

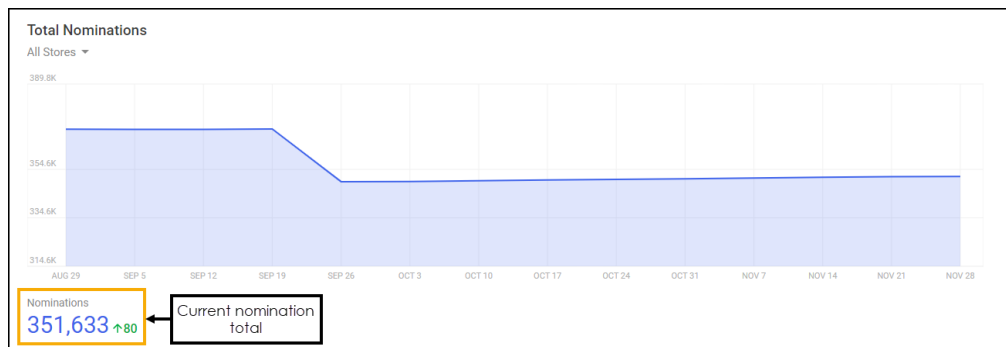
Pharmacy Intelligence Hub Release 4.6

Summary of Changes

December 2022

Pharmacy Intelligence Hub release 4.6 includes the following new features and improvements:

- **NMS Active** - We have introduced an **NMS Active** screen to provide an overview of the active **New Medicine Service (NMS)** consultations across all stores in your group. See [NMS Active](#) on page 2 for more details.
- **Nominations** - We have made some minor updates to the **Nominations** screen:
 - The current total nominations value displays on the nominations graph:



- The **Nominated Patients** table splits out the **Current Nominations** and **Change from Previous Week** columns:

Store ↑	Current Nominations	Change from Previous Week
Accrington	501	↓4
Andover	1,713	↓14
Ashford	2,292	↑4
Ashington	1,491	↓5
Banbury	1,702	↓107
Barking	1,463	↑14
Barnsley	787	↓3
Basingstoke	1,291	↑5
Bath	447	↑2
Battersea	1,519	↑6

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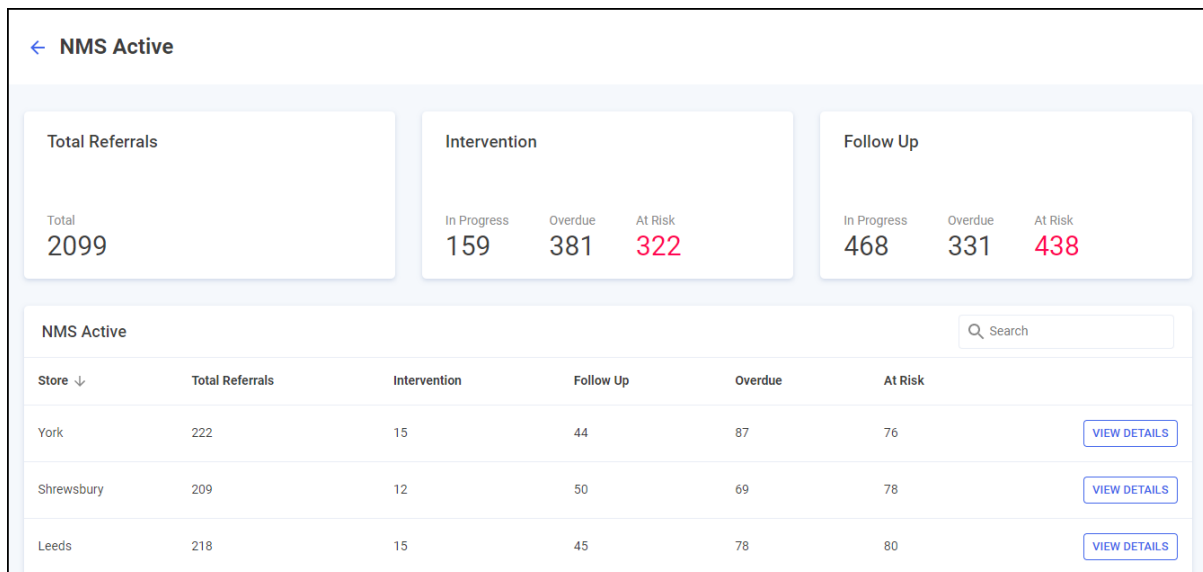


See [Nominated Patients](#) for more details.

- This release also includes some background fixes and improvements to **Pharmacy Intelligence Hub**.

