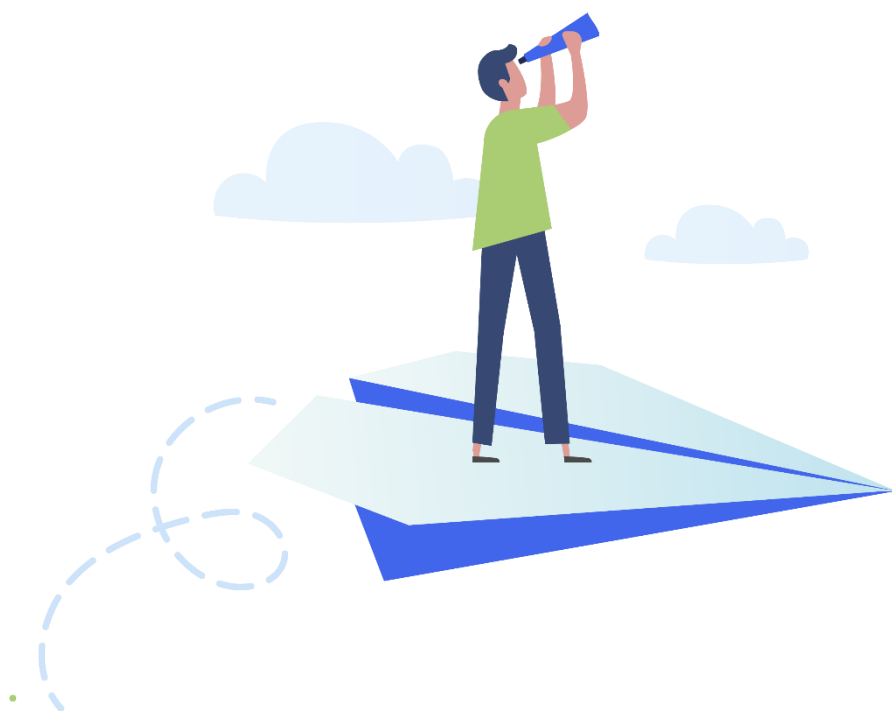




Pharmacy Services 2.0 Release Guide

Version 1.0

05 September 2022



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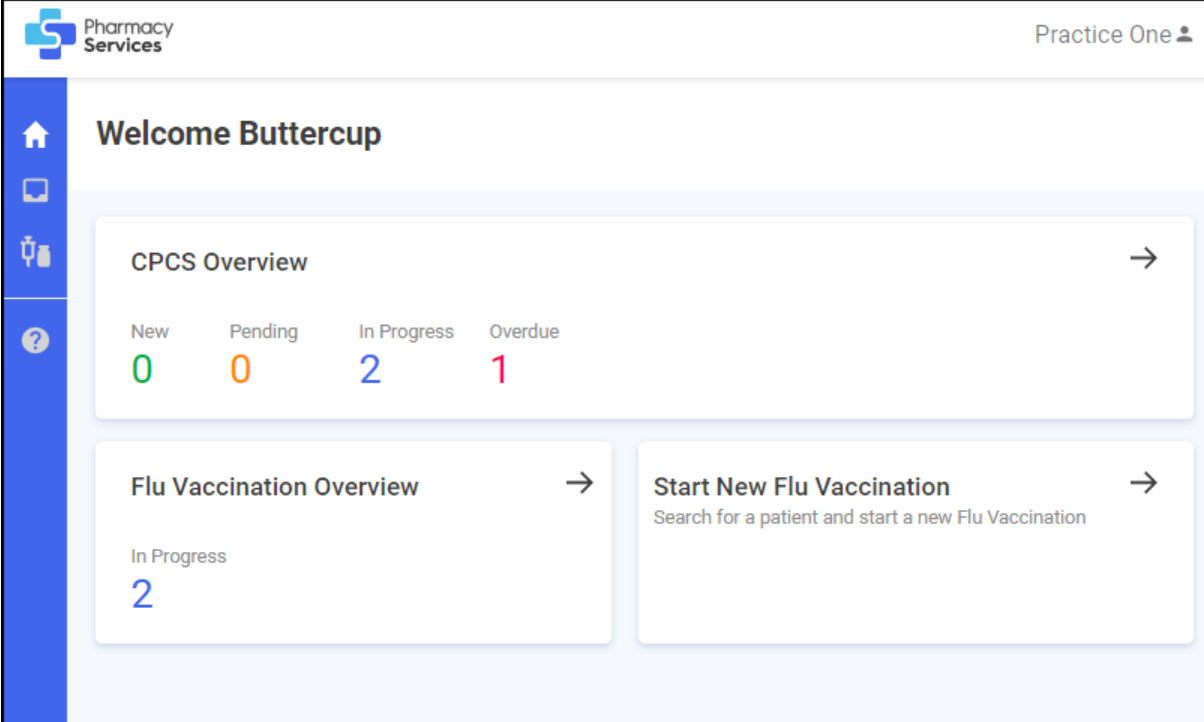
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Pharmacy Services Release 2.0

Pharmacy Services 2.0 introduces the following new features and improvements:

Dashboard

A new intelligent dashboard displays overview tiles that link directly to your existing services:



The screenshot shows the Pharmacy Services dashboard for 'Practice One'. The dashboard features a blue sidebar with navigation icons (Home, Messages, Tools, Help) and a main content area. The main content area is titled 'Welcome Buttercup' and contains three overview tiles:

- CPCS Overview**: A tile with a right-pointing arrow. It displays a table with the following data:

New	Pending	In Progress	Overdue
0	0	2	1
- Flu Vaccination Overview**: A tile with a right-pointing arrow. It displays 'In Progress' with a value of 2.
- Start New Flu Vaccination**: A tile with a right-pointing arrow. It contains the text 'Search for a patient and start a new Flu Vaccination'.

