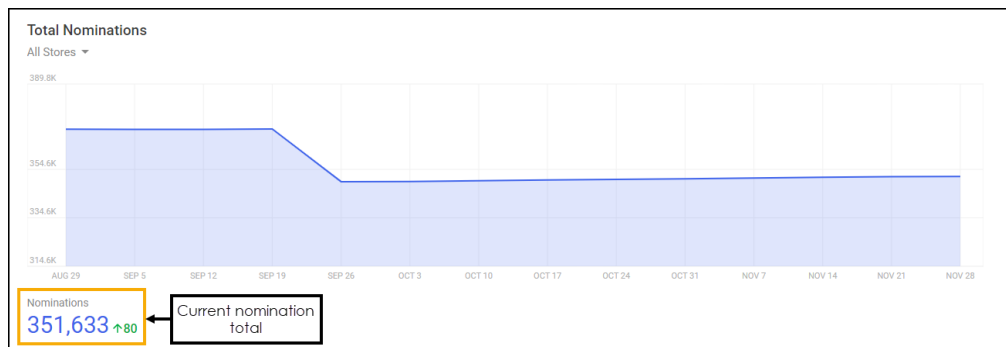# Pharmacy Intelligence Hub Release 4.6

Summary of Changes

December 2022

Pharmacy Intelligence Hub release **4.6** includes the following new features and improvements:

- **NMS Active** - We have introduced an **NMS Active** screen to provide an overview of the active **New Medicine Service (NMS)** consultations across all stores in your group. See **NMS Active** on page **2** for more details.

- **Nominations** - We have made some minor updates to the **Nominations** screen:

  - The current total nominations value displays on the nominations graph:

  - The **Nominated Patients** table splits out the **Current Nominations** and **Change from Previous Week** columns:
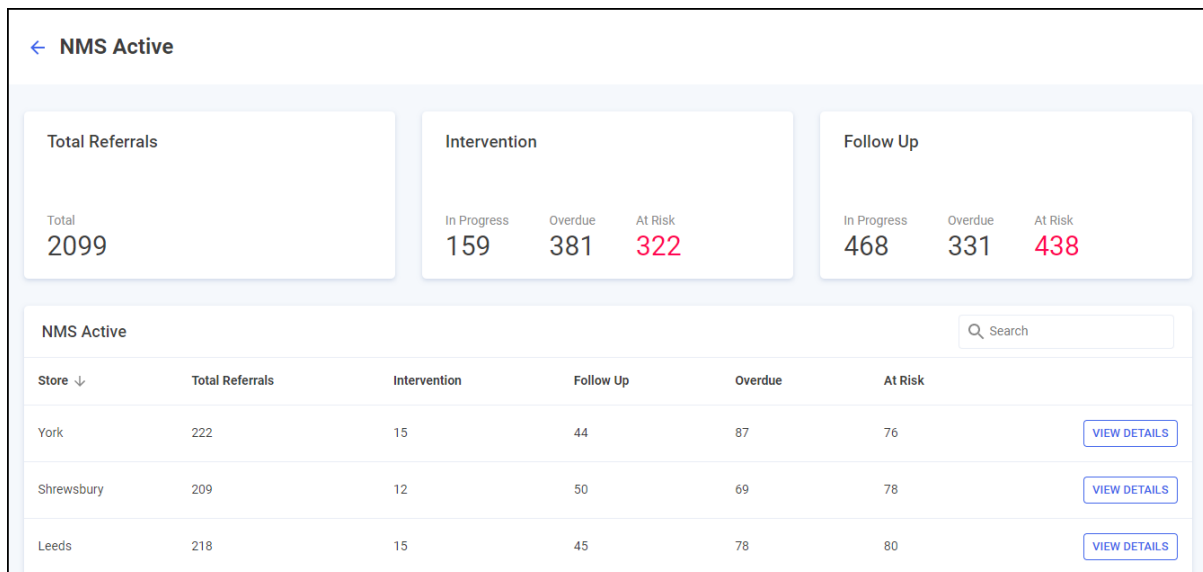

    See Nominated Patients for more details.

- This release also includes some background fixes and improvements to **Pharmacy Intelligence Hub**.