NMS Active

The **NMS Active** screen provides an overview of the active **New Medicine Service (NMS)** consultations across all stores in your group:



The screenshot shows the NMS Active dashboard. At the top left is a back arrow and the title 'NMS Active'. Below this are three summary cards: 'Total Referrals' (Total: 2099), 'Intervention' (In Progress: 159, Overdue: 381, At Risk: 322), and 'Follow Up' (In Progress: 468, Overdue: 331, At Risk: 438). Below the cards is a table titled 'NMS Active' with a search bar. The table has columns for Store, Total Referrals, Intervention, Follow Up, Overdue, and At Risk. Each row represents a store (York, Shrewsbury, Leeds) and includes a 'VIEW DETAILS' button.

Store ↓	Total Referrals	Intervention	Follow Up	Overdue	At Risk
York	222	15	44	87	76
Shrewsbury	209	12	50	69	78
Leeds	218	15	45	78	80

The **NMS Active** screen contains:

- **Total Referrals** - A tile that displays the total number of active NMS consultations in your group where the Engagement stage is complete.
- **Intervention** - A tile that displays totals of the active NMS consultations that are currently in the Intervention stage:
 - **In Progress** - Displays the number of NMS consultations that are currently at the Intervention stage but not yet **Overdue** or **At Risk**.
 - **Overdue** - Displays the number of NMS consultations that are currently at the Intervention stage with a scheduled intervention date in the past.
 - **At Risk** - Displays the number of NMS consultations that are currently at the Intervention stage where it has been more than 12 days since the completion of the Engagement stage.
- **Follow Up** - A tile that displays totals of the active NMS consultations that are currently at the Follow Up stage:
 - **In Progress** - Displays the number of NMS consultations that are currently at the Follow Up stage but not yet **Overdue** or **At Risk**.
 - **Overdue** - Displays the number of NMS consultations that are currently at the Follow Up stage with a scheduled follow up date in the past.
 - **At Risk** - Displays the number of NMS consultations that are currently at the Follow Up stage where it has been more than 19 days since the completion of the Intervention stage.

- **NMS Active Table** - Displays an overview of each store across your group, in alphabetical order as default.
- **View Details** - Enables you to drill down to store level to view a breakdown of active NMS consultations.

 See [NMS Active Store Details](#) on page [5](#) for more information.

NMS Active Table

The **NMS Active** table displays an overview of NMS consultations for each store in your group. These initially display in ranked order:

Store ↓	Total Referrals	Intervention	Follow Up	Overdue	At Risk	
York	222	15	44	87	76	VIEW DETAILS
Shrewsbury	209	12	50	69	78	VIEW DETAILS
Leeds	218	15	45	78	80	VIEW DETAILS

- **Store** - The store name.
- **Total Referrals** - The number of active NMS consultations in your group where the Engagement stage is complete.
- **Intervention** - The number of active NMS consultations that are currently at the Intervention stage
- **Follow Up** - The number of active NMS consultations that are currently at the Follow Up stage.
- **Overdue** - The number of Overdue NMS consultations currently at either the Intervention or Follow Up stage.
- **At Risk** - The number of At Risk NMS consultations currently at either the Intervention or Follow Up stage.

Filtering and Sorting the Data

You can filter and sort the **NMS Active** table using the following:

Select a column header to sort in ascending or descending order

NMS Active						Search
Store	Total Referrals ↓	Intervention	Follow Up	Overdue	At Risk	VIEW DETAILS
Crawley	227	16	54	70	87	VIEW DETAILS
York	222	15	44	87	76	VIEW DETAILS
Leeds	218	15	45	78	80	VIEW DETAILS

Search

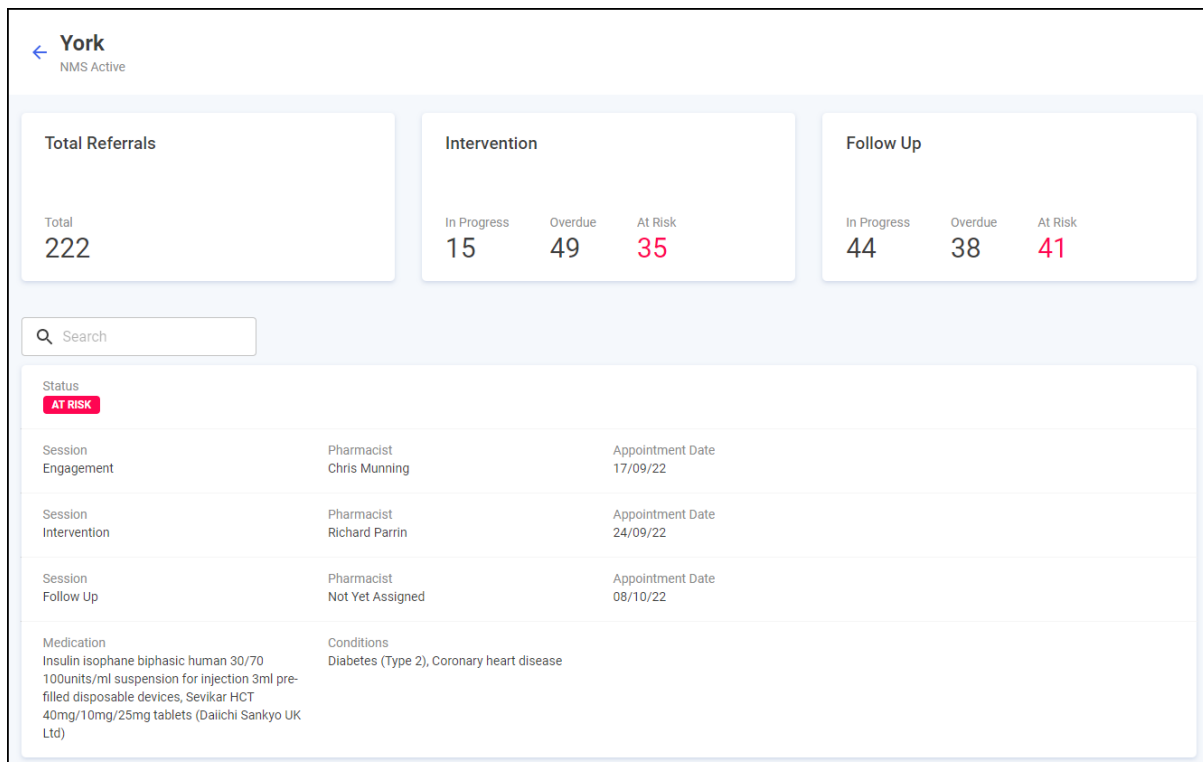
View store details

- **Search** - To search for an individual store, simply enter the store name in **Search** , the table updates as you type.
- **Sorting Data** - To sort the order the data displays, select the column heading, for example, select **Total Referrals** to sort the stores by the total number of active NMS consultations.
- **View Details** - Select to drill down to the store level and display a breakdown of active NMS consultations.

 See [NMS Active Store Details](#) on page [5](#) for more information.

NMS Active Store Details

The **NMS Active Store Details** screen provides you with an overview of active **New Medicine Service (NMS)** consultations within a specific store:



York
NMS Active

Total Referrals	Intervention			Follow Up		
Total 222	In Progress 15	Overdue 49	At Risk 35	In Progress 44	Overdue 38	At Risk 41

Search

Status
AT RISK

Session	Pharmacist	Appointment Date
Engagement	Chris Munning	17/09/22
Intervention	Richard Parrin	24/09/22
Follow Up	Not Yet Assigned	08/10/22

Medication
Insulin isophane biphasic human 30/70
100units/ml suspension for injection 3ml pre-filled disposable devices, Sevikar HCT
40mg/10mg/25mg tablets (Daiichi Sankyo UK Ltd)

Conditions
Diabetes (Type 2), Coronary heart disease

The **NMS Active Store Details** screen contains:

- **Total Referrals** - A tile that displays the total number of active NMS consultations at the store where the Engagement stage is complete.
- **Intervention** - A tile that displays totals of the active NMS consultations that are currently at the Intervention stage:
 - **In Progress** - Displays the number of NMS consultations that are currently at the Intervention stage but not yet **Overdue** or **At Risk**.
 - **Overdue** - Displays the number of NMS consultations that are currently at the Intervention stage with a scheduled intervention date in the past.
 - **At Risk** - Displays the number of NMS consultations that are currently at the Intervention stage where it has been more than 12 days since the completion of the Engagement stage.

- **Follow Up** - A tile that displays totals of the active NMS consultations that are currently at the Follow Up stage:
 - **In Progress** - Displays the number of NMS consultations that are currently at the Follow Up stage but not yet **Overdue** or **At Risk**.
 - **Overdue** - Displays the number of NMS consultations that are currently at the Follow Up stage with a scheduled follow up date in the past.
 - **At Risk** - Displays the number of NMS consultations that are currently at the Follow Up stage where it has been more than 19 days since the completion of the Intervention stage.
- **List of NMS Consultations** - Displays a summary of each active NMS consultation.



Training Tip - To search for a specific NMS consultation enter

your search criteria in **Search** , the table updates as you type.

Each active NMS consultation displays the following:

Status		
AT RISK		
Session Engagement	Pharmacist Chris Munning	Appointment Date 17/09/22
Session Intervention	Pharmacist Richard Parrin	Appointment Date 24/09/22
Session Follow Up	Pharmacist Not Yet Assigned	Appointment Date 08/10/22
Medication Insulin isophane biphasic human 30/70 100units/ml suspension for injection 3ml pre-filled disposable devices, Sevikar HCT 40mg/10mg/25mg tablets (Daiichi Sankyo UK Ltd)	Conditions Diabetes (Type 2), Coronary heart disease	

- **Status** - The current status of the NMS consultation.
- **Session** - The three session stages; **Engagement**, **Intervention** and **Follow Up**, each with the assigned **Pharmacist** and the **Appointment Date**.
- **Medication** - Lists all medication the patient is currently taking.
- **Conditions** - The patient's condition(s) for the NMS.