 See [Pharmacy Services Dashboard](#) on page 6 for more details.

Flu Vaccination Service

The **Flu Vaccination Service** is designed to assist you in recording the details of a **Flu Vaccination** provided by your pharmacy:

Flu Vaccination Service

START NEW FLU VACCINATION

Active Episodes Completed Episodes

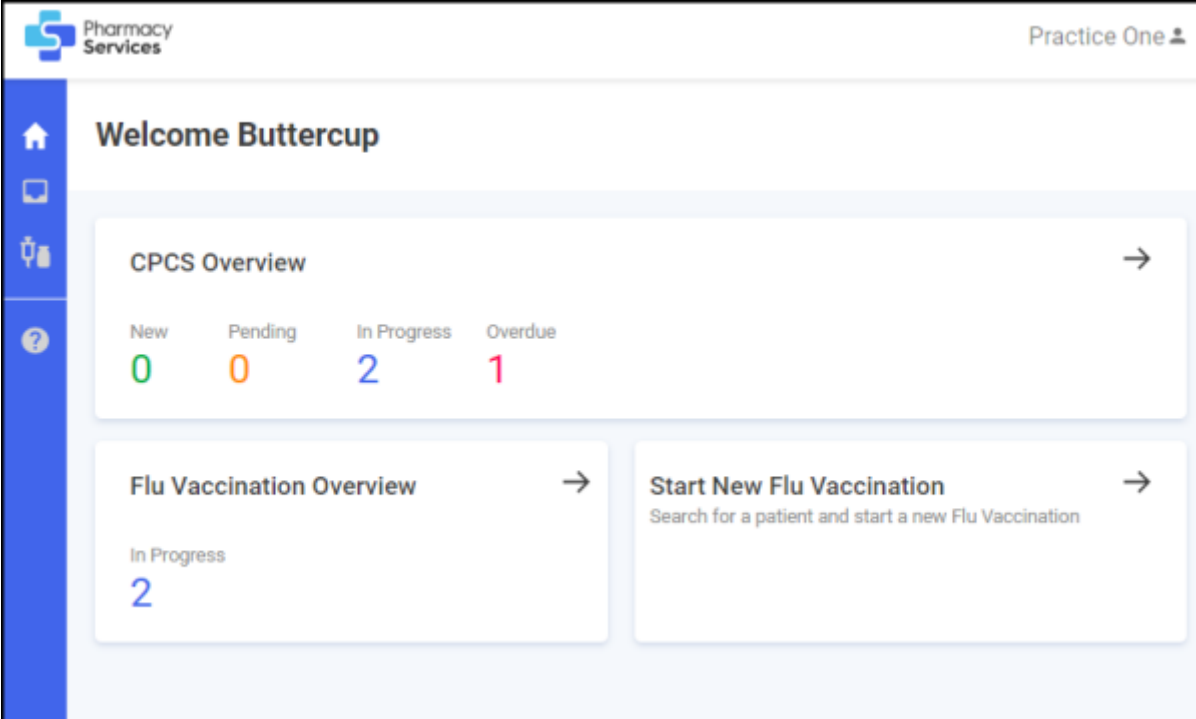
Patient Name	Date of Birth	Age	Postcode	Telephone	GP Details	Creation Date ↓	
Ben Nowland	09/06/1984	38y	LS167AX			04/08/2022 ⌚ 05:07 PM	OPEN
Ben Nowland	09/06/1984	38y	LS167AX			04/08/2022 ⌚ 04:21 PM	OPEN

◀ ▶ 1 - 2 of 2 Rows per page: 10 ▼

➔
See [Flu Vaccination Service](#) on page **8** for more information.

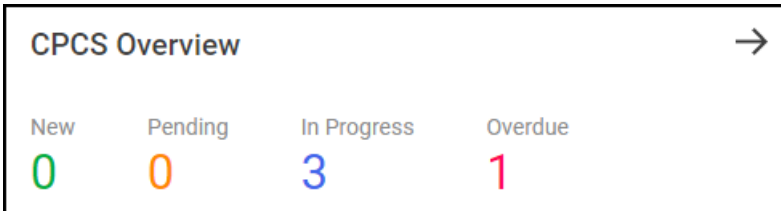
Pharmacy Services Dashboard

When you first log in to **Pharmacy Services**, the **Pharmacy Services Dashboard** displays:



The dashboard displays dynamic tiles providing an overview of your services and quick links:

CPCS Referrals



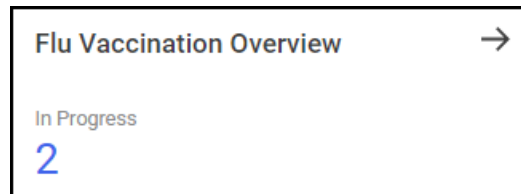
New	Pending	In Progress	Overdue
0	0	3	1


The **CPCS Overview** tile displays the number of **CPCS Referrals** with the following statuses:

- ● New **New** - The referral has not been opened.
- ● Pending **Pending** - The referral has been opened but not started.
- ● In Progress **In Progress** - The referral has been started and is in progress.
- ● Overdue **Overdue** - The referral has been received but not started:
 - For **Urgent Medicines Supply** the referral displays as overdue if the consultation hasn't been started within 30 minutes.
 - For **Minor Illness** the referral displays as overdue if the consultation hasn't been started within 12 hours.

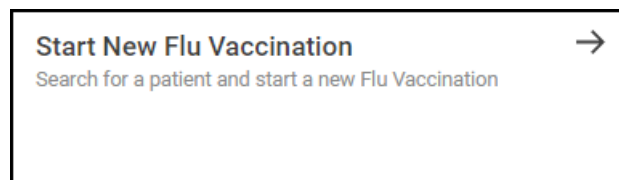
Select the arrow  to access the **CPCS Referrals** screen.

