

Pharmacy Services Release 7.0

Summary of Changes

Pharmacy Services release **7.0** contains the following new features and improvements:

Pharmacy First

- Pharmacy First - Pharmacy First** is a new advanced service which replaces the **Community Pharmacist Consultation Service (CPCS)**. **Pharmacy First** referrals include seven new clinical pathways as part of the **Minor Illness/Clinical Pathways** service:

Pharmacy First Referrals							CREATE REFERRAL
Referrals 33		Completed					
<input type="text" value="Search"/>		<input type="button" value="FILTER"/>					
ID	Patient Name	Postcode	Source	Referral Date	Service Required	Status	
PF-21032	Heidi High	No Fixed Abode	NHS 111 Online	08/01/2024 ⌚ 04:56 PM	Minor Illness/Clinical Pathways	● New <input type="button" value="DETAILS"/>	
PF-21033	Ben Nowland	LS167AX	NHS 111 Service	08/01/2024 ⌚ 01:58 PM	Urgent Medicines Supply	● New <input type="button" value="DETAILS"/>	
PF-20972	Jaimie Snowden	LS283rt	Ambulance Service	03/01/2024 ⌚ 12:37 PM	Minor Illness/Clinical Pathways	● Overdue <input type="button" value="DETAILS"/>	
PF-20974	Jade Nowland	B245LR	GP Practice	03/01/2024 ⌚ 12:35 PM	Minor Illness/Clinical Pathways	● Overdue <input type="button" value="DETAILS"/>	
PF-20973	Very High BP	LS167AX	NHS 111 Service	03/01/2024 ⌚ 12:34 PM	Urgent Medicines Supply	● In Progress <input type="button" value="CONTINUE"/>	

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- **Minor Illness/Clinical Pathways** - This service has been expanded to enable community pharmacy to complete episodes of care for seven common conditions following specific clinical pathways. This enables the management of common infections through offering self-care, safety-netting advice and, if appropriate, supplying specific over the counter (OTC) and prescription only medicines (POM) via Clinical Protocol and Patient Group Directions (PGDs). Patients may access this service either by referral or when they are identified as suitable by the pharmacist:

Symptoms

Does the patient meet the gateway criteria for a Clinical Pathways Consultation?

[Clinical Pathways](#)

Yes No

Clinical pathway

Select...

- Uncomplicated urinary tract infections (UTIs) in women
- Shingles
- Impetigo
- Infected insect bites
- Sinusitis
- Sore throat

The seven conditions are:

- **Acute Otitis Media**
- **Impetigo**
- **Infected insect bites**
- **Shingles**
- **Sinusitis**
- **Sore throat**
- **Uncomplicated urinary tract infections**