NMS Active

The **NMS Active** screen provides an overview of the active **New Medicine Service (NMS)** consultations across all stores in your group:

The **NMS Active** screen contains:

- **Total Referrals** - A tile that displays the total number of active NMS consultations in your group where the Engagement stage is complete.

- **Intervention** - A tile that displays totals of the active NMS consultations that are currently in the Intervention stage:

    - **In Progress** - Displays the number of NMS consultations that are currently at the Intervention stage but not yet **Overdue** or **At Risk**.

    - **Overdue** - Displays the number of NMS consultations that are currently at the Intervention stage with a scheduled intervention date in the past.

    - **At Risk** - Displays the number of NMS consultations that are currently at the Intervention stage where it has been more than 12 days since the completion of the Engagement stage.

- **Follow Up** - A tile that displays totals of the active NMS consultations that are currently at the Follow Up stage:

    - **In Progress** - Displays the number of NMS consultations that are currently at the Follow Up stage but not yet **Overdue** or **At Risk**.

    - **Overdue** - Displays the number of NMS consultations that are currently at the Follow Up stage with a scheduled follow up date in the past.

    - **At Risk** - Displays the number of NMS consultations that are currently at the Follow Up stage where it has been more than 19 days since the completion of the Intervention stage.

- **NMS Active Table** - Displays an overview of each store across your group, in alphabetical order as default.
- **View Details** - Enables you to drill down to store level to view a breakdown of active NMS consultations.

NMS Active Table

The **NMS Active** table displays an overview of NMS consultations for each store in your group. These initially display in ranked order:

Store ↓	Total Referrals	Intervention	Follow Up	Overdue	At Risk	
York	222	15	44	87	76	VIEW DETAILS
Shrewsbury	209	12	50	69	78	VIEW DETAILS
Leeds	218	15	45	78	80	VIEW DETAILS

- **Store** - The store name.
- **Total Referrals** - The number of active NMS consultations in your group where the Engagement stage is complete.
- **Intervention** - The number of active NMS consultations that are currently at the Intervention stage
- **Follow Up** - The number of active NMS consultations that are currently at the Follow Up stage.
- **Overdue** - The number of Overdue NMS consultations currently at either the Intervention or Follow Up stage.
- **At Risk** - The number of At Risk NMS consultations currently at either the Intervention or Follow Up stage.

Filtering and Sorting the Data

You can filter and sort the **NMS Active** table using the following:

Select a column header to sort in ascending or descending order

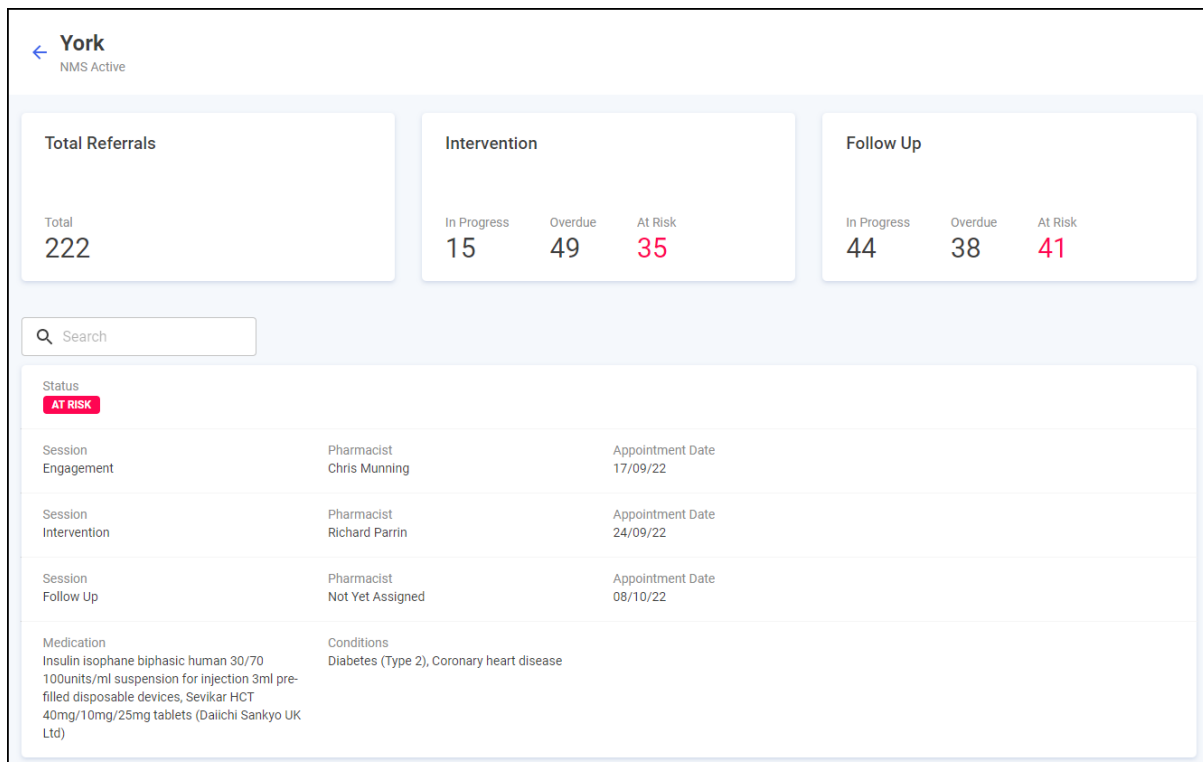| NMS Active						Search
Store	**Total Referrals** ↓	**Intervention**	**Follow Up**	**Overdue**	**At Risk**	
Crawley	227	16	54	70	87	VIEW DETAILS
York	222	15	44	87	76	VIEW DETAILS
Leeds	218	15	45	78	80	VIEW DETAILS