Flu Vaccination Overview



The **Flu Vaccination Overview** tile displays the number of **Flu Vaccinations** in progress. Select the arrow  to access the **Flu Vaccination Service** screen.





Start New Flu Vaccination



Select the **Start New Flu Vaccination** tile to start a new **Flu Vaccination**.

Navigating the Dashboard

You can use the dashboard to navigate to different screens within **Pharmacy Services**. You can:


- Select a tile from the dashboard to display the corresponding screen, or,
- Select the option from the **Side Navigation Bar** to display the corresponding screen. The available options are:
 -  - **Dashboard**.
 -  - **CPCS Referrals** screen.
 -  - **Flu Vaccination Service** screen.
 -  - Opens the **Pharmacy Services** Help Centre.

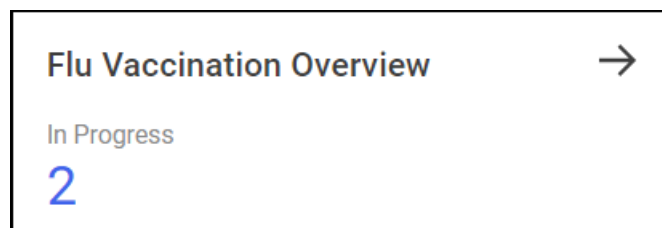
Flu Vaccination Service

The **Flu Vaccination** service allows you to record the details of a **Flu Vaccination** provided by your pharmacy.

Accessing Flu Vaccinations

There are two ways you can access the **Flu Vaccination** service, either:

- From the **Pharmacy Services Side Navigation Bar** select **Flu Vaccination Service** , or,
- From the **Pharmacy Services Dashboard** select the **Flu Vaccination Overview** file:



Training Tip - The file also displays how many **Flu Vaccination** episodes are currently in progress.

The **Flu Vaccination Service** screen displays:

Flu Vaccination Service							START NEW FLU VACCINATION
Active Episodes		Completed Episodes					
Patient Name	Date of Birth	Age	Postcode	Telephone	GP Details	Creation Date ↓	
Ben Nowland	09/06/1984	38y	LS167AX			04/08/2022 05:07 PM	OPEN
Ben Nowland	09/06/1984	38y	LS167AX			04/08/2022 04:21 PM	OPEN

◀ ▶ 1 - 2 of 2 Rows per page: 10 ▼

From the **Flu Vaccination Service** screen you can:

- Start a new **Flu Vaccination**.

 See **Starting a New Flu Vaccination** on page **9** for more details.

- View active and completed episodes.



 See **Viewing Flu Vaccinations** on page **25** for more details.

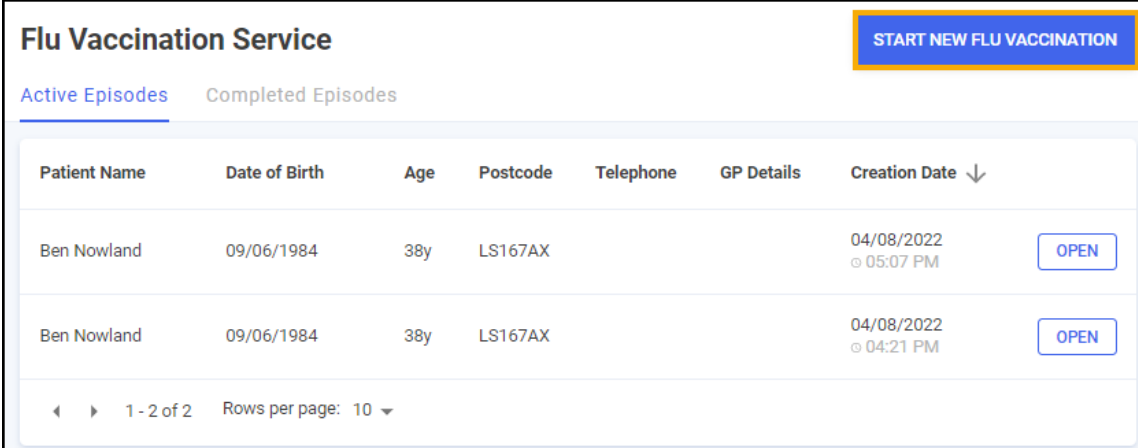
- Sort the referrals.

 See **Sorting Flu Vaccinations** on page **27** for more details.

Starting a New Flu Vaccination

To start a new **Flu Vaccination Service**:

1. From the **Pharmacy Services Side Navigation Bar** select **Flu Vaccination Service** .
2. From the **Flu Vaccination Service** screen, select **START NEW FLU VACCINATION** .



Flu Vaccination Service **START NEW FLU VACCINATION**

Active Episodes Completed Episodes

Patient Name	Date of Birth	Age	Postcode	Telephone	GP Details	Creation Date ↓	
Ben Nowland	09/06/1984	38y	LS167AX			04/08/2022 05:07 PM	OPEN
Ben Nowland	09/06/1984	38y	LS167AX			04/08/2022 04:21 PM	OPEN

