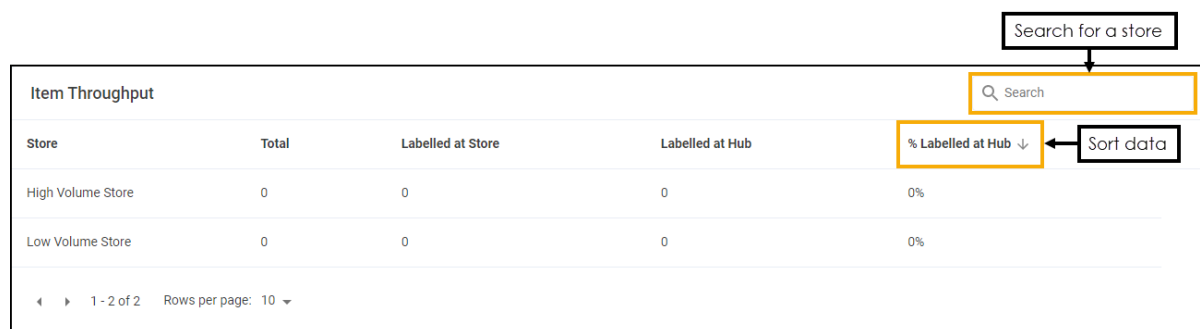
The Hub Fulfilment headline provides a dynamic summary of the number of processed Hub items in the selected date range:



HEADLINE
Your Hub has processed **16,352 items** in the selected date range

Hub Fulfilment Item Throughput Table

Hub Fulfilment Item Throughput details the item throughput for each store in your group in ranked order:



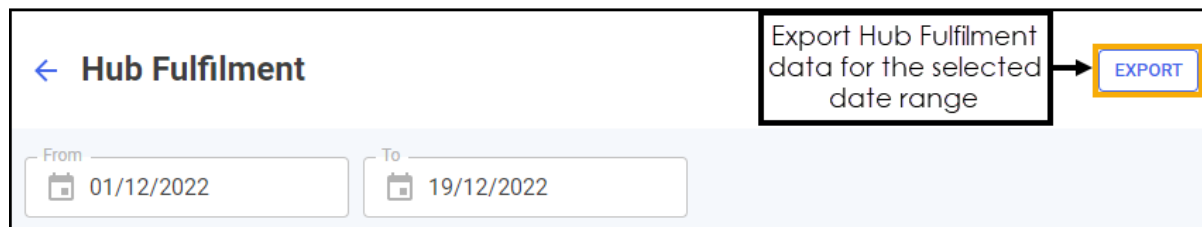
Store	Total	Labelled at Store	Labelled at Hub	% Labelled at Hub
High Volume Store	0	0	0	0%
Low Volume Store	0	0	0	0%

- **Search** - To search for an individual store, simply enter the store name in **Search** , the table updates as you type.
- **Sorting Data** - Select any header to sort stores by the chosen header, for example, select **% Labelled at Hub** to sort pharmacies by the percentage of items labelled at the Hub. You can sort ascending or descending as required.

Exporting Data

To export **Expired Claims** data for your group over the selected date range to a CSV file:

1. From the **Expired Claims** screen select **EXPORT**



2. The CSV file saves to your local **Downloads** folder.



Training Tip - To view the **Downloads** folder, open **Windows File Explorer**, and then locate and select **Downloads**. A list of your recently downloaded files displays.

Hints and Tips

Don't forget, your new items are highlighted on your **Side Navigation Bar** as follows:

