Pharmacy Manager Release 15.5

Pharmacy Manager release **15.5** introduces the following features and improvements:

England Only

- **Introduction of the National Care Records Service (NCRS)** - **Pharmacy Manager** now integrates with the National Care Records Service (NCRS). The NCRS is an NHS Digital service replacing the previous 1-click service to view a patient's Summary Care Record. This integration allows you to directly navigate to a patient's National Care Record to view additional information and assist with clinical support and patient care.

  Further information as to the data available within the NCRS is available at https://digital.nhs.uk/services/national-care-records-service.

  See **Accessing a Patient's National Care Records Service (NCRS)** on page **2** for more details.

  A new audit report is also available, see **Running the NCRS - Audit Report** on page **6** for more details.

- **Patient Facing Application Integration - Pharmacy Manager** now provides the functionality to integrate with various patient facing applications (apps) in England. Once integration is activated, providing the patient is registered in **Pharmacy Manager** they can request repeat items and receive dispensing stage notifications through their chosen app. This can reduce the communication workload for your pharmacy.
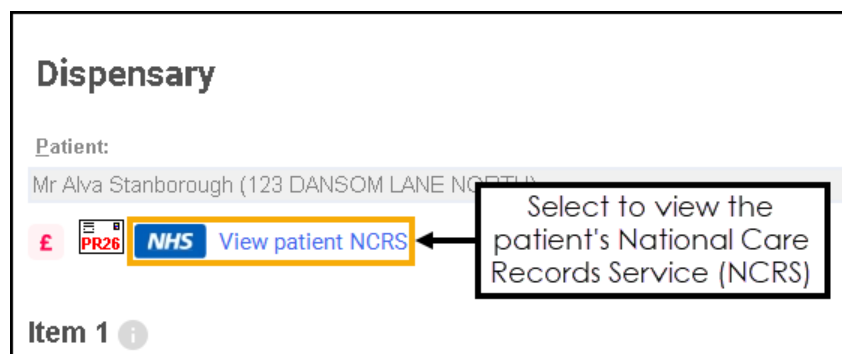
  See Patient Facing Application Integration (opens the **Pharmacy Manager** Help Centre) for more information.

Accessing a Patient's National Care Records Service (NCRS)

Pharmacy Manager integrates with the National Care Records Service (NCRS). The NCRS is an NHS Digital service replacing the previous 1-click service to view a patient's Summary Care Record. This integration allows you to directly navigate to a patient's National Care Record to view additional information and assist with clinical support and patient care.

Further information as to the data available within the NCRS is available at https://digital.nhs.uk/services/national-care-records-service.

Note - You must be successfully signed on with your Smartcard to access the NCRS.

You can access a patient's NCRS in **Pharmacy Manager** in two ways:

- From the **Dispensary** screen
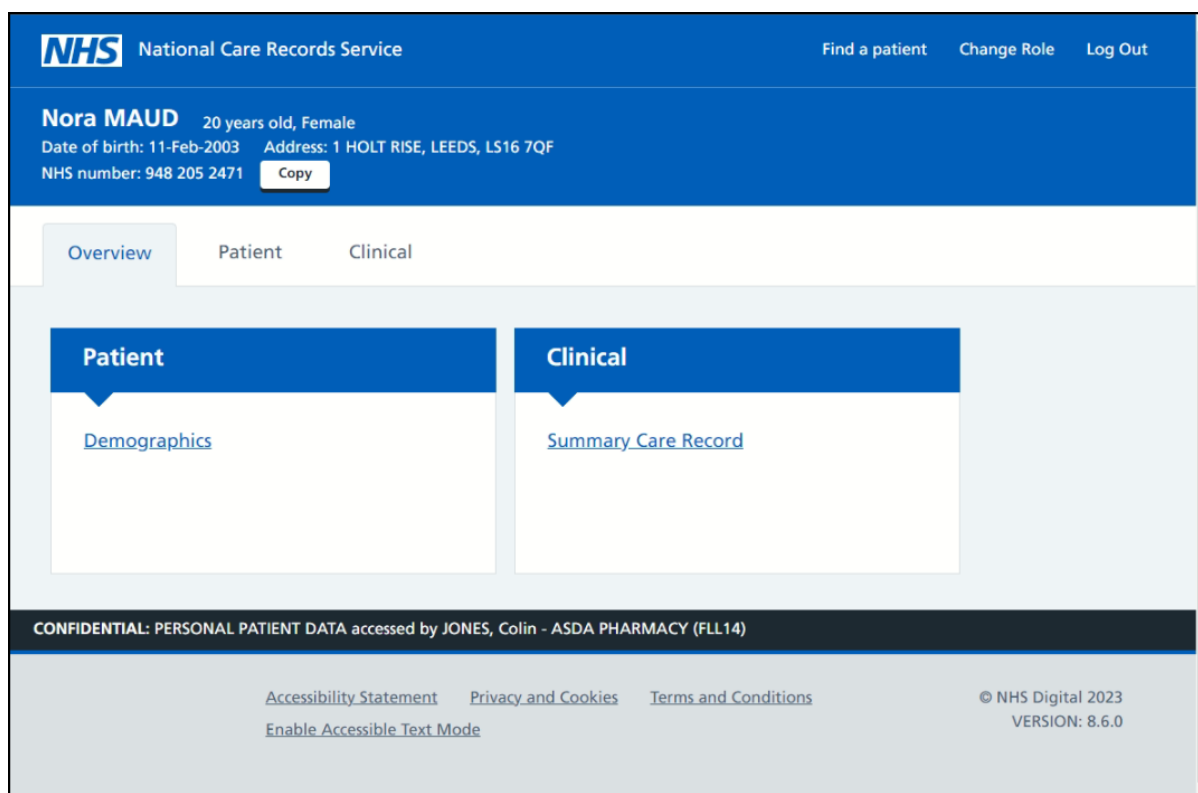- From the **Patient Details** screen

Viewing a Patient's NCRS from the Dispensary screen

To view the patient's NCRS from the **Dispensary** screen simply select **View patient NCRS** :
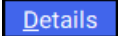

✏️ **Note** - If the patient does not have an NHS number on their record or their NHS number has not been verified by the NHS Spine this option is not available. NHS numbers can be verified by performing a PDS trace, see Tracing a patient on the PDS (opens the **Pharmacy Manager** Help Centre) for more information.
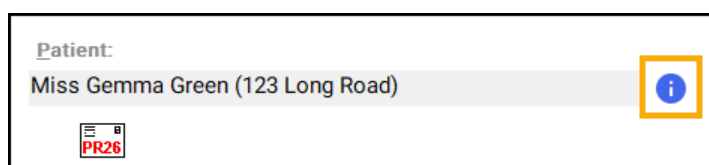

The **NHS Digital National Care Records Service** website displays:

Viewing a Patient's NCRS from the Patient Details screen

To access the **Patient Details - Medication** screen, either:

- From the **Find Patient** screen, find the patient and then select **Details** Details or press **Alt** + **D** on your keyboard.

- From the **Dispensary** screen, select either:

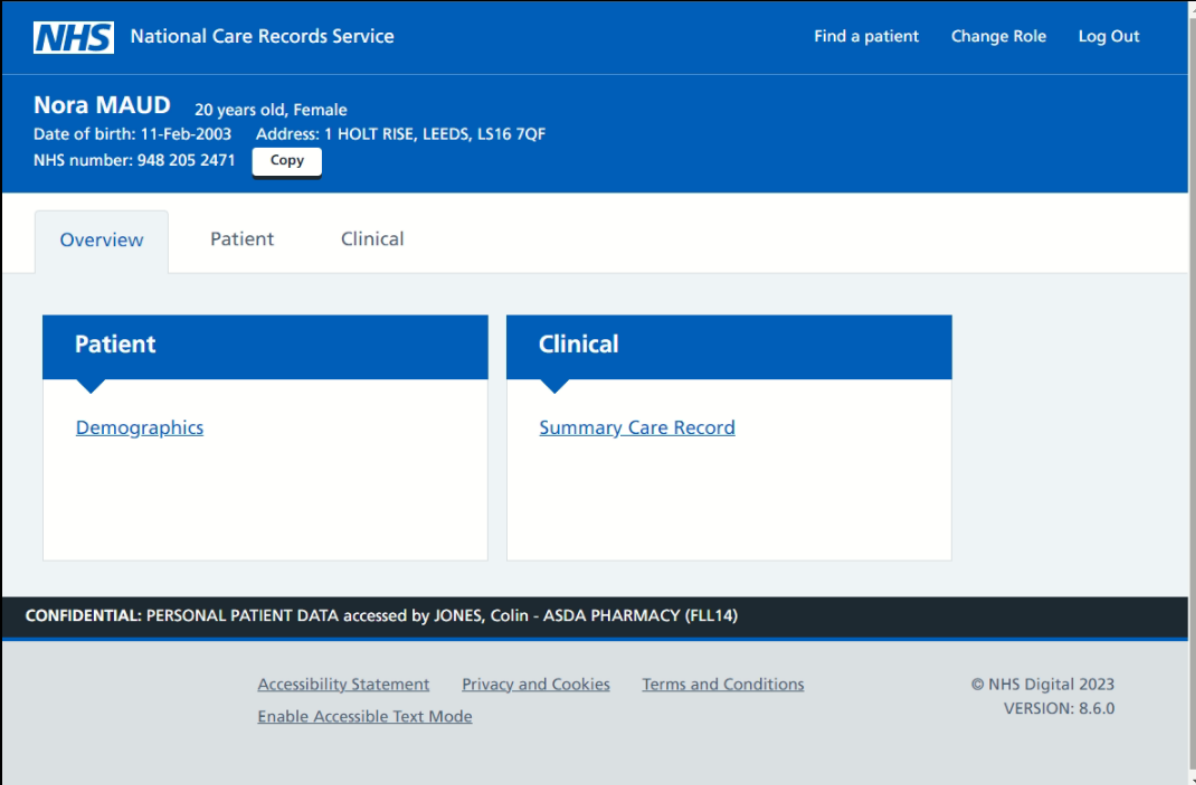   - **Information** next to the patient's name:

    Patient:
    Miss Gemma Green (123 Long Road)

    PR26

    - **F6** on your keyboard, this opens the **Patient Details** screen on the **Medication History** tab.

To view the patient's NCRS from **Patient Details - Medication** tab simply select

View patient NCRS **NHS** :

Patient Details - Miss Gemma Green

| Patient | Doctor | Conditions | Medication | History | Other |

| Suppressions | Exemptions | Repeat Rx | ePrescription Updates |

NHS View patient NCRS   Medication Items

Description   Price   #   Last Dispensed   Qty Prescribed Dos

---

🖊 **Note** - If the patient does not have an NHS number on their record or their NHS number has not been verified by the NHS Spine this option is not available. NHS numbers can be verified by performing a PDS trace, see Tracing a patient on the PDS (opens the **Pharmacy Manager** Help Centre) for more information.

