

Pharmacy Intelligence Hub Release 4.5

Summary of Changes

October 2022

Pharmacy Intelligence Hub release **4.5** includes the following new features and improvements:

• Services Overview - The Services Overview screen displays an easy to follow overview of all services in your Pharmacy Intelligence Hub:

ere's you		erformance	e view for Clini	cal Se	ervices			
Services Incc This month All Stores T Status CPCS NHS Flu Vac Total	#Delivered 95 2 97	Income £1,330 £19 £1,349	Active CPCS All Stores ← Status Overdue not viewed Overdue viewed In Progress New Pending Total Referrals 7+ Days Old	#Services 6 5 7 1 0 19 16	Potential Incom £84 £70 £98 £14 £0 £266 £224	→ ne	CPCS Completion Rate This Month All Stores • 866%	
CPCS Income All Stores ~ 6.0K 4.5K 3.0K 1.5K 0 Dec Jan Fe Total (Last Month £1,204	b Mar Apr Mey Jun	vlonth)	NHS Flu Vac Inco All Stores ▼ 20 15 10 5 0 8ep Total (Last Month) £19	me Total (This f £19	Oct	→		

See <u>Services Overview</u> on page <u>2</u> for more details.

• This release also includes some background fixes and improvements to **Pharmacy Intelligence Hub**.





Services Overview

The **Services Overview** screen displays an easy to follow overview of all services in your **Pharmacy Intelligence Hub**:

Services	Overview						
RVICES OVERVI	EW						
lere's yo	ur store p	erformanc	ce view for Clini	cal Se	ervices		
Services Inc	ome		Active CPCS		\rightarrow	CPCS Completion Rate	
This month						This Month	
All Stores 🔻			All Stores 💌	#Convior-	Detential Incorr-	All Stores 🔻	
Status	#Delivered	Income	Status Overdue not viewed	#Services 6	Potential Income £84		
CPCS	95	£1,330	Overdue viewed	5	£70		
NHS Flu Vac	2	£19	In Progress	7	£98		
Total	97	£1,349	New	1	£14	86%	
			Pending	0	£0		
			Total	19	£266		
			Referrals 7+ Days Old	16	£224		
CPCS Incom	ie	\rightarrow	NHS Flu Vac Inco	me	\rightarrow		
All Stores 💌			All Stores 🔻				
6.0K			20				
4.5K	1.1		15		1		
3.0K							
1.5K			10				
1.0%		1	5				
0	eb Mar Apr May Jun	Jul Aug Sep Oct	0 Sep		Oct		
Dec Jan I	h) Total (This M	(donth)	Total (Last Month)	Total (This			
		vionui)			(inormal)		
Total (Last Mont £1,204	£1,33	0	£19	£19			

Navigating the Services Overview Screen

The **Services Overview** screen includes the following information:

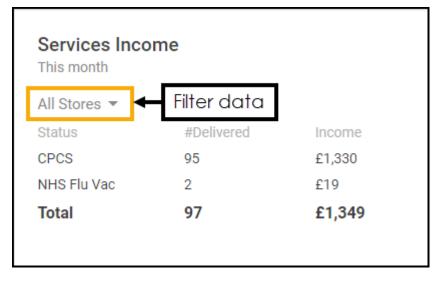
- <u>Services Income</u> on page <u>3</u>
- Active CPCS English Pharmacies only on page 4
- <u>CPCS Completion Rate English Pharmacies only</u> on page <u>5</u>
- <u>CPCS Income English Pharmacies only</u> on page <u>6</u>
- NHS Flu Vac Income on page 7



Services Income

Services Income This month					
All Stores 💌					
Status	#Delivered	Income			
CPCS	95	£1,330			
NHS Flu Vac	2	£19			
Total	97	£1,349			

The **Services Income** tile displays a summary of the delivered total and income for the various services across your group. The filter defaults to **All Stores**, use the available list to filter for specific stores:

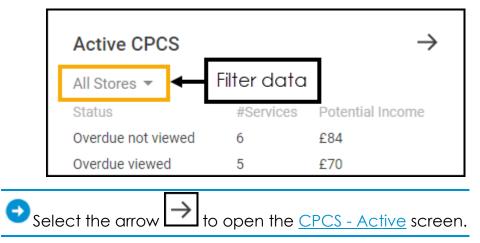




Active CPCS		\rightarrow
All Stores 🔻		
Status	#Services	Potential Income
Overdue not viewed	б	£84
Overdue viewed	5	£70
In Progress	7	£98
New	1	£14
Pending	0	£0
Total	19	£266
Referrals 7+ Days Old	16	£224

Active CPCS - English Pharmacies only

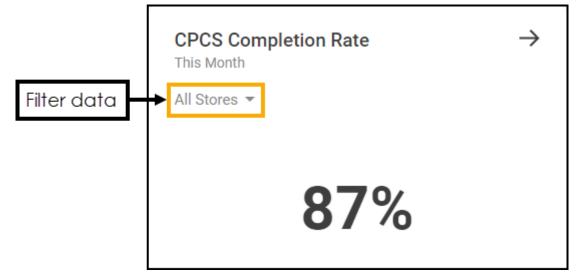
The Active CPCS tile displays a summary of the number and potential income for the various status' of active CPCS referrals across your group. The last line also highlights referrals that are showing as Active, seven days after creation date. The filter defaults to All Stores, you can use the available list to filter for specific stores:





CPCS Completion Rate - English Pharmacies only

The **CPCS Completion Rate** tile displays the average **CPCS** completion rate for all stores as default, use the available list to filter for specific stores:



Completed Referrals Group Rate Calculation

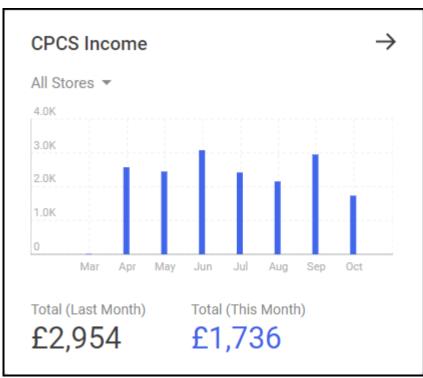
The completed referrals group rate percentage is the number of complete referrals divided by the total of complete and unable to complete referrals across all stores in your group.

Completed Referrals Store Rate Calculation

The completed referrals store rate percentage is the number of completed referrals divided by the total of complete and unable to complete referrals for the store.







CPCS Income - English Pharmacies only

The **CPCS Income** tile provides a snapshot of the last 12 months' CPCS data. The filter defaults to **All Stores**, use the available list to filter for specific stores:



- **Graph** The **CPCS Income** graph displays the income for each month for the selected filter. Hover over a month to display the exact figure.
- Total (Last Month) Displays the total income value for last month.
- Total (This Month) Displays the expected total income for this month so far.

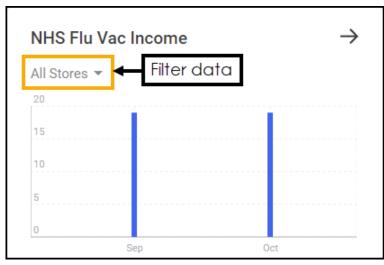
 \bigcirc Select the arrow \rightarrow to open the <u>CPCS - Completed</u> screen.



NHS Flu Vac Income



The **NHS Flu Vac Income** tile provides a snapshot of Flu data from the last 12 months. The filter defaults to **All Stores**, use the available list to filter for specific stores:



- **Graph** The **NHS Flu Vac Income** graph displays the NHS income for each month for the selected filter. Hover over a month to display the exact figure.
- Total (Last Month) Displays the total NHS income for last month.
- Total (This Month) Displays the expected total NHS income for this month so far.

Select the arrow \rightarrow to open the <u>Flu Vaccinations</u> <u>Completed</u> screen.