◀ ▶ 1 - 2 of 2 Rows per page: 10 ▼

3. The **Patient Search** screen displays, complete as follows:

Flu Vaccination Service

Patient Search

Search for a patient

Surname 50

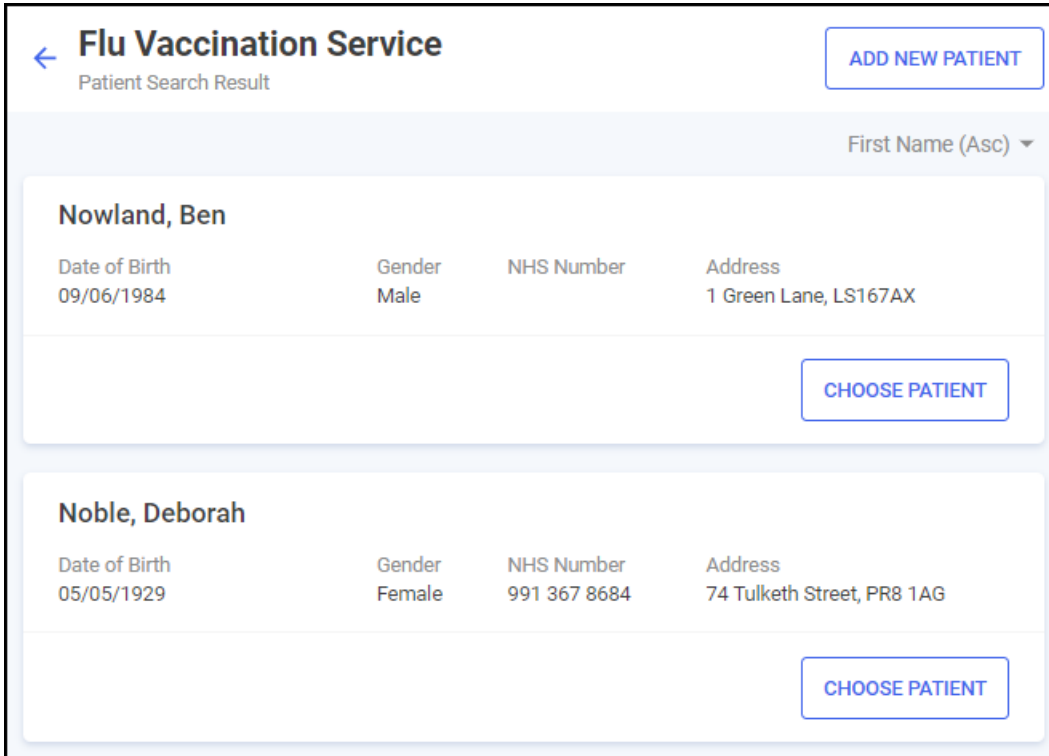
First Name

Date Of Birth

Postcode

- **Surname** - The **Surname** section is mandatory and requires a minimum of two characters.
- **First Name**
- **Date Of Birth**
- **Postcode**

4. Select **SEARCH**  or press **Enter** on your keyboard and the **Patient Search Result** screen displays a list of patients matching your criteria:



Flu Vaccination Service
Patient Search Result

[ADD NEW PATIENT](#)

First Name (Asc) ▾

Nowland, Ben


Date of Birth	Gender	NHS Number	Address
09/06/1984	Male		1 Green Lane, LS167AX



[CHOOSE PATIENT](#)

Noble, Deborah

Date of Birth	Gender	NHS Number	Address
05/05/1929	Female	991 367 8684	74 Tulketh Street, PR8 1AG

[CHOOSE PATIENT](#)

 **Note** - The **Patient Search** database includes patients added by your store or group of stores.

If a patient does not exist in **Pharmacy Services**, **No Patients Found** displays. Select **BACK TO SEARCH**  to amend your search criteria and try again, or **ADD NEW PATIENT**  to create a new patient using the following steps:

Adding a new patient

If a patient does not exist in **Pharmacy Services**, you can create a new patient record. To add a new patient:

- a. From the **Patient Search Result** screen, select **ADD NEW PATIENT**



b. The **Add New Patient** screen displays, complete as follows:

Add New Patient

Patient Details

Title

Given Name *

Other names

Family Name *

Gender * Date of Birth *

NHS Number

Ethnicity Sub Group

Accessibility Info

Contact Details

Preferred Contact Number *

Email

Address Details

Address Line 1 * Address Line 2

Address Line 3 Address Line 4

Address Line 5 Postcode *

No Fixed Abode

Patient GP Details

⚠ The patient's GP Practice details are missing, please provide these details by performing a search using the button below

 **Note** - Sections with an Asterisk * are mandatory.

- **Patient Details:**
 - **Title** - Select from the available list.
 - **Given Name**
 - **Other names**
 - **Family Name**
 - **Gender** - Select from the available list.
 - **Date of Birth**
 - **NHS Number**
 - **Ethnicity** - Select from the available list.
 - **Sub Group (Ethnicity)** - Select from the available list.
 - **Accessibility Info**- Enter any accessibility information as required.
- **Contact Details**
 - **Preferred Contact Number**
 - **Email**
- **Address Details:**
 - **Address Lines 1-5**
 - **Postcode**
 - **No Fixed Abode** - Select if the patient does not have an address.


 **Note - Address and Postcode** do not display when you select this option.

- **Patient GP Details** - Select **GP PRACTICE SEARCH**

GP PRACTICE SEARCH

to search for a GP practice. The **GP Practice Search** screen displays:



Enter the patient's **Practice Name**, **Address** and **Postcode** and select **SEARCH** . Select the GP practice from the list.

 **Note** - You can search using multiple parameters, but you must enter at least two characters in a search parameter.

- c. Select **ADD PATIENT**  and the patient is added to the system.

Select **CHOOSE PATIENT**  to start an episode with the required patient. The **Flu Vaccination Service - Eligibility** screen displays.

Flu Vaccination Service - Eligibility

The **Flu Vaccination Service - Eligibility** screen displays once you have chosen a patient:

Flu Vaccination Service

Eligibility

Eligible Patient Group *

- Aged 65 years or over
- Aged 50 to 64 years (not in a clinical risk group)
- Aged over 18 to under 65 in a clinical risk group
- Pregnant woman
- Person in long stay residential care home
- Carer
- Household contact of immunocompromised individuals
- Health and social care staff (aged 18 and over)
- None of the above (private vaccine)

Do you feel unwell, have a temperature or infection? *

Yes No

Have you ever had a confirmed anaphylactic allergic reaction to a previous dose of the influenza vaccine? *

Yes No

Are you allergic to anything? *

Yes No

Have you had a seasonal flu vaccination in the last 6 months? *

Yes No

Have you had any other vaccinations during the last 3 months? *

Yes No

Patient Details

Name	Date of Birth
Ben Nowland	09/06/1984
Gender	NHS Number
Male	NHS number is missing
Address	Telephone
1 Green Lane, LS167AX	

GP Details

Name	Telephone
Address	

[PRINT BLANK RECORD FORM](#)

Complete the eligibility questions to check if the patient is eligible to receive the **Flu Vaccination**:

1. Select the **Eligible Patient Group** from the available list:

- **Aged 65 years or over**
- **Aged 50 to 64 years (not in a clinical risk group)**
- **Aged over 18 to under 65 in a clinical risk group**
- **Pregnant woman**
- **Person in long stay residential care home**
- **Carer**
- **Household contact of immunocompromised individuals**
- **Health and social care staff (aged 18 and over)**
- **None of the above (private vaccine)**

Selecting **Aged over 18 and under 65 in a clinical risk group** requires you to select a **Clinical Risk Group** from the available list:

- **Chronic respiratory disease**
- **Chronic heart disease**
- **Chronic kidney disease**
- **Chronic liver disease**
- **Chronic neurological disease**
- **Learning disability**
- **Diabetes**
- **Asplenia/Splenic dysfunction**
- **Immunosuppression**
- **Morbidly obese**

2. Tick the appropriate response to each question and add any additional information when prompted:

Do you feel unwell, have a temperature or infection? *

Yes No

Have you ever had a confirmed anaphylactic allergic reaction to a previous dose of the influenza vaccine? *

Yes No

Are you allergic to anything? *

Yes No

Have you had a seasonal flu vaccination in the last 6 months? *

Yes No

Have you had any other vaccinations during the last 3 months? *

Yes No


Are you currently taking any medications? *

Yes No

If the patient responses indicate the vaccine should not be administered, a warning message displays, enter any additional comments as required:

Have you had a seasonal flu vaccination in the last 6 months? *

Yes No

 Vaccine shouldn't be administered.

Additional Comments

500

Field cannot be blank

3. Enter the **Patient Emergency Contact Details** if required:

Patient Emergency Contact Details

<input type="text" value="First Name"/>	<input type="text" value="Surname"/>
<input type="text" value="Telephone"/>	<input type="text" value="Relationship to Patient"/>



Note - This section is not mandatory.

4. Read the **Consent** information to the patient and then tick the appropriate response:

Consent *

We will send your name, address and information about flu vaccination to your GP Practice so they can update your health record .

We may send this completed form to NHS England or the NHS Business Services Authority if they need to check our payments for providing this service. If they need to, this will allow them to contact you to check that we gave you a flu vaccination.

If you have any queries about how we process your personal data or would like to exercise your rights under data protection legislation, please speak to a member of staff

I agree to be given a flu vaccination by trained pharmacist , and I confirm I have not already had a flu vaccination for this flu season.

Patient has given consent Patient has declined consent

- **Patient has given consent** - The patient consents to receiving the service and data sharing.
- **Patient has declined consent** - The patient does not consent to receiving the service and data sharing.

5. Now select either:

- **CLOSE** (only available if the patient does not provide consent) to close the episode and exit to the **Flu Vaccination Service** screen. The episode displays on the **Completed** tab.
- **SAVE & EXIT** to save the episode and exit to the **Flu Vaccination Service** screen. The episode is not completed and can be updated at a later date.
- **NEXT** to move on to the **Flu Vaccination Service - Delivery** screen.

Flu Vaccination Service - Delivery

The **Flu Vaccination Service - Delivery** screen displays once you have checked the patients eligibility:

Flu Vaccination Service

Delivery

Administration details

Vaccination administered *

Yes No

Date of administration * Time of administration *

Location of administration

Pharmacy Patient's home

Long Stay care home/ residential facility Other

Administered by

First Name * Surname *

GPHC Number *

Flu vaccine given to the patient *

Influvac sub-unit Tetra vaccine suspension for injection
0.5ml pre-filled syringes (Viartis UK Healthcare Ltd) 1 pre-filled disposable injection

PRIMARY VACCINE

Patient Details

Name	Date of Birth
Ben Nowland	09/06/1984
Gender	NHS Number
Male	NHS Number is missing
Address	
1 Green Lane, LS167AX	

GP Details

Name	Telephone
Address	

Complete as required:

Vaccination Administered

1. Complete the administration details regarding the delivery of the **Flu Vaccination**.




Note - Sections with an Asterisk * are mandatory.

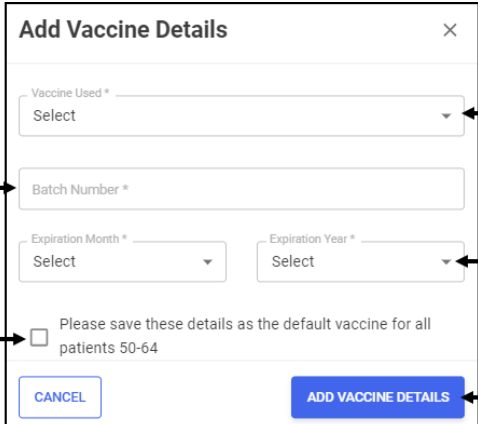
- **Vaccination Administered** – Select **Yes**.
- **Date and Time of administration** – Enter the necessary details.



