

Dispense

Scanning and Handing Out

This section details the process to follow when implementing the **Pharmacy Manager** Scan and Handout solution. The process is broken down into two main functions:

- Scanning The process of an accuracy check, see Scanning on page 1.
- **Handout** The process of recording the items being given to the patient, see **Handing Out** on page **2**.

Training Tip - To view the Supply/Collection date recorded, see Supply/Collection Date on page 4.

Scanning

When dispensing an electronic prescription, you can perform a picking accuracy check:

- From the Pharmacy Manager Side Navigation Bar select eMessages
- 2. Select the prescription required and select **Dispense**
- 3. The **Patient Selection Wizard** displays, complete as required through to the **Dispensary** tab.
- 4. On the **Dispensary** screen complete as required:
 - Quantity Enter as appropriate.
 - Written as Enter as appropriate.
 - Dispense as Select as appropriate.
- 5. Scan the data matrix code on the pack you have picked.
- 6. Dispense as displays:
 - Dispense as: A tick to indicate a positive check in which case no interaction is required, other than to continue as normal, or,
 - Dispense as: No tick to indicate an unsuccessful check. This can indicate you have selected an item that has expired or otherwise failed NMVS scrutiny. In this case, select another pack.





Scanning an Incorrect Product

If you scan an incorrect product, the Incorrect Product Scanned screen displays:

Info X
Incorrect Product Scanned
The product scanned does not match the product selected.
Scanned : Ramipril 10mg Capsules (28) TEVA UK Ltd Selected : Aspirin 75mg Tablets (28) Medreich plc
Please scan the pack you have selected or update the "dispensed as" selection.
<u>О</u> К
OK

Select **OK** and repeat the scan with the correct product.

Handing Out

To handout to a patient:

1. From the Pharmacy Manager Menus select Quick Actions - Handout To Patient:





2. The **Handout to Patient** screen displays. Scan the bag label or type the appropriate bag label barcode in **Bag label barcode to scan**:



- 3. If the scan is:
 - Successful A green icon displays to the right of the barcode:

Handout to Patient		×		
Bag label barcode to scan:	PG2001000087			
Scan the bag that you are giving to the patient or enter barcode manually. Supply/Collection date will be updated to 13/05/2022 for this prescription.				
Prescribed Drug Name	Quantity Dispe	ensed		
Citalopram 20mg Tablets	28			
Aspirin 75mg Tablets	28			
Ramipril 10mg Capsules	28			
		Cle <u>a</u> r <u>C</u> lose		

• Not recognised - A red cross displays to the right of the barcode:

🖶 Handout to Patient			×
Bag label barcode to scan:	PG2001000087	8	
Scan the bag that you are giving Supply/Collection date will be up) to the patient or enter barcode odated to 13/05/2022 for this pr	e manually. escription.	
Prescribed Drug Name	Quantity Dispe	ensed	
		Cle <u>a</u> r	<u>C</u> lose



- 4. Once you have scanned the bag label, the **Handout to Patient** screen displays all the items dispensed.
- 5. The Supply/Collection Date is updated.
- 6. The **Dispense** notification is sent (England only).

Supply/Collection Date

To view the Supply/Collection Date recorded:

 From the Pharmacy Manager Menus select Quick Actions - History or press Ctrl + Q on your keyboard. The View History screen displays, select the Forms tab:

Select Forms ta	b			
🔁 View History				×
Items Forms EPS	MURs Inte	erventions		
Patie <u>n</u> t:		🛞 Clear		Forms
<u>W</u> hen: Today	▼ Erom:	13 May 2022	<u>T</u> o: 13 May 2022	Display
Date	Туре	Items Receiver		La
13/05/2022 15:05	FP10	1 Mr James S	Smith (26 Leyland Lane)	Si
Highlight p	rescription]		
				Select Details
< Loaded 1 Forms.	_		<u>R</u> efresh <u>E</u>	dit <u>D</u> etails
				<u>C</u> lose

- 2. Using the patient search and date filters, find and highlight the prescription required and then select **Details** .
- 3. The **Dispensary Supply** screen displays. The **Supply/Collection Date** remains unchanged and provides confirmation of the handout date:

😝 Dispensary Supply - NHS	Std (13/05/2022 15:05:59)	×		
Form Items				
	Dispensary Supply Form 🔖			
Added by user:	cegedim (13/05/2022 15:05:59)			
Form type:	NHS Standard (FP10, FP10(D), GP10, GP14, HS21, CP	2, CP4, WI		
Prescriber:	John Gold	Details		
Prescribing Practice:	Green Lane Medical Centre (CEGGP1)	Details		
<u>P</u> atient:	Mr James Smith (26 Leyland Lane)	Details		
Prescription Date:	Supply/Collection Date: 13 May 20	22		
Electronic ID:	448FED-1E517F-42B795			
VAT Rate: Pet Details	N/A 👻			
A <u>n</u> imal:	Pet name:			
	<u>O</u> K Cancel	<u>A</u> pply		