

Disable Automatic App Updates

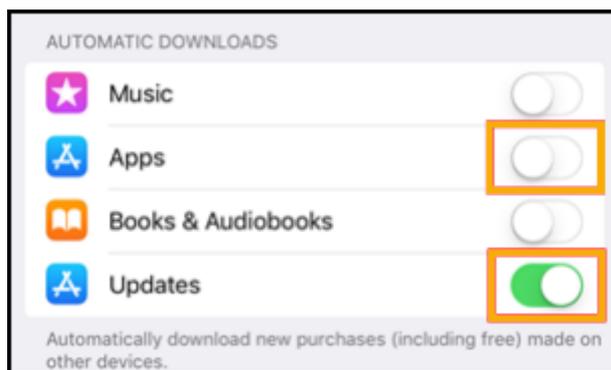
Automatic app updates can be switched off to ensure you have closed and uploaded all encounters before upgrading.

iOS Devices

1. From your device, select **Settings** .
2. Settings displays, select your name.
3. The Apple ID view displays, select **iTunes & App Store**



4. From Automatic Downloads, next to Apps and Updates slide the button to Off:

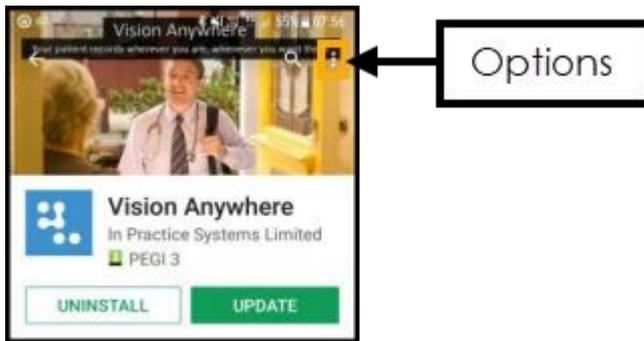


 **Note** - When accessing the app store in the future, do not select update all, choose the individual apps that you wish to update excluding **Vision Anywhere**.

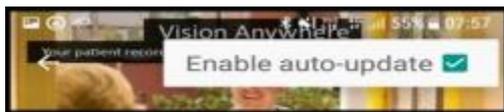
Android Devices



1. From your device, go to the **Play Store**.
2. Search for and select **Vision Anywhere**.
3. The app overview displays, select **Options**:



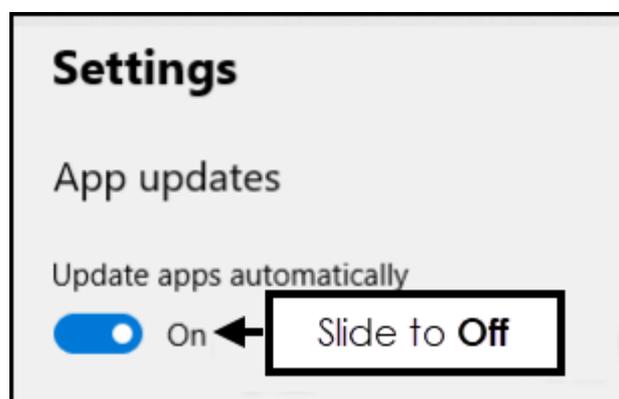
4. Remove the tick from **Enable auto-update**.



Vision Anywhere no longer automatically updates.

Windows 10 Devices

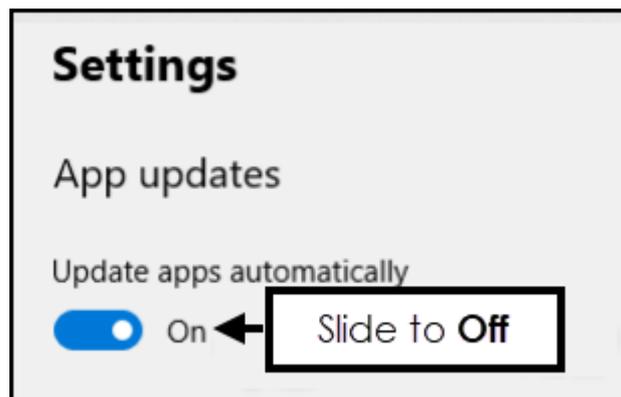
1. From your device, open **Microsoft Store**.
2. Select **More** .
3. Select **Settings** from the available list.
4. Alongside **App Updates**, slide the button to **Off**:



Updates are now disabled.

Windows 8 Devices

1. From your device, open **Microsoft Store**.
2. Move the cursor to the right to activate the **Charms Bar**.
3. Select **Settings** from the bar.
4. Select **App Updates** from the sidebar.
5. In the **App Updates** options, slide the button to **Off**.



Updates are now disabled