Training Tip - Select **NOW**  to update the details to the current date and time.

- **Location of administration** – Select the appropriate option, Pharmacy is set as the default.
- **Administered by** – This section automatically populates with the logged in user details. Update the details manually if required.
- **Flu vaccine given to the patient** – A default vaccine may have been added for an **Eligible Patient Group**, if not, use the following steps to add a vaccine:

- a. Select **ADD VACCINE** . The **Add Vaccine Details** screen displays:




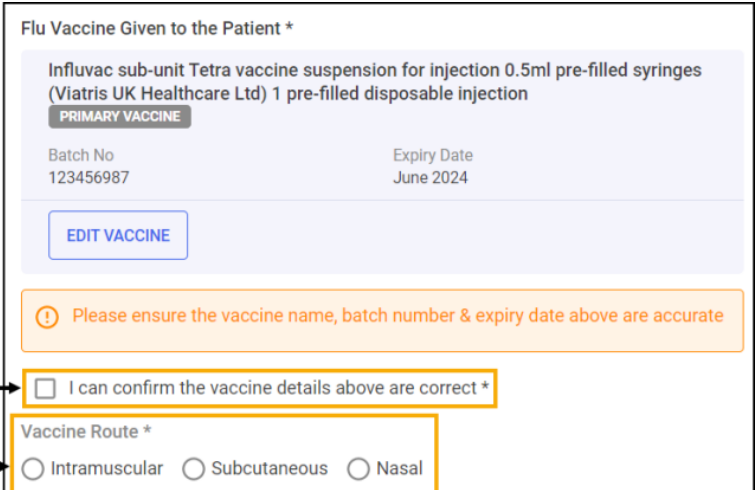
The screenshot shows the 'Add Vaccine Details' form with the following fields and callouts:

- Vaccine Used ***: A dropdown menu with 'Select' as the current value. Callout: 'Select a vaccine'.
- Batch Number ***: A text input field. Callout: 'Enter the Batch Number details'.
- Expiration Month ***: A dropdown menu with 'Select' as the current value. Callout: 'Enter the Expiration details'.
- Expiration Year ***: A dropdown menu with 'Select' as the current value. Callout: 'Enter the Expiration details'.
- Please save these details as the default vaccine for all patients 50-64**. Callout: 'Tick to save as the default vaccine'.
- CANCEL** button.
- ADD VACCINE DETAILS** button. Callout: 'Select to add the vaccine details'.

- b. Complete the vaccine details as appropriate:
- **Vaccine Used** - Select a vaccine from the available list.
 - **Batch Number** - Enter the necessary details.
 - **Expiration Month/Year** - Enter the necessary details.
 - **Please save these details as the default vaccine for all patients...** - Place a tick here to save the vaccine details as the default for all patients of the same **Eligible Patient Group**.

 **Note** - Select **EDIT VACCINE**  to edit a default vaccine previously added for an **Eligible Patient Group**.

- c. Select **ADD VACCINE DETAILS**  to add the vaccine.
- d. Select **I can confirm the vaccine details above are correct** to confirm the vaccine details are correct:



The screenshot shows a form titled "Flu Vaccine Given to the Patient *". The vaccine name is "Influvac sub-unit Tetra vaccine suspension for injection 0.5ml pre-filled syringes (Viatris UK Healthcare Ltd) 1 pre-filled disposable injection" with a "PRIMARY VACCINE" tag. The Batch No is 123456987 and the Expiry Date is June 2024. There is an "EDIT VACCINE" button. A warning message states: "Please ensure the vaccine name, batch number & expiry date above are accurate". Below this is a checkbox labeled "I can confirm the vaccine details above are correct *". Underneath is the "Vaccine Route *" section with radio buttons for "Intramuscular", "Subcutaneous", and "Nasal".

Annotations on the screenshot:

- A box labeled "Tick to confirm the vaccine details are correct" points to the confirmation checkbox.
- A box labeled "Select a Vaccine Route" points to the "Vaccine Route *" section.

- e. Select a **Vaccine Route** and a **Site of Administration** as appropriate:
- **Intramuscular** - Select the **Site of Administration**:
 - **Left arm**
 - **Right arm**
 - **Other** - Enter the necessary details.
 - **Subcutaneous** - Select the **Site of Administration**:
 - **Left arm**
 - **Right arm**
 - **Other** - Enter the necessary details.
 - **Nasal**

- **Adverse Effect Reporting** – Complete as appropriate:

Adverse Effect Reporting

Has the patient suffered any adverse effects? *

Yes No

Please indicate which adverse effects the patient experienced *

Anaphylaxis

Bronchospasm

Bruising

Convulsion

Excessive bleeding

Fainting

Hardness at injection site

Other

Description of Reaction

⚠ Please ensure that you report all adverse effects via the [MHRA YELLOW CARD](#) reporting process

Advice Given / Additional Notes

[BACK TO ELIGIBILITY](#) [COMPLETE](#)

- **No** - In the **Advice Given / Additional Notes** section, enter any additional text if required.
- **Yes** - Select from the following and enter any additional information:
 - **Anaphylaxis**
 - **Bronchospasm**
 - **Bruising**
 - **Convulsion**
 - **Excessive bleeding**
 - **Fainting**
 - **Hardness at injection site**
 - **Other**