The **NHS Digital National Care Records Service** website displays:
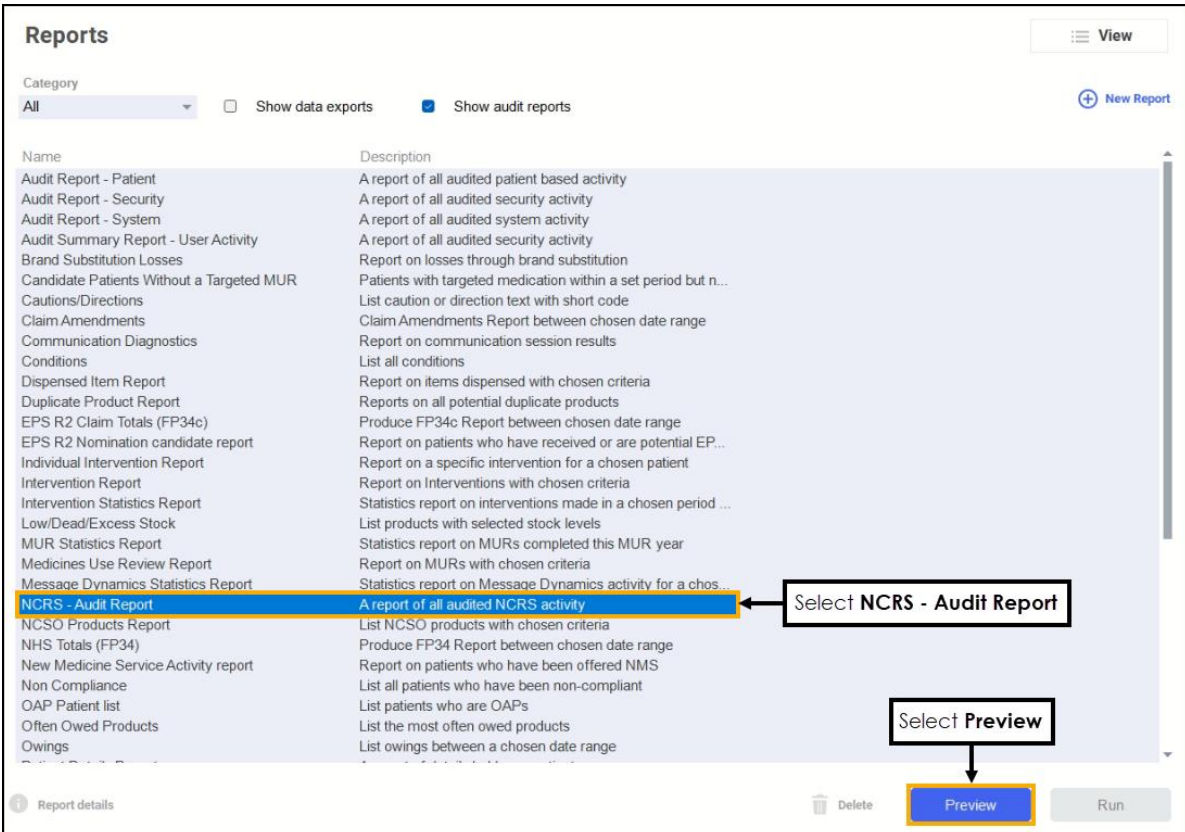
Running the NCRS - Audit Report

NCRS access is audited and presented in a new audit report, available from

the **Reports** ![icon] screen in **Pharmacy Manager**.

To run the NCRS Audit Report:

1. From the **Pharmacy Manager Side Navigation Bar** select **Reports** ![icon].

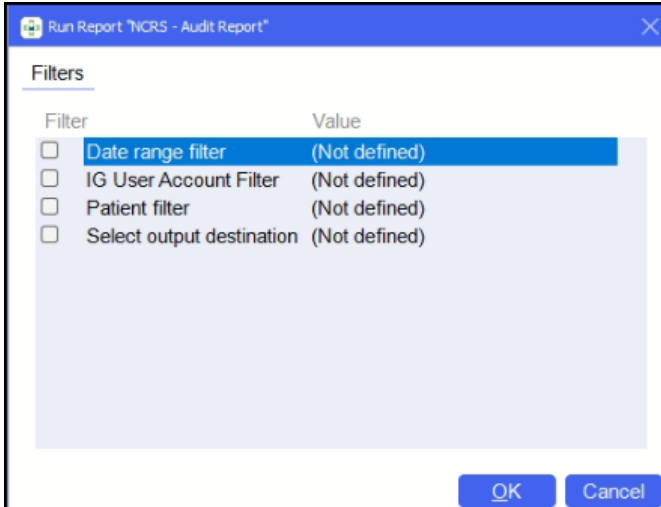2. From the list of reports, select **NCRS - Audit Report** and then select
   Preview ![Preview button] :

3. The **Run Report "NCRS - Audit Report"** screen displays:

4. Double click on the filter options as required to narrow down your search, or leave blank if the filter is not required.

Date range filter

Date Range Filter

This filters on records that have been created or amended between the dates entered.

Start date:

End date:

OK   Cancel

a. Set the date range required.
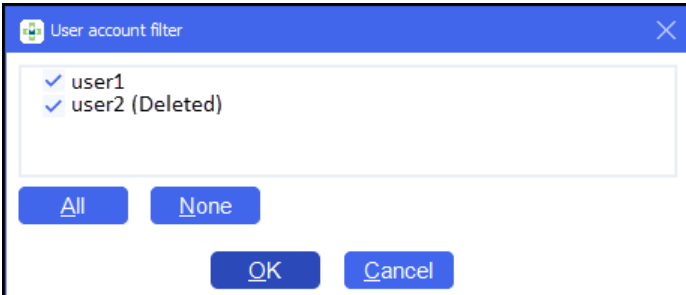
Training Tip - Type a **Full Stop** '**.**' and then press **Enter** on your keyboard to enter today's date.
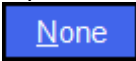
Note - If you do not select a date range **Pharmacy Manager** displays all records.

