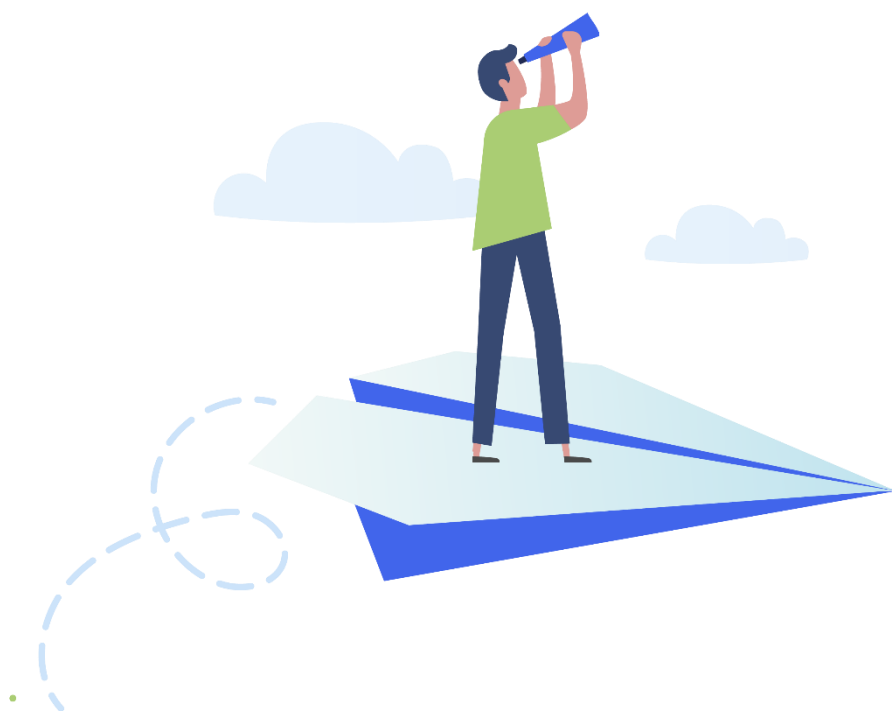




# Pharmacy Services 2.1 Release Guide

Version 1.0

29 September 2022



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## Pharmacy Services Release 2.1

Pharmacy Services release 2.1 contains the following new features and improvements:

### All Services

- **Patient Banner** - A patient's GP practice now displays on the patient banner across all services:

**Ambulance Service Minor Illness Referral** 
[RECORD CLINICAL INCIDENT](#) [VIEW REFERRAL](#)

**Nowland, Ben** PATIENT UNVERIFIED

Date Of Birth	Gender	NHS number is missing	Address	GP Practice
09/06/1983(39y)	Male	<a href="#">PERFORM PDS LOOKUP</a> <a href="#">ADD MANUALLY</a>	1 Green Lane, LS167AX	IRELAND WOOD SURGERY

### Flu Vaccination Service

- **Adverse Effect Report** - You can now report an adverse effect on a completed **Flu Vaccination** episode:

[←](#) **Flu Vaccination Service Overview** REPORT ADVERSE EFFECT

**Nowland, Ben**

Date Of Birth	Gender	NHS number is missing	Address	Phone Number	GP Practice
09/06/1984(38y)	Male		1 Green Lane, LS167AX	Not Provided	Practice details missing

**Eligibility Questionnaire**

Eligible Patient Group  
Aged over 18 to under 65 in a clinical risk group

Clinical Risk Group  
Chronic heart disease

Do you feel unwell, have a temperature or infection?  
No

Have you ever had a confirmed anaphylactic allergic reaction to a previous dose of the influenza vaccine?  
No

Are you allergic to anything?  
No

Have you had a seasonal flu vaccination in the last 6 months?  
No

Have you had any other vaccinations during the last 3 months?  
No

Are you currently taking any medications?  
No

**Delivery**

Vaccination Administered  
Yes

---

**Administration Details**

Date	Time
13/09/2022	09:53 AM
Location of Administration	Administered by
Pharmacy	Buttercup P1U1