Search

View store details

- **Search** - To search for an individual store, simply enter the store name in Search [🔍 Search], the table updates as you type.

- **Sorting Data** - To sort the order the data displays, select the column heading, for example, select **Total Referrals** to sort the stores by the total number of active NMS consultations.

- **View Details** - Select to drill down to the store level and display a breakdown of active NMS consultations.

See **NMS Active Store Details** on page **5** for more information.

NMS Active Store Details

The **NMS Active Store Details** screen provides you with an overview of active **New Medicine Service (NMS)** consultations within a specific store:

The **NMS Active Store Details** screen contains:

- **Total Referrals** - A tile that displays the total number of active NMS consultations at the store where the Engagement stage is complete.

- **Intervention** - A tile that displays totals of the active NMS consultations that are currently at the Intervention stage:

  - **In Progress** - Displays the number of NMS consultations that are currently at the Intervention stage but not yet **Overdue** or **At Risk**.

  - **Overdue** - Displays the number of NMS consultations that are currently at the Intervention stage with a scheduled intervention date in the past.

  - **At Risk** - Displays the number of NMS consultations that are currently at the Intervention stage where it has been more than 12 days since the completion of the Engagement stage.

- **Follow Up** - A tile that displays totals of the active NMS consultations that are currently at the Follow Up stage:

    - **In Progress** - Displays the number of NMS consultations that are currently at the Follow Up stage but not yet **Overdue** or **At Risk**.

    - **Overdue** - Displays the number of NMS consultations that are currently at the Follow Up stage with a scheduled follow up date in the past.

    - **At Risk** - Displays the number of NMS consultations that are currently at the Follow Up stage where it has been more than 19 days since the completion of the Intervention stage.

- **List of NMS Consultations** - Displays a summary of each active NMS consultation.

Training Tip - To search for a specific NMS consultation enter your search criteria in **Search** [🔍 Search], the table updates as you type.

Each active NMS consultation displays the following:

Status		
AT RISK		
Session	Pharmacist	Appointment Date
Engagement	Chris Munning	17/09/22
Session	Pharmacist	Appointment Date
Intervention	Richard Parrin	24/09/22
Session	Pharmacist	Appointment Date
Follow Up	Not Yet Assigned	08/10/22
Medication	Conditions	
Insulin isophane biphasic human 30/70 100units/ml suspension for injection 3ml pre-filled disposable devices, Sevikar HCT 40mg/10mg/25mg tablets (Daiichi Sankyo UK Ltd)	Diabetes (Type 2), Coronary heart disease	

- **Status** - The current status of the NMS consultation.

- **Session** - The three session stages; **Engagement**, **Intervention** and **Follow Up**, each with the assigned **Pharmacist** and the **Appointment Date**.

- **Medication** - Lists all medication the patient is currently taking.

- **Conditions** - The patient's condition(s) for the NMS.