---

b. Select **OK** OK .

IG User Account Filter

User account filter

✓ user1
✓ user2 (Deleted)

All   None

OK   Cancel

a. Place a tick next to the users you want to run the report for. Select **All** All or **None** None to bulk select or deselect users as required.

Note - Users who have left your pharmacy display on the list highlighted as **Deleted**. This enables you to produce activity reports for inactive staff.

---

b. Select **OK** OK .

Patient filter

a. Enter the patient's name and select **Find** .

 Note - You can only select one patient at a time.

b. The **Find Patient** screen displays, select the required patient.

c. Select **OK** :
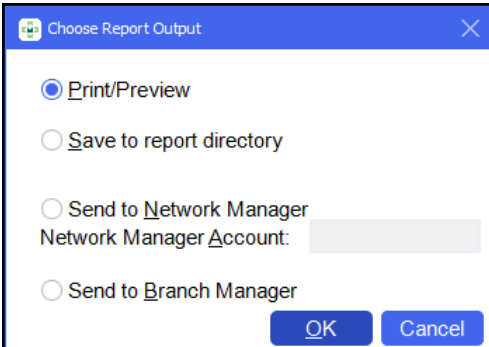
d. Select **OK** .

Select output destination
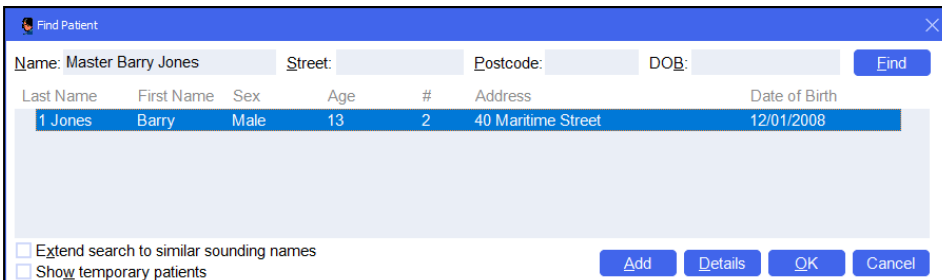

a. Select either:

- **Print/Preview** - Opens a preview of the report.
- **Save to report directory** - To save the report to your system.

 Training Tip - To view saved reports, from the **Reports** screen select **View - Saved Reports**.

- **Send to Network Manager** - Enter your Network Manager Account details.
- **Send to Branch Manager**.

b. Select **OK** .

5. Select **OK** ![OK button]. The **NCRS - Audit Report** displays:

```
                        NCRS - Audit Report

    Time       Patient         NHS Number    URP ID        UUID        ODS Code

    03/03/2023

    09:44:28  Mr Paul Jones    1847106846    756794377512  cegedim     FLL14
        Dispensary Tab; NCRS access

    09:43:48  Mr Paul Jones    1847106846    756794377512  cegedim     FLL14
        Patient details dialog; NCRS access

    09:03:04  Mr Paul Jones    1847106846    756794377512  cegedim     FLL14
        Patient details dialog; NCRS access

    08:52:00  Mr Paul Jones    1847106846    756794377512  cegedim     FLL14
        Patient details dialog; NCRS access

    06:35:31  Mr Paul Jones    1847106846    756794377512  cegedim     FLL14
        Dispensary Tab; NCRS access

    06:33:27  Mr Paul Jones    1847106846    756794377512  cegedim     FLL14
        Patient details dialog; NCRS access


    27/02/2023

    08:48:36  Mr Paul Jones    1847106846                  cegedim     FLL14
        Patient details dialog; NCRS access

    08:26:10  Mr Paul Jones    1847106846                  cegedim     FLL14
        Patient details dialog; NCRS access
```

See [Saving, Viewing and Sending Reports (opens the **Pharmacy Manager** Help Centre)](#) for more details.