---

**Vaccination Delivery**

Vaccine  
Influvac sub-unit Tetra vaccine suspension for injection 0.5ml pre-filled syringes (Viatris UK Healthcare Ltd) 1 pre-filled disposable injection

Batch No	Expiry Date
9876543	March/2024
Vaccination Route	Site of Administration
Intramuscular	Left arm

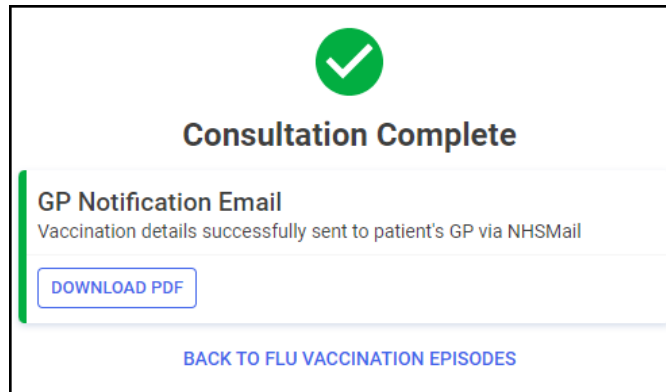
---

**Adverse Effects**

Has the patient suffered any adverse effects?  
No

[➔](#) See [Reporting an Adverse Effect on a Completed Episode](#) on page 6 for more information.

- **Flu Vaccination - GP Notification** - When completing a **Flu Vaccination** episode, a GP notification is now sent automatically via email to the patient's GP practice:



- **Searching and Filtering Flu Vaccinations** - You can now search and filter **Flu Vaccination** episodes in the **Active Episodes** and **Completed Episodes** screens:

**Filters** ×

**Eligibility Group**

- Aged 65 years or over
- Aged 50 to 64 years (not in a clinical risk group)
- Aged over 18 to under 65 in a clinical risk group
- Pregnant woman
- Person in long stay residential care home
- Carer
- Household contact of immunocompromised individuals
- Health and social care staff (aged 18 and over)
- None of the above (private vaccine)

**Status**


- Completed
- Closed

**Completion Date**

From  ×

To  ×

---

 See [Searching for, Sorting or Filtering Flu Vaccinations](#) on page 9 for more information.

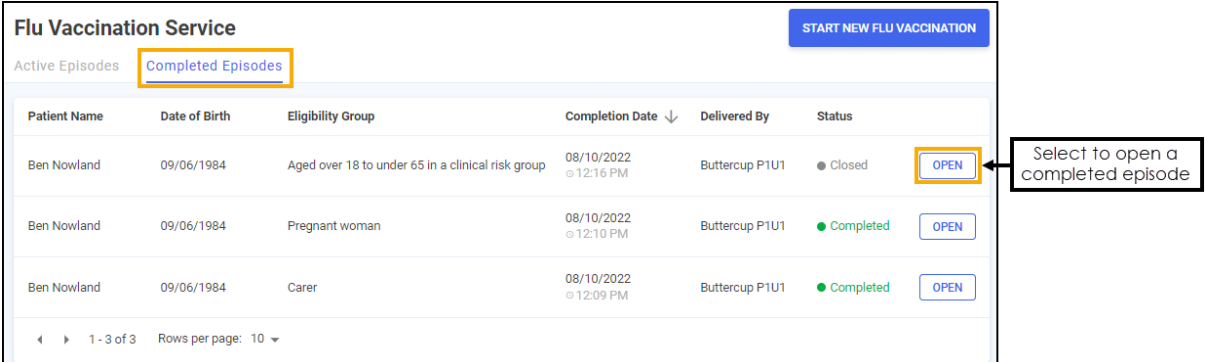
---

- **Vaccine Route** - The option to record a **Vaccine Route** of **Nasal** has been removed.