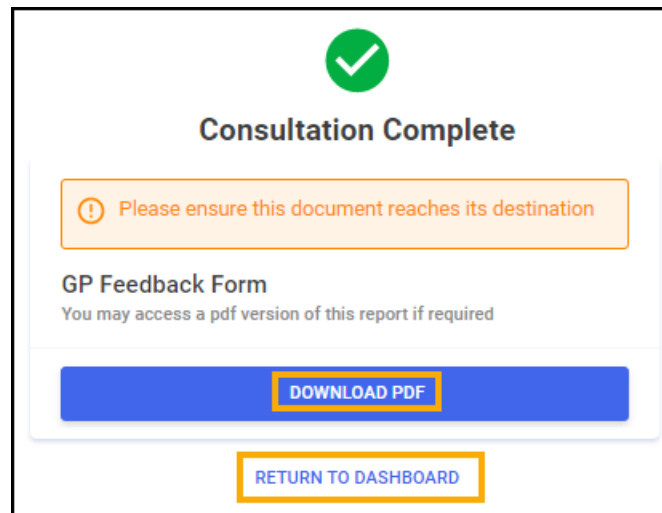
In the **Description of Reaction** section, enter a description of the reaction and report any adverse effects using the link to the [MHRA YELLOW CARD website](#):

Select to report any adverse effects


⚠ Please ensure that you report all adverse effects via the [MHRA YELLOW CARD](#) reporting process

In the **Advice Given / Additional Notes** section, enter any additional text if required.

2. Select **COMPLETE** [COMPLETE](#), the **Consultation Complete** screen displays:



3. Select **DOWNLOAD PDF** [DOWNLOAD PDF](#) to download the GP Feedback Form, or **RETURN TO DASHBOARD** [RETURN TO DASHBOARD](#). The episode completes and displays on the **Completed Episodes** tab.

 **Note** - The GP Feedback Form includes the details of the **Flu Vaccination** and must be sent securely to the patient's correct registered GP practice, for example by nhs.net email.

Vaccination Not Administered

An episode should still be completed if the vaccination was not administered to the patient:



Note - Sections with an Asterisk * are mandatory.

1. Complete the administration details regarding the **Flu Vaccination**:

Flu Vaccination Service

Delivery

Administration Details

Vaccination Administered *

Yes No

Comments*

Clinician who made decision

First Name * Surname *

GPHC Number *
1234567

[PRINT BLANK RECORD FORM](#)

[BACK TO ELIGIBILITY](#) [CLOSE](#)

Patient Details

Name	Date of Birth
Ben Nowland	09/06/1984
Gender	NHS Number
Male	NHS number is missing
Address	
1 Green Lane, LS167AX	

GP Details

Name	Telephone
Address	

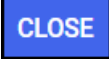

- **Vaccination Administered** - Select **No**.
- **Comments** - Enter any comments if appropriate.
- **Clinician who made decision** - This section automatically populates with the logged in user details. Update the details manually if required.

2. Select **CLOSE** , a **Closure Confirmation** message displays:

Closure Confirmation ✕

Are you sure you want to close this patient's flu vaccination episode? You will be unable to edit or add to the episode once closed

[CANCEL](#) [CLOSE](#)

3. Select **CLOSE**  to close the episode or **Cancel**  to return to the administration screen.


 **Note** - Closed episodes display on the **Completed Episodes** tab.

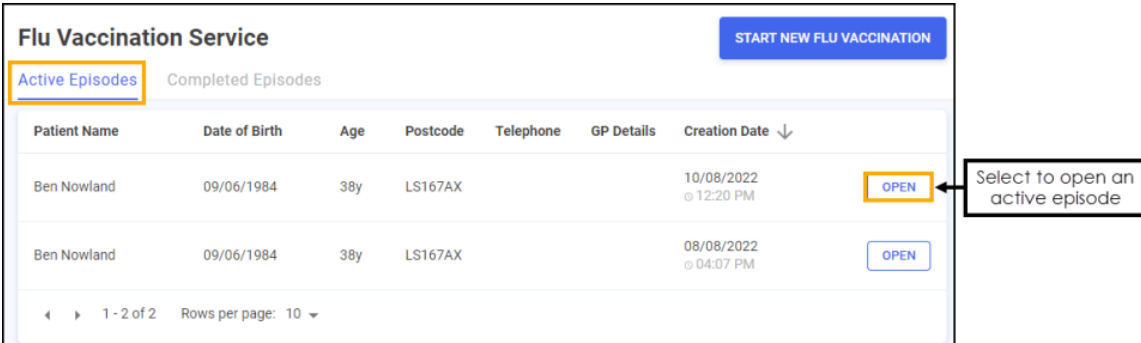
Viewing Flu Vaccinations



To view active and completed **Flu Vaccinations**:

Active Episodes


The **Active Episodes** tab displays your **Flu Vaccination** episodes in progress. To view your active episodes in **Pharmacy Services**:

1. From the **Pharmacy Services Side Navigation Bar** select **Flu Vaccination Service** . The **Active Episodes** tab displays by default and lists any episodes in progress:



Flu Vaccination Service							START NEW FLU VACCINATION
Active Episodes		Completed Episodes					
Patient Name	Date of Birth	Age	Postcode	Telephone	GP Details	Creation Date ↓	
Ben Nowland	09/06/1984	38y	LS167AX			10/08/2022 @ 12:20 PM	
Ben Nowland	09/06/1984	38y	LS167AX			08/08/2022 @ 04:07 PM	

1 - 2 of 2 Rows per page: 10

2. Select **OPEN**  to open an episode. The episode opens on the screen where it was last saved.

Completed Episodes

The **Completed Episodes** tab displays your closed and completed **Flu Vaccination** episodes. To view your closed and completed episodes in **Pharmacy Services**:

- From the **Pharmacy Services Side Navigation Bar** select **Flu Vaccination Service** . Select the **Completed Episodes** tab. A list of closed and completed episodes displays:

Flu Vaccination Service START NEW FLU VACCINATION

Active Episodes Completed Episodes

Patient Name	Date of Birth	Eligibility Group	Completion Date ↓	Delivered By	Status
Ben Nowland	09/06/1984	Aged over 18 to under 65 in a clinical risk group	08/10/2022 ⌚ 12:16 PM	Buttercup P1U1	● Closed OPEN
Ben Nowland	09/06/1984	Pregnant woman	08/10/2022 ⌚ 12:10 PM	Buttercup P1U1	● Completed OPEN
Ben Nowland	09/06/1984	Carer	08/10/2022 ⌚ 12:09 PM	Buttercup P1U1	● Completed OPEN

1 - 3 of 3 Rows per page: 10

Select to open a completed episode

- Select **OPEN** OPEN next to the required episode.
- The **Flu Vaccination Service Overview** screen displays:

← **Flu Vaccination Service Overview**

Nowland, Ben

Date Of Birth: 09/06/1984(38y) | Gender: Male | **NHS number is missing** | Address: 1 Green Lane, LS167AX | Phone Number: Not Provided

Eligibility Questionnaire

Eligible Patient Group
Aged 65 years or over

Do you feel unwell, have a temperature or infection?
No

Have you ever had a confirmed anaphylactic allergic reaction to a previous dose of the influenza vaccine?
No

Are you allergic to anything?
No

Have you had a seasonal flu vaccination in the last 6 months?
No

Have you had any other vaccinations during the last 3 months?
No

Are you currently taking any medications?
No

Delivery

Vaccination Administered
Yes

Administration Details

Date	Time
11th Aug 2022	15:56
Location of Administration	Administered by
Pharmacy	Buttercup P1U1

Vaccination Delivery

Vaccine
Influvac sub-unit Tetra vaccine suspension for injection 0.5ml pre-filled syringes (Viatris UK Healthcare Ltd) 1 pre-filled disposable injection

Batch No	Expiry Date
123456987	June/2024
Vaccination Route	Site of Administration
Nasal	

Adverse Effects

Has the patient suffered any adverse effects?
No


Download

GP Feedback Form
A GP notification PDF can be accessed below. This must be sent to the patient's GP practice.

DOWNLOAD PDF Select **DOWNLOAD PDF** to download the GP Feedback Form

 **Note** - Episodes in the **Completed Episodes** tab are read only and cannot be edited.

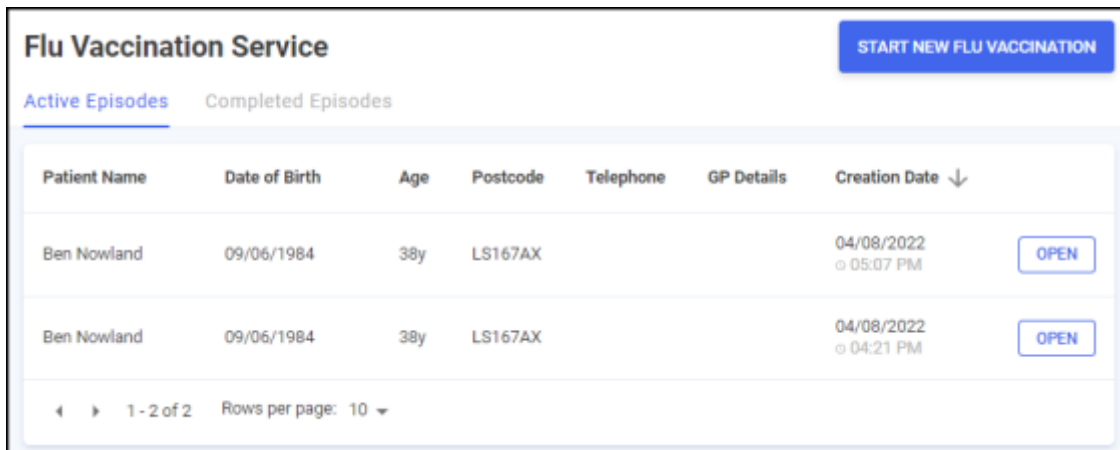
The **Overview** screen displays the patient's details and a summary of the **Flu Vaccination** in the following sections:

- **Eligibility Questionnaire** - Details from the **Flu Vaccination Service - Eligibility** screen.
- **Delivery** - Details from the **Flu Vaccination Service – Delivery** screen.
- **Download** - Select **DOWNLOAD PDF**  to download the **GP Feedback Form**.

Sorting Flu Vaccinations

To sort Active or Completed **Flu Vaccination** episodes:

1. From the **Pharmacy Services Side Navigation Bar** select **Flu Vaccination Service** . The **Flu Vaccination Service** screen displays:



The screenshot shows the 'Flu Vaccination Service' interface. At the top right is a blue button labeled 'START NEW FLU VACCINATION'. Below the title are two tabs: 'Active Episodes' (selected) and 'Completed Episodes'. The main area contains a table with the following columns: Patient Name, Date of Birth, Age, Postcode, Telephone, GP Details, and Creation Date (with a downward arrow). There are two rows of data for 'Ben Nowland' with birth date '09/06/1984', age '38y', and postcode 'LS167AX'. The first row has a creation date of '04/08/2022' at '05:07 PM' and an 'OPEN' button. The second row has a creation date of '04/08/2022' at '04:21 PM' and an 'OPEN' button. At the bottom left, there is a pagination control showing '1 - 2 of 2' and 'Rows per page: 10'.

Patient Name	Date of Birth	Age	Postcode	Telephone	GP Details	Creation Date ↓
Ben Nowland	09/06/1984	38y	LS167AX			04/08/2022 05:07 PM
Ben Nowland	09/06/1984	38y	LS167AX			04/08/2022 04:21 PM

2. Select a column header to sort the data either:

-  Oldest to Newest / A-Z, or,
-  Newest to Oldest / Z-A.