Appointments Explained

This quick reference guide explains the different Appointments solutions within Vision and which version performs each function:

- **Vision 3 Appointments** – The original Vision appointments module where historically you have managed all aspects of your practice appointments.
- **Vision Appointments** – The latest Appointments solution from Vision. We are encouraging all customers to use this app.
- **Vision Appointments Setup** – The new app allowing you to quickly and simply set up and manage your appointments books.
- **Shared Appointments** – The unique solution used by federations and clusters to share appointments across organisations. This solution is compatible with EMIS appointments.
- **Online Services Patient Website** – The patient facing website where patients can book, cancel and review their appointments, they can also request medication, view their patient record and send messages to your practice.

The following table explains what you can and can't do across the different appointments solutions:

* - If you have Vision Appointments Setup enabled you can no longer do this in Vision 3, you have to use Vision Appointments Setup.

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Function	Vision 3	New Appointments App	Vision Appointments Setup	Shared Appointments	Online Services Patient Website
Manage Appointments Bookings	✓	✓	✗	✓	✓
Maintain Cancellation Reasons	✓*	✗	✓	✗	✗
Maintain Booking Methods	✓*	✗	✓	✗	✗
View shared Appointments across organisations	✗	✗	✗	✓	Patient website if configured
Configure shared appointments	✓	✗	✓	✗	✗
Set up new staff	✓ – Control Panel	✗	✗	✗	✗
Add new Book Owner	✓*	✗	✓	✗	✗
Create Session	✓*	✗	✓	✗	✗
Create weekly plan	✓*	✗	✓	✗	✗
Extend/Modify Books	✓*	✗	✓	✗	✗
Online Services Appointment availability	✓*	✓	✓	✗	✗
Online Services Appointments Configuration	✓	✗	✗	✗	✗
Run Appointments Reports	✓	✗	✗	✗	✗
Appointments Backup	✓*	✗	✓	✗	✗
Create GP Connect Appointments	✗	✗	✓	✗	✗