# Reporting an Adverse Effect on a Completed Episode

After administering a Flu Vaccination a patient may have an adverse effect that requires recording. To report the adverse effect on a completed **Flu Vaccination** episode:

- From the **Completed Episodes** tab, select **OPEN**  next to the required episode:




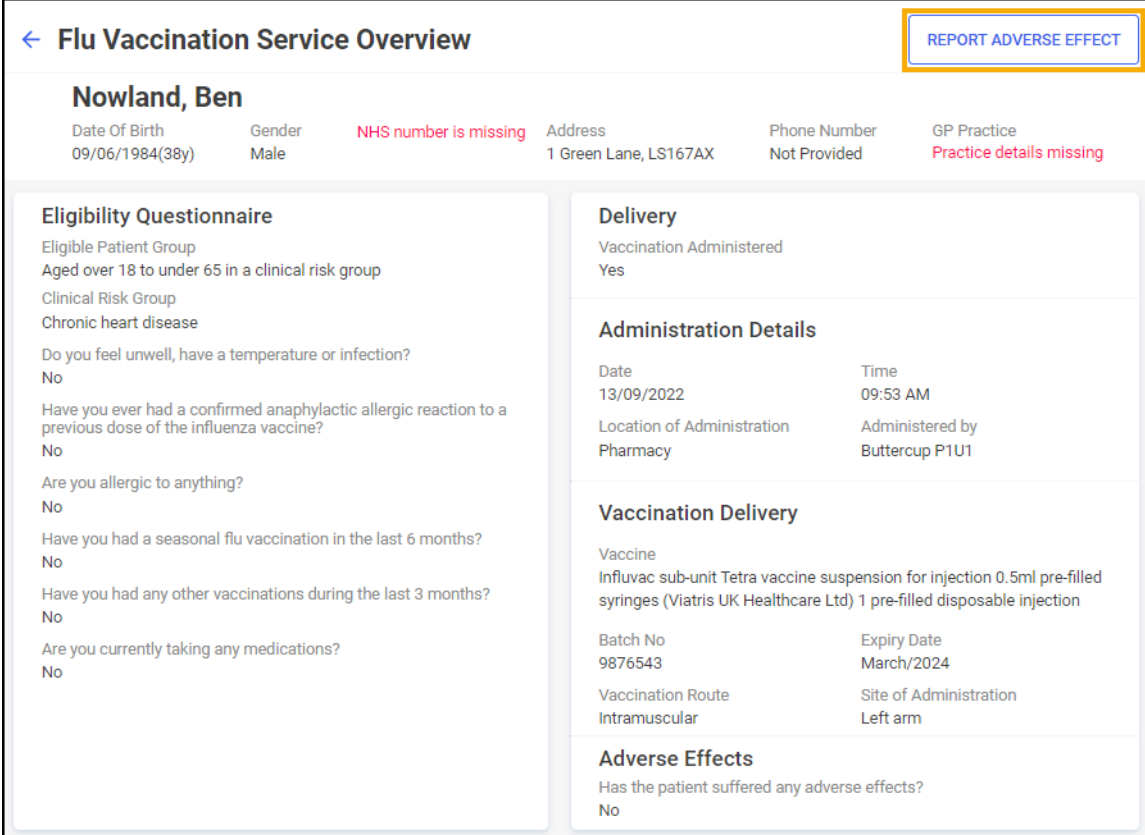
**Flu Vaccination Service** START NEW FLU VACCINATION

Active Episodes **Completed Episodes**

Patient Name	Date of Birth	Eligibility Group	Completion Date ↓	Delivered By	Status
Ben Nowland	09/06/1984	Aged over 18 to under 65 in a clinical risk group	08/10/2022 12:16 PM	Buttercup P1U1	Closed <b>OPEN</b>
Ben Nowland	09/06/1984	Pregnant woman	08/10/2022 12:10 PM	Buttercup P1U1	Completed <b>OPEN</b>
Ben Nowland	09/06/1984	Carer	08/10/2022 12:09 PM	Buttercup P1U1	Completed <b>OPEN</b>

1 - 3 of 3 Rows per page: 10

- The **Flu Vaccination Service Overview** screen displays. Select **REPORT ADVERSE EFFECT** :



**Flu Vaccination Service Overview** REPORT ADVERSE EFFECT

**Nowland, Ben**

Date Of Birth: 09/06/1984(38y) | Gender: Male | NHS number is missing | Address: 1 Green Lane, LS167AX | Phone Number: Not Provided | GP Practice: Practice details missing

**Eligibility Questionnaire**

Eligible Patient Group  
Aged over 18 to under 65 in a clinical risk group

Clinical Risk Group  
Chronic heart disease

Do you feel unwell, have a temperature or infection?  
No

Have you ever had a confirmed anaphylactic allergic reaction to a previous dose of the influenza vaccine?  
No

Are you allergic to anything?  
No

Have you had a seasonal flu vaccination in the last 6 months?  
No

Have you had any other vaccinations during the last 3 months?  
No

Are you currently taking any medications?  
No

**Delivery**

Vaccination Administered  
Yes

**Administration Details**

Date: 13/09/2022 | Time: 09:53 AM  
Location of Administration: Pharmacy | Administered by: Buttercup P1U1

**Vaccination Delivery**

Vaccine  
Influvac sub-unit Tetra vaccine suspension for injection 0.5ml pre-filled syringes (Viatris UK Healthcare Ltd) 1 pre-filled disposable injection

Batch No: 9876543 | Expiry Date: March/2024  
Vaccination Route: Intramuscular | Site of Administration: Left arm

**Adverse Effects**

Has the patient suffered any adverse effects?  
No

3. The **Adverse Effect Report** screen displays:

### Adverse Effect Report

Has the patient suffered any adverse effects? \*

Yes  No

Advice Given / Additional Notes

CANCEL
SUBMIT
PRINT BLANK RECORD FORM

#### Patient Details

Name	Date of Birth
Ben Nowland	09/06/1984
Gender	NHS number is missing
Male	
Address	Telephone
1 Green Lane, LS167AX	

Complete as appropriate:

#### Has the patient suffered any adverse effects?:

- **No** - In the **Advice Given / Additional Notes** section, enter any additional text if required.
- **Yes** - Select from the following list and enter any additional information:

#### Adverse Effect Reporting

Has the patient suffered any adverse effects? \*

Yes  No

Please indicate which adverse effects the patient experienced \*

- Anaphylaxis
- Bronchospasm
- Bruising
- Convulsion
- Excessive bleeding
- Fainting
- Hardness at injection site
- Other

Description of Reaction

! Please ensure that you report all adverse effects via the [MHRA YELLOW CARD](#) reporting process

Advice Given / Additional Notes

BACK TO ELIGIBILITY
COMPLETE

- Anaphylaxis
- Bronchospasm
- Bruising
- Convulsion
- Excessive bleeding
- Fainting
- Hardness at injection site
- Other

In the **Description of Reaction** section, enter a description of the reaction and report any adverse effects using the link to the [MHRA YELLOW CARD website](#):

Select to report any adverse effects

⚠ Please ensure that you report all adverse effects via the [MHRA YELLOW CARD](#) reporting process

In **Advice Given / Additional Notes**, enter any additional text if required.

4. Select **SUBMIT** , the **Complete Confirmation** screen displays:

### Complete Confirmation ✕

Are you sure you want to complete this adverse effects report?  
This will overwrite any existing adverse effect details previously recorded.

⚠ Please ensure you resend the GP Feedback Form with the new adverse effect details.

CANCEL
COMPLETE

5. Select **COMPLETE**  to add the adverse effect report to the **Flu Vaccination Service Overview** screen.

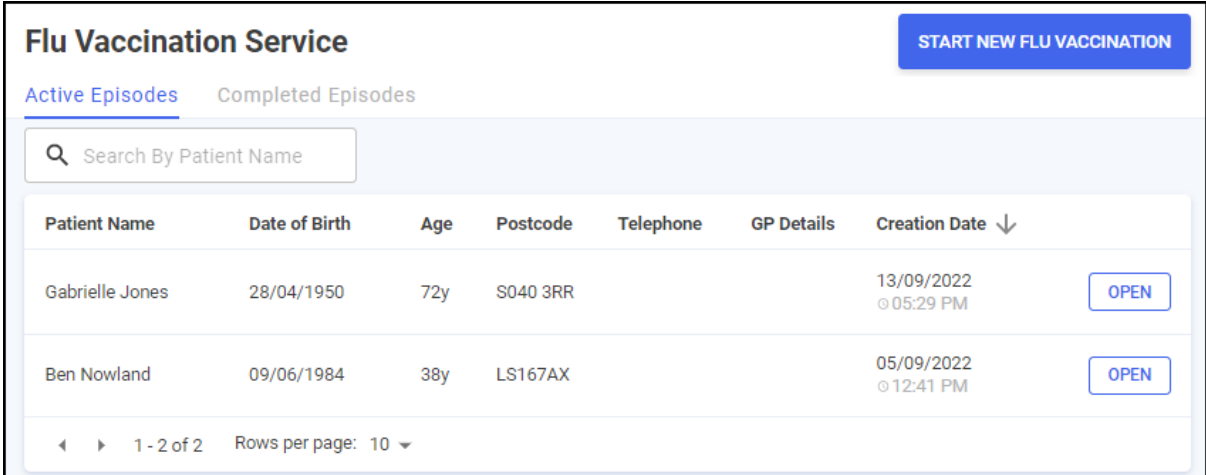


# Searching for, Sorting or Filtering Flu Vaccinations

## Searching for Flu Vaccinations

To search for Active or Completed **Flu Vaccination** episodes:

1. From the **Pharmacy Services Side Navigation Bar** select **Flu Vaccination Service** . The **Flu Vaccination Service** screen displays:



**Flu Vaccination Service** START NEW FLU VACCINATION

Active Episodes Completed Episodes

Search By Patient Name

Patient Name	Date of Birth	Age	Postcode	Telephone	GP Details	Creation Date ↓	
Gabrielle Jones	28/04/1950	72y	S040 3RR			13/09/2022 05:29 PM	OPEN
Ben Nowland	09/06/1984	38y	LS167AX			05/09/2022 12:41 PM	OPEN

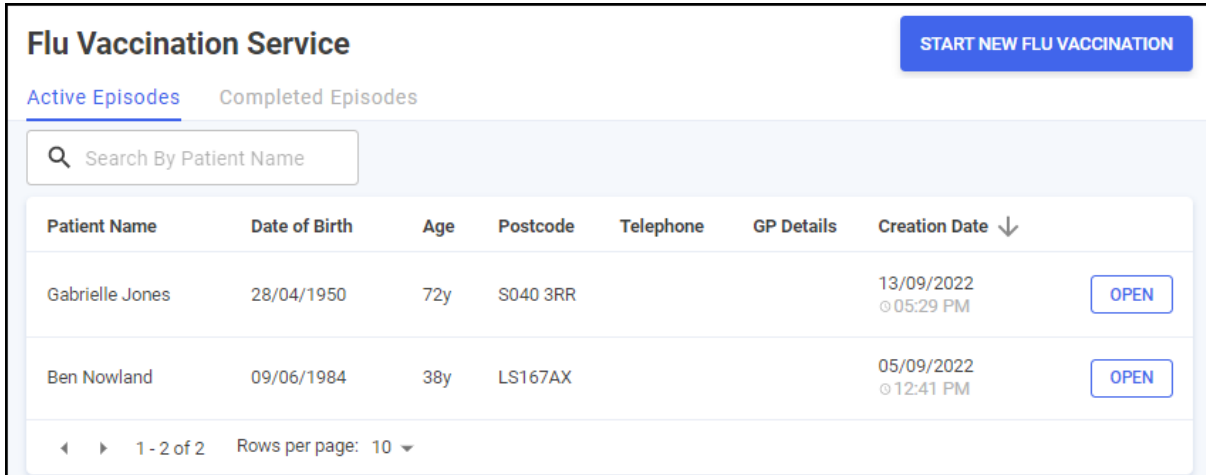
1 - 2 of 2 Rows per page: 10

2. Enter the patient's name into **Search**, the patient list automatically updates as you start typing.

## Sorting Flu Vaccinations

To sort Active or Completed **Flu Vaccination** episodes:

1. From the **Pharmacy Services Side Navigation Bar** select **Flu Vaccination Service** . The **Flu Vaccination Service** screen displays:



**Flu Vaccination Service** START NEW FLU VACCINATION

Active Episodes Completed Episodes

Search By Patient Name

Patient Name	Date of Birth	Age	Postcode	Telephone	GP Details	Creation Date ↓	
Gabrielle Jones	28/04/1950	72y	S040 3RR			13/09/2022 05:29 PM	OPEN
Ben Nowland	09/06/1984	38y	LS167AX			05/09/2022 12:41 PM	OPEN


1 - 2 of 2 Rows per page: 10

2. Select a column header to sort the data either:

-  Oldest to Newest / A-Z, or,
-  Newest to Oldest / Z-A.

## Filtering Flu Vaccinations

You can select which **Flu Vaccinations** display on the **Completed Episodes** screen by applying a range of filters. To filter Completed **Flu Vaccination** episodes:

1. From the **Pharmacy Services Side Navigation Bar** select **Flu Vaccination Service** . The **Flu Vaccination Service** screen displays.
2. Select the **Completed Episodes** tab. A list of closed and completed episodes displays:


**Flu Vaccination Service** START NEW FLU VACCINATION

Active Episodes Completed Episodes

FILTER

Patient Name	Date of Birth	Eligibility Group	Completion Date ↓	Delivered By	Status
Ben Nowland	09/06/1984	Health and social care staff (aged 18 and over)	14/09/2022 03:48 PM		● Closed <span style="float: right; border: 1px solid blue; padding: 2px 5px;">OPEN</span>
David Smith	24/01/1970	Carer	13/09/2022 05:28 PM		● Completed <span style="float: right; border: 1px solid blue; padding: 2px 5px;">OPEN</span>
Ben Nowland	09/06/1984	Aged over 18 to under 65 in a clinical risk group	13/09/2022 09:53 AM		● Completed <span style="float: right; border: 1px solid blue; padding: 2px 5px;">OPEN</span>

◀ ▶ 1 - 3 of 3 Rows per page: 10 ▼

3. Select **Filter**  and the **Filters** screen displays on the right hand side of the screen:

**Filters** ×

**Eligibility Group**

Aged 65 years or over

Aged 50 to 64 years (not in a clinical risk group)

Aged over 18 to under 65 in a clinical risk group

Pregnant woman

Person in long stay residential care home

Carer

Household contact of immunocompromised individuals

Health and social care staff (aged 18 and over)

None of the above (private vaccine)

---

**Status**

Completed

Closed

---

**Completion Date**

From  ×


To  ×

4. From here you can filter the data as follows:
- **Eligibility Group** - Filter by eligibility group.
  - **Status** - Filter by referral status:
    - **Completed**
    - **Closed**
  - **Completion Date** - Select in either **From** or **To** to open a calendar and add a date range:

**Completion Date**

< September 2022 >


Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

5. Select **APPLY** . The active filters display and the **Flu Vaccination** episode list updates:

### Flu Vaccination Service

[START NEW FLU VACCINATION](#)

Active Episodes
Completed Episodes

 FILTER

Eligibility Group: Aged 65 years or over ✕

Status: Completed ✕

Completion Date From: 01/09/22 ✕

Active filters

Patient Name	Date of Birth	Eligibility Group	Completion Date ↓	Delivered By	Status
Ben Nowland	09/06/1984	Aged 65 years or over	15/09/2022 <small>⌚ 05:26 PM</small>		<span style="color: green;">●</span> Completed <span style="float: right; border: 1px solid #007bff; padding: 2px 5px; border-radius: 5px;">OPEN</span>
Gabrielle Jones	28/04/1950	Aged 65 years or over	15/09/2022 <small>⌚ 05:25 PM</small>		<span style="color: green;">●</span> Completed <span style="float: right; border: 1px solid #007bff; padding: 2px 5px; border-radius: 5px;">OPEN</span>
David Smith	24/01/1970	Aged 65 years or over	15/09/2022 <small>⌚ 04:22 PM</small>		<span style="color: green;">●</span> Completed <span style="float: right; border: 1px solid #007bff; padding: 2px 5px; border-radius: 5px;">OPEN</span>

1 - 3 of 3
Rows per page: 10 ▼

Select  to clear the filters individually.



**Training Tip** - Select **CLEAR ALL**  on the **Filters** screen to clear